Energy and Water Utilities Regulatory Authority

SIXTH FLOOR, HARBOURVIEW TOWERS, SAMORA AVENUE, P O BOX 72175 DAR ES SALAAM, TANZANIA
TEL: (+255-22) 2123850; 2123853; 2123854; 2123856; FAX: (+255-22) 2123180
E-mail: info@ewura.go.tz Website: http.//www.ewura.go.tz

NOTICE OF PUBLIC INQUIRY

CALL FOR STAKEHOLDERS' VIEWS ON MBEYA WATER SUPPLY AND SEWERAGE AUTHORITY (MBEYA UWSA) APPLICATION FOR TARIFF ADJUSTMENT

The Energy and Water Utilities Regulatory Authority (EWURA) has received from MBEYA UWSA an Application (**No. TR-W-10-012)** for Tariff Adjustment. In accordance with Sections 19(2)(b) & 19(4) of the EWURA Act, Cap 414, EWURA hereby initiates a public inquiry process to seek stakeholders' views on the reasonableness of the proposed Tariff.

Mbeya UWSA requests an increase in the metered tariff ranging between 11% and 53%. In addition, Mbeya UWSA requests an increase in the reconnection fees of 100%; a change to sewerage service charges for domestic metered customers from a flat rate of TZS 3,000 per month to 20% of the water bill; an increase of sewerage service charges for institutional, commercial and industrial customers up to 45% of the water bill.

Furthermore, Mbeya UWSA proposes to introduce new tariff and charges which include a TZS 300 per m^3 bulk water tariff for supply of water to Mbalizi; new connection fees for sewerage services which range between TZS 10,000 and TZS 20,000; sewerage services by cesspit empties for TZS 30,000; and charges for sewerage services for un-metered customers and for customers without water supply from Mbeya UWSA ranging between TZS 5,000 and TZS 10,000.

Moreover, Mbeya UWSA proposes to maintain other tariff and charges which include the monthly service charges which range from TZS 2,000 for domestic customers to TZS 10,000 for industrial customers; flat rate tariff for unmetered customers which range from TZS 5,000 to TZS 9,000 for domestic customers, TZS 10,000 for institutional customers, and TZS 14,500 for commercial and industrial customers; and the new connection fees which range between TZS 30,000 and TZS 50,000.

Tables below present in details schedules of current and proposed tariffs and charges for metered and unmetered customers.

Table 1: Current and Proposed Water Supply Tariff (Metered Customers)

Category	Current Tariff	Proposed Tariff		Change (%)
	(TZS/m^3)	Consumption Bracket (m^3)	(TZS/m^3)	
Domestic	360	1-10	450	25
		10-40	500	39
		>40	550	53
Institutional	415	1-40	550	33
		>40	600	45
Commercial	495	1-40	650	31
		>40	700	41
Industrial	630	Uniform	700	11
Kiosk	220	Uniform	300	36
Bulk	-	Uniform	300	-

Table 2: Current and Proposed Flat Rate Tariff (Unmetered Customers

Category	Current Tariff (TZS/Month)	Proposed Tariff (TZS/Month)	Change (%)
Domestic			
High Density	5,000	5,000	0
Medium Density	7,500	7,500	0
Low Density	9,000	9,000	0
Institutional	10,000	10,000	0
Commercial	14,500	14,500	0
Industrial	14,500	14,500	0

Table 3: Current and Proposed Service Charge

Category	Current Charge (TZS/Month)	Proposed Charge (TZS/Month)	Change (%)
Domestic	2,000	2,000	0
Institutional	2,500	2,500	0
Commercial	2,500	2,500	0
Industrial	10,000	10,000	0

Table 4: Current and Proposed New Connection Fees for Water Supply

Category	Current Fees (TZS/Connection)	Proposed Fees (TZS/Connection)	Change (%)
Domestic	30,000	30,000	0
Institutional	40,000	40,000	0
Commercial	40,000	40,000	0
Industrial	50,000	50,000	0

Table 5: Current and Proposed New Connection Fees for Sewerage Services

Category	Current Fees (TZS/ Connection)	Proposed Fees (TZS/ Connection)	Change (%)
Domestic	-	10,000	-
Institutional	-	15,000	-
Commercial	-	15,000	-

Category	Current Fees (TZS/ Connection)	Proposed Fees (TZS/ Connection)	Change (%)
Industrial	-	20,000	-

Table 6: Current and Proposed Reconnection Fees

Category	Current Fees (TZS/Reconnection)	Proposed Fees (TZS/Reconnection)	Change (%)
Domestic	5,000	10,000	100
Institutional	7,500	15,000	100
Commercial	7,500	15,000	100
Industrial	7,500	15,000	100
Kiosk	5,000	10,000	100

Table 7: Current and Proposed Charges for Sewerage Services (Metered Customers)

Category	Current Fees (TZS/Month)	Proposed Fees (TZS/Month)	Change (%)
Domestic	3,000 (flat rate)	20% of the water bill	-
Institutional	35% of the water bill	45% of the water bill	-
Commercial	35% of the water bill	45% of the water bill	-
Industrial	30% of the water bill	45% of the water bill	-

Table8: Current and Proposed Charges for Sewerage Services by Water Tanks

Category	Current Charges (TZS/Trip)	Proposed Charges (TZS/Trip)	Change (%)
Domestic	-	30,000	-
Institutional	-	30,000	-
Commercial	-	30,000	-
Industrial	-	30,000	-

Table 9: Current and Proposed Charges for Sewerage Services (Un-metered and Without Water Supply Connection)

Category	Current Charge (TZS/Month)	Proposed Charge (TZS/Month)	Change (%)
Domestic	-	5,000	-
Institutional	-	8,000	-
Commercial	-	10,000	-
Industrial	-	10,000	-

According to Mbeya UWSA the justification given for the proposed tariff and charges is to enable the Authority to meet the Authority's full cost recovery plan which includes operation and maintenance costs, depreciation costs, tax/levy costs, and a return in investment. Further, Mbeya UWSA asserts that chemical costs, and costs of repair and maintenance of old plants and machinery and pipes are expected to rise two-fold after the inauguration of their Phase II project

expected to commence operation by January 2011. The proposed tariff will also assist in enhancing continued operations and finance capital development for future quality, reliable, extended water supply and sewerage services to all Mbeya City residents.

In the course of the public inquiry process, EWURA will collect views from stakeholders, including Consumers Consultative Council (CCC), the Government Consultative Council (GCC) and the general public. All stakeholders are encouraged to submit their written views on this tariff application by writing to EWURA's Director General at the address above not later than 16th December 2010.

Furthermore, copies of the MBEYA UWSA's Application and other related documents are available at EWURA Offices in Dar es Salaam and at MBEYA UWSA's Offices during working hours from 9.00am to 15.00pm for public knowledge and use. The public is kindly requested to observe the deadlines. Further details may be obtained upon written request to EWURA's Director General at the above mentioned address.

Issue by:

Director General

The Energy and Water Utilities Regulatory Authority

SIXTH FLOOR, HARBOURVIEW TOWERS, SAMORA AVENUE, P O BOX 72175 DAR ES SALAAM, TANZANIA
TEL: (+255-22) 2123850; 2123853; 2123854; 2123856; FAX: (+255-22) 2123180
E-mail: info@ewura.go.tz Website: http.//www.ewura.go.tz

TANGAZO KWA UMMA

WITO WA KUKUSANYA MAONI YA WADAU KUHUSU OMBI LA LA MAMLAKA YA MAJISAFI NA MAJITAKA YA MBEYA (MBEYA UWSA) LA KUREKEBISHA BEI YA HUDUMA ZA MAJI

Mamlaka ya Udhibiti wa Huduma za Nishati na Maji (EWURA*),* imepokea ombi Na. **TR-W-10-019** kutoka MBEYA UWSA la kurekebisha bei ya huduma inazozitoa. Kwa mujibu wa vifungu Na. 19 (2) (b) na 19(4) vya Sheria Na. 414, EWURA inaanzisha mchakato wa kupata maoni ya wadau ili kujua uhalali wa ombi ililolipokea.

Mbeya UWSA imeomba nyongeza ya bei kwa wateja wenye dira ya kati ya asilimia 11 na asilimia 53. Vilevile, Mbeya UWSA imeomba nyongeza ya asilimia 100 ya ada ya kurejesha huduma ya maji kwa wateja waliokatiwa maji na tozo ya huduma ya majitaka kwa wateja wa majumbani wenye dira kutoka TZS 3,000 kwa mwezi hadi kufikia asilimia 20 ya ankara ya maji ya mwezi na hadi kufikia asilimia 45 ya ankara ya maji ya mwezi kwa wateja wa taasisi, biashara na viwanda.

Aidha, Mbeya UWSA imeomba kuanzisha bei na tozo mpya. Bei na tozo hizi ni pamoja na bei ya TZS 300 kwa kila mita moja ya ujazo kwa wateja wanaonunua maji ya ujumla ("bulk wáter").

Vilevile, Mbeya UWSA imeomba kuendelea kutoza viwango vya sasa vya bei na tozo kwa huduma nyingine ambazo ni tozo ya huduma kwa mwezi ("service charge") inayotozwa kutoka TZS 2,000 kwa wateja wa majumbani hadi TZS 10,000 kwa wateja wa viwanda; bei kwa wateja wasio na dira ("flat rates") inayotozwa kutoka TZS 5,000 hadi TZS 9,000 kwa wateja wa majumbani, TZS 10,000 kwa wateja wa taasisi, na TZS 14,500 kwa wateja wa biashara na viwanda; na ada ya maunganisho mapya ya huduma ya majisafi ya kati ya TZS 30,000 na TZS 50,000.

Majedwali yaliyopo hapa chini yanaonyesha kwa undani maombi hayo ya bei na tozo mbalimbali kwa wateja wenye dira na wasio na dira.

Jedwali 1: Bei ya Sasa na Inayopendekezwa ya Majisafi kwa Wateja Wenya Dira

Kundi la Wateja	Bei ya Sasa	Bei Inayopendekezwa		Badiliko (%)
	(TZS/m^3)	Matumizi ya Maji kwa Mwezi (m^3)	(TZS/m^3)	
Majumbani	360	1-10	450	25

Kundi la Wateja	Bei ya Sasa	Bei Inayopendekezwa		Badiliko (%)
	(TZS/m^3)	Matumizi ya Maji kwa Mwezi (m^3)	(TZS/m^3)	
		10-40	500	39
		>40	550	53
Taasisi	415	1-40	550	33
		>40	600	45
Biashara	495	1-40	650	31
		>40	700	41
Viwanda	630	Uniform	700	11
Magati ("Kiosks")	220	Uniform	300	36
Maji ya Jumla ("Bulk Water")	-	Uniform	300	-

Jedwali 2: Bei ya Sasa na Inayopendekezwa ya Majisafi kwa Wateja Wasio na Dira

Makundi ya Wateja	Bei ya Sasa (TZS/Mwezi)	Bei Inayo-pendekezwa (TZS/Mwezi)	Badiliko (%)
Majumbani			
-Maeneo yenye Msongamano Mkubwa	5,000	5,000	0
-Maeneo yenye Msongamano wa Kati	7,500	7,500	0
-Maeneo yenye Msongamano Mdogo	9,000	9,000	0
Taasisi	10,000	10,000	0
Biashara	14,500	14,500	0
Viwanda	14,500	14,500	0

Jedwali 3: Bei ya Sasa na Inayoombwa ya Tozo ya Huduma ("Service Charge")

Makundi ya Wateja	Tozo ya Sasa (TZS/Mwezi)	Tozo Inayopendekezwa (TZS/Mwezi)	Badiliko (%)
Majumbani	2,000	2,000	0
Taasisi	2,500	2,500	0
Biashara	2,500	2,500	0
Viwanda	10,000	10,000	0

Jedwali 4: Ada ya Sasa na Inayopendekezwa ya Maunganisho Mapya ya Huduma ya Majisafi

Makundi ya Wateja	Ada ya Sasa (TZS/Unganisho)	Ada Inayopendekezwa (TZS/Unganisho)	Badiliko (%)
Majumbani	30,000	30,000	0
Taasisi	40,000	40,000	0
Biashara	40,000	40,000	0
Viwanda	50,000	50,000	0

Jedwali 5: Ada ya Sasa na Inayopendekezwa ya Maunganisho Mapya ya Huduma ya Majitaka

Makundi ya Wateja	Ada ya Sasa (TZS/Unganisho)	Ada Inayopendekezwa (TZS/Unganisho)	Badiliko (%)

Makundi ya Wateja	Ada ya Sasa (TZS/Unganisho)	Ada Inayopendekezwa (TZS/Unganisho)	Badiliko (%)
Majumbani	-	10,000	-
Taasisi	-	15,000	-
Biashara	-	15,000	-
Viwanda	-	20,000	-

Jedwali 6: Ada ya Sasa na Inayopendekezwa ya Kurejesha Huduma ya Maji

Makundi ya Wateja	Ada ya Sasa (TZS/Rejesho)	Ada Inayopendekezwa (TZS/Rejesho)	Badiliko (%)
Majumbani	5,000	10,000	100
Taasisi	7,500	15,000	100
Biashara	7,500	15,000	100
Viwanda	7,500	15,000	100
Magati ("Kiosk")	5,000	10,000	100

Jedwali 7: Bei ya Sasa na Inayopendekezwa ya Majitaka kwa Wateja Wenye Dira

Makundi ya Wateja	Bei ya Sasa (TZS)	Bei Inayopendekezwa (TZS)	Badiliko (%)
Majumbani	3,000 kwa Mwezi	20% ya Ankara ya Maji kwa Mwezi	-
Taasisi	35% ya Ankara ya Maji kwa Mwezi	45% ya Ankara ya Maji kwa Mwezi	-
Biashara	35% ya Ankara ya Maji kwa Mwezi	45% ya Ankara ya Maji kwa Mwezi	-
Viwanda	30% ya Ankara ya Maji kwa Mwezi	45% ya Ankara ya Maji kwa Mwezi	-

Jedwali 8: Tozo ya Sasa na Inayopendekezwa ya Huduma ya Kuondoa Majitaka kwa Kutumia Maboza

Makundi ya Wateja	Tozo ya Sasa (TZS/Tripu)	Tozo Inayopendekezwa (TZS/Tripu)	Badiliko (%)
Majumbani	-	30,000	-
Taasisi	-	30,000	-
Biashara	-	30,000	-
Viwanda	-	30,000	-

Jedwali 9: Bei ya Sasa na Inayopendekezwa ya Majitaka kwa Wateja Wasio na Dira na Wale Wasio na Huduma na Huduma ya Majisafi

Makundi ya Wateja	Tozo ya Sasa (TZS/Mwezi)	Tozo Inayopendekezwa (TZS/Mwezi)	Badiliko (%)
Majumbani	-	5,000	-
Taasisi	-	8,000	-
Biashara	-	10,000	-
Viwanda	-	10,000	-

Kutokana na maelezo ya Mbeya UWSA, sababu zinazopelekea kuomba viwango vipya vya bei na tozo mbalimbali ni kuiwezesha kutekeleza mpango wake wa kumudu gharama zote za Mamlaka na hivyo kukidhi gharama za uendeshaji na matengenezo (O&M costs), uchakavu wa mitambo, kodi, na kupata faida ya uwekezaji. Vile vile, Mbeya UWSA wanadai kuwa gharama za madawa ya kutibu maji, na gharama za matengezo ya mitambo na maboma zinatazamiwa kuongezeka mara mbili baada ya kuanza kwa awamu ya pili ya Mradi wao wa Maboresho mnamo Januari 2011. Bei na gharama zinazopendekezwa zinalenga pia kusaidia kuboresha uendeshaji wa mamlaka na kugharamia uwekezaji kwa ajili ya kuendelea kutoa huduma bora na ya kuaminika na kuendelea kupanua wigo wa huduma ya majisafi na majitaka ili kuwafikia wakazi wote wa Jiji la Mbeya.

Katika mchakato huo, EWURA itakusanya maoni kutoka kwa wadau mbalimbali, wakiwamo Baraza la Wawakilishi wa Watumiaji wa huduma (CCC*);* Baraza la Ushauri la Serikali (GCC*)* pamoja na wananchi. Wadau wanaopenda kutoa maoni yao kwa maandishi wanaombwa kufanya hivyo kwa kutuma maoni yao kwa Mkurugenzi Mkuu wa EWURA kwa anuani iliyoonyeshwa hapo juu ndani ya kabla ya tarehe 16 Desemba 2010.

Nakala ya maombi na nyaraka za MBEYA UWSA zilizowasilishwa EWURA zinaweza kusomwa na mtu yeyote wakati wa saa za kazi kati ya saa 3 asubuhi na saa 9.00 alasiri katika ofisi za EWURA Dar es Salaam ama kwenye Ofisi za Mbeya UWSA. Wadau wanaombwa kuzingatia muda uliopangwa ili kufanikisha zoezi hili. Ufafanuzi zaidi unaweza kupatikana kwa kumwandikia Mkurugenzi Mkuu wa EWURA kwa anuani iliyotajwa hapo juu**.**

Limetolewa na:

Mkurugenzi Mkuu

Mamlaka ya Udhibiti wa Huduma za Nishati na Maji