

# **COMPLIANCE ORDER**

(Issued under Section 39 of EWURA Act, Cap. 414 of the Laws of Tanzania)

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**FOR** quite sometime now there has been a tendency on the part of Petroleum Products service operators to illegally construct Petrol Stations in a manner that is completely out of approved technical and safety specifications.

**SOME** of the Petrol Stations are located adjacent to residential areas and operating without observing safety standards with regard to people's lives and property while some others have perimeter walls enclosing back yards which may be used as hideouts for conducting dubious activities including adulterating Petroleum Products.

**THE** legal procedure for the storing and selling of Petroleum Products in Tanzania requires *inter alia* the availability of the following:

1. Petroleum Products Depots for conducting Petroleum Products' wholesale business;
2. Petroleum Products retail outlets for conducting Petroleum Products' retail business; and

3. Consumer Installation Facilities for one's own use in such areas as mines, big farms, industries etc.

**THAT** following some tip offs from some reliable sources and following EWURA's own investigation on allegations of improper business conduct by some Petroleum Products service providers, it was revealed that:

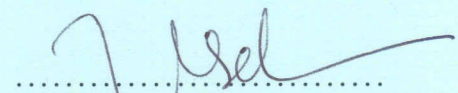
1. Some Petrol Stations were illegally constructed without observing the approved technical and safety requirements;
2. Operators of some Petrol Stations are conducting business using illegal equipment like water pumps for loading and off loading Petroleum Products;
3. Some Petrol Stations do not have adequate and proper fire extinguishing equipment, whilst others do not have proper drainage systems;
4. Operators of the Petrol Stations with deficiencies mentioned in (1), (2) and (3) above were found or are suspected/likely to engage in dubious trade practices, including adulteration of Petroleum Products; and
5. EWURA's inspection reports and complaints received from the public prove the existence of the improper business conduct, to wit, Petroleum Products adulteration which cannot be allowed to continue.

**THEREFORE** EWURA orders all Petroleum Products service providers with Petrol Stations having the deficiencies mentioned above to immediately:

1. Close down the Petrol station (s) until when all the deficiencies mentioned above are corrected and EWURA is satisfied to such effect;
2. Demolish any wall that separates the relevant station's forecourt and backyard storage tanks; and
3. Remove all the above ground tanks and/or which are not connected to the dispensing pumps.

**THE PUBLIC** is hereby urged to assist EWURA by giving information by way of letters, e-mails, telephones or directly visiting EWURA's office on any allegation of disobedience to this Order by any Petroleum Products Service Provider effective from 31<sup>st</sup> December 2007.

**GIVEN** under seal of the Energy and Water Utilities Regulatory Authority this 4<sup>th</sup> day of December 2007



HARUNA MASEBU  
**Director General**

