

EWURA CONSUMER COMPLAINT REGISTER

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
290	31 Oct 2011	ALPHONCE MURRO P O Box 11814 DSM	Kipawa DSM	OILCOM Kipawa	EWURA/33/2/93	Supplied with Diesel instead of Petrol	Petroleum	Referred to supplier	25 Nov 2011	In progress
289	19 Oct 2011	JUMA RAJABU MAXCOM AFRICA	Morogoro	TANESCO	EWURA/33/1/109	LUKU sold above approved tariff	Power	Under investigation	NA	In progress
288	10 Oct 2011	HAMID A. MAKAWA P O Box 30800 KIBAHA	KIBAHA	DAWASCO	EWURA/33/4/106	Billing	Water	Set for mediation	NA	In progress
287	10 Oct 2011	VANIRA TALLEKY P O BOX 997 SINGIDA	KARAKANA	TANESCO	EWURA/33/1/108	Disputing connection charges	Power	Complainant advised to follow up with TANESCO	NA	In progress
286	05 Oct 2011	KAMAL STEEL LTD P O BOX 10392 DSM	CHANG'OMBE RD	TANESCO	EWURA/41/54	Compensation due to unnoticed interruptions	Power	Referred to TANESCO on 19 Oct 2011	20 Nov 2011	In progress
285	27 Sept 2011	JACOB STEPHEN LAIZER BOX 1260 ARUSHA	SEKEY	AUWSA	EWURA/33/4/104	Disconnection	Water	Referred to DAWASCO ON 5 Oct 2011	19 Oct 2011	In progress
284	21 Sept 2011	RICHARD LYAMUYA P O BOX 252 DSM	BUNJU PLOT 28 BLOCK 23	DAWASCO	EWURA/33/4/103	Delayed connection	Water	Authority was copied by Ministry of Water	NA	In progress
283	21 Sept 2011	UHURU PUBLICATION BOX 9221 DSM	MSIMBAZI	BOG BON MSIMBAZI	EWURA/33/2/90	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
282	19 Sept 2011	Hon. Mr. justice Stephen Ihema BOX 72178 DSM	UPANGA	BP UPANGA	EWURA/33/2/89	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
281	16 Sept 2011	EDSON CHONGOLO P O BOX 16740 ARUSHA	ARUISHA	TANESCO	EWURA/33/1/104	Interest clam due to delayed connection	Power	Complainant advised to follow up with TANESCO	NA	CLOSED
280	16 Sept 2011	SHIRIKA LA MASOKO, KARIAKOO BOX 15789 DSM	KARIAKOO	TANESCO	EWURA/33/1/106	Billing	Power	Complainant advised to follow up with TANESCO	NA	In progress
279	9 Sept 2011	WILIBROD Mogyabuso P o box 10660 DSM	Bandari Institute	TANESCO	EWURA/33/1/105	Compensation	Power	Complainant advised to follow up with TANESCO	NA	In progress
278	8 Sept 2011	INTERSTATE MINING P O BOX 10660 ARUSHA	MAHENGE ULANGA	ESTA PETRO FILLING STATION	EWURA/33/2/88	Adulteration	Petroleum	Scheduled for future inspection	NA	In progress
277	2 Sept 2011	SADIK MOHAMED P O Box 46113 DSM	TEMEKE	BIG BON TEMEKE	EWURA/42/308	Poor Customer Service	Petroleum	Referred to BIG BON TEMEKE	31 Oct 2011	CLOSED

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276	29 Aug 2011	WAKAZI WA MBURAHATI MIANZIN C/O ELIZEUS RUTHA	MBURAHATI MIANZIN	DAWASCO	EWURA/33/4/102	Water shortage	Water	Referred to DAWASCO ON 15 Sept 2011	30 Sept 2011	In progress
275	18 Aug 2011	OMAR HAMIS P O BOX 25087 DSM	MSIMBAZI, DSM	BIG BON MSIMBAZI	EWURA/33/2/87	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
274	10 Aug 2011	HILLARY URION P O BOX 9192 DSM	DODOMA	GAPCO, DODOMA UHURU	EWURA/33/2/86	Received fuel with less volume	Petroleum	Referred to Weights and Measures Agency	NA	CLOSED
273	10 Aug 2011	ESTOMIL MBUYA P O BOX 9121 DSM	KIMARA	TANESCO	EWURA/33/1/100	Varying luku prices	Power	Referred to TANESCO on 15 Aug 2011	NA	CLOSED
272	9 Aug 2011	WKHILI MURO OF KIBAHA SERV STATION	KIBAHA	BP (T) LTD	EWURA/33/2/85	FUEL LOSSES	Petroleum	Referred to Weights and Measures Agency	NA	CLOSED
271	5 Aug 2011	LUCIA DAUD NGAYAMBA P O BOX 307 IFAKARA	IFAKARA KITALU "D"	TANESCO	EWURA/33/1/99	Disconnection	Power	Referred to TANESCO on 15 Aug 2011	30 Aug 2011	In progress
270	5 Aug 2011	M. E. NKURLU P O BOX 2675 DSM	KIMARA	DAWASCO	EWURA/33/4/99	Disconnection	Water	Mediated	NA	CLOSED
269	1 Aug 2011	EDWARD MWAKAZI P O BOX 77286 DSM	KIMARA	TANESCO	EWURA/33/4/103	Compensation	Power	Acknowledgement letter was written to parties	NA	In progress
268	8 April 2011	GIDEON NGAAY P O BOX 13570 ARUSHA	SOKON II	TANESACO	EWURA/33/1/98	BILLING	Power	Mediated	NA	CLOSED
267	17 Aug 2011	SALEEKA APARTMENT P O BOX 3287 DSM	MIKOCHE NI	DAWASCO	EWURA/33/4/101	BILLING	Water	Mediated	NA	CLOSED
266	24 June 2011	MELES I. MASSAWE P O Box 8822 MOSHI, K'NJARO	Moshi	TANESCO	EWURA/33/1/92	Delayed Connection	Power	Mediated	NA	CLOSED
265	22 June 2011	RAUL BAYONA DSM	St Peter DSM	Magomeni Gapco Serv Station	EWURA/33/2/84	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
264	20 June 2011	PATRICK E. MOSHI P O Box 13701 DSM	Kongowe	Oil Com Kongowe	EWURA/33/2/83	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
263	14 June 2011	ANDREW P. KIDIKU DSM	Kitunda Kibeberu	TANESCO	EWURA/33/1/93	Delayed Connection	Power	Referred to TANESCO on 21 June 2011 Reminder 14 July 2011	28 July 2011	In progress
262	13 June 2011	LEVIRAWI MWAKYOMA P O BOX 3030 DSM	MAZIZINI UKONGA	NIEFUS F. TEMBA	EWURA/33/2/82	Adulteration	Petroleum	Referred to Respondent	30 June 2011	In progress

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261	8 June 2011	LAKE OIL P O BOX 5055 DSM	MIKOCHENI	TANESCO	EWURA/33/1/88	Delayed Connection	Power	Mediated	NA	CLOSED
260	7 June 2011	MONICA N. MBEGA P O Box 8407	Kibaha	Oil Com Kibaha	EWURA/33/2/81	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
259	06 June 2011	SIFALINE JUMA MFINANGA P O Box 7921	Kimara, Mbezi	TANESCO	EWURA/33/1/93	Compensation	Power	Acknowledgement letter was written to parties	NA	CLOSED
258	31 May 2011	CLARA ANCHILLA IBIHYA P O Box 30247 DSM	Mloganzila Kibamba CCM	DAWASCO	EWURA/33/4/97	Denied supply	Water	Mediated	NA	CLOSED
257	24 May 2011	ALLY KIDESU P O Box 1133 DSM	Kiteto, Manyara	Struggle Group Auto Serv Filling Station	EWURA/33/2/80	Adulteration	Petroleum	Tested did not conform to TBS specs	NA	CLOSED
256	18 May 2011	JONAS MBASA P O Box 11916 DSM	Mkuranga	Panone and Co. Ltd	EWURA/33/2/79	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
255	11 May 2011	BARGASH GHALIB P O Box 710	Azikiwe/Swahili	Azikiwe and Swahili service station	EWURA/33/2/78	Adulteration	Petroleum	Tested did not conform to TBS specs	NA	CLOSED
254	6 May 2011	HAMOUD SUMRY P O Box 42242 DSM	Keko Tolori	TANESCO	EWURA/33/1/87	Faulty Meter	Power	Referred to TANESCO on 10 May 2011	28 May 2011	In progress
253	5 May 2011	MRISHO MAZINGE P O Box 20977 DSM	Yombo Dovya	TANESCO	EWURA/33/1/86	Faulty Meter	Power	Referred to TANESCO on 10 May 2011	28 May 2011	CLOSED
252	29 April 2011	Nyanza Road Works Ltd P O BOX 4477 DSM	Kipawa DSM	Oil Com (T) Ltd Kipawa	EWURA/33/2/77	Adulteration	Petroleum	Sample drawn for testing	NA	In progress
251	29 April 2011	ELISANTE MBISE P O BOX 14131 DSM	Korogwe	World Wide Oil Co. Korogwe	EWURA/33/2/76	Adulteration	Petroleum	Reported late. Noted for future inspection.	NA	CLOSED
250	28 April 2011	Beijing Construction Eng. Group Co. Ltd P O Box 80208	Dodoma	DUWASA	EWURA/33/4/97	Billing	water	Parties Mediated	NA	CLOSED
249	27 April 2011	NITWA MSEMEMBO P O BOX 7311 ARUSHA	ARUSHA	AUWSA	EWURA/33/4/96	BILLING	WATER	Parties Mediated	NA	CLOSED
248	4 April 2011	MATHIAS GINGI P O BOX 60165	Karatu	Total Karatu	EWURA/33/2/74	Adulteration	Petroleum	Sample drawn for testing	NA	In progress
247	18 March 2011	K. RENGETA P O Box 11636 DSM	Kibaha	TANESCO	EWURA/33/1/84	Billing	Power	REFERED TO TANESCO ON 22 March 2010	6 April 2011	CLOSED

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246	21 March 2011	INNOCENT SEMU	Mbezi Juu	Mbezi Serv Station	EWURA/33/2/73	Adulteration	Petroleum	The Matter was resolved amicably	NA	CLOSED
245	3 March 2011	SELEMAN SHARIF P O Box 46288 DSM	Mbagala	Mtoni Mtongani GAPCO	EWURA/33/2/71	Adulteration	Petroleum	No transaction proof. Noted for future inspection.	NA	CLOSED
244	27 Jan 2011	JOHN M. KIHENGU P O Box 77865 DSM	Arusha	BP Market Square Arusha	EWURA/33/2/70	Adulteration	Petroleum	Reported late. Noted for future inspection.	NA	CLOSED
243	20 Jan 2011	STEPHEN CHACHA P O BOX 70335 DSM	Tabata DSM	BP Nelson Mandela Rd	EWURA/33/2/69	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
242	17 Jan 2011	ERASMO MBILINYI P O BOX 4665	Plot 473 Block"A" Sinza	DAWASCO	EWURA/33/4/94	Delayed Sewer Connection	Sewer	REFERED TO DAWASCO ON 28 Jan 2011	NA	CLOSED
241	13 Jan 2011	EIPHANIA G. MOSHA P O BOX 7056 DSM	Ubungo Kibangu	DAWASCO	EWURA/33/4/93	Deprived of water service	water	REFERED TO DAWASCO ON 18 Jan 2011	03 Febr 2011	CLOSED
240	4 Jan 2011	DEUSDEDIT J RWEGOSHORA DSM	Kimara Suka	DAWASCO	EWURA/33/4/92	Disputing DAWASCO tariff	water	Complainant was educated on tariff review procedure	NA	CLOSED
239	4 Jan 2011	NYANGE AND ASSOCIATES P O BOX 7921 DSM	Sinza - DSM	BP Shekilango Rd	EWURA/33/2/68	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
238	31 Dec 2010	K. H MANECK P O BOX 2737 DSM	Mkwepu Strt DSM	DAWASCO	EWURA/33/4/91	Deprived of water service	Water	REFERED TO DAWASCO ON 8 Jan 2011	22 Jan 201	CLOSED
237	29 Dec 2010	MKUU WA JESHI LA POLISI BOX 94 MOROGORO	Morogoro	LAKE OIL	EWURA/33/2	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
236	24 Dec 2010	MOHAMED BAKARI P O BOX 31042	Chanika	Kingwale Filling station	EWURA/33/2/67	Adulteration	Petroleum	Suspected product was out of stock. Scheduled for future inspection	NA	CLOSED
235	23 Dec 2010	MSAFIRI MOHAMED P O BOX 31042 DSM	Mwananyamala	OILCOM Mwananyamala a kwa Kopa	EWURA/33/2/66	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
234	22 Dec 2010	JUMA NDAMBILE P O BOX 31042 DSM	SHIKILANGO RD	BAMAGA FILLING STATION	EWURA/33/2/65	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
233	20 Dec 2010	SHAH D. T P O BOX 1362 DSM	MAKTABA STREET	DAWASCO	EWURA/33/4/90	Disputing Sewer Charge	Sewer	REFERED TO DAWASCO ON 27 Jan 2011	11 Febr 2011	In progress
232	17 Dec 2010	RDR. PETER BUJARI P O BOX 65147 DSM	KUNDUCHI	OIL LINK BAGAMOYO RD SERV.	EWURA/33/2/64	Adulteration	Petroleum	Reported too late. Noted for future inspection.	NA	CLOSED

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231	23 Dec 2010	MSAFIRI MOHAMED BOX 31042 DSM	Mwananyamala	OILCOM Mwananyamal a	EWURA/33/2/62	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
230	15 Dec 2010	SELEMAN SELEMAN YOMBO DOVYA DSM	Yombo Dovya	TANESCO Ilala	EWURA/33/1/82	Delayed Connection	Power	REFERED TO TANESCO ON 17 DEC 2010	31 Dec 2011	CLOSED
229	7 Dec 2010	DILIP D. THAKRAR P O BOX 19741 DSM	Zaramo Street	DAWASCO Kisutu	EWURA/33/4/89	Disputing increased Sewer Charge	Sewer	REFERED TO DAWASCO ON 13 DEC 2010	27 DEC 2010	In progress
228	7 Dec 2010	PAUL SEBAYA P O BOX1656 DODOMA	Maili Mbili Dodoma	TANESCO Dodoma	EWURA/33/1/81	Billing	Power	REFERED TO TANESCO ON 10 DEC 2010	31 DEC 2010	CLOSED
227	25 Nov 2010	ABDULNASSER P O BOX 25354 DSM	ILALA BOMA	UHURU Service Station	EWURA/33/2/62	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
226	25 Nov 2010	PETER AND BILASI ALOYCE MALLYA BOX 6689 DSM	UKONGA DSM	TANESCO	EWURA/33/1/79	Wire passing over the roof	Power	REFERED TO TANESCO ON 7 DEC 2010	24 DEC 2010	CLOSED
225	12 Nov 2010	DR. FLORA MAGIGE P O BOX 35069 DSM	Manzese	OILCOM MANZESE	EWURA/33/2/61	Adulteration	Petroleum	No supporting docs. Noted for future inspection	NA	CLOSED
224	19 Nov 2010	RASIKBHAI O KAKKAD P O BOX 21371 DSM	Olympio Strt	DAWASCO Kisutu	EWURA/33/4/88	Billing	Water	REFERED TO DAWASCO ON 11 NOV 2010	15 NOV 2010	In progress
223	9 Dec 2010	DONALD KISANGIRO P O BOX 90203 DSM	Magomeni Kota	TANESCO Kinondoni North	EWURA/33/1/78	Disconnection	Power	REFERED TO TANESCO ON 11 NOV 2010	25 NOV 2010	CLOSED
222	3 Nov 2010	AVCO Construction Ltd P O Box 13136 ARUSHA	Arusha	TANESCO	EWURA/33/1/77	Billing	Power	REFERED TO TANESCO ON 30 NOV 2010	20 DEC 2010	CLOSED
221	2 Nov 2010	VONOD G PUNJAB P O BOX 2888 DSM	JAMHURI/MWI SHO STRT	DAWASCO Kisutu	EWURA/33/4/87	Water Shortage	Water	REFERED TO DAWASCO ON 30 NOV 2010	14 DEC 2010	In progress
220	20 Oct 2010	RK SOLUTIONS P O BOX 32251 DSM	Sinza	BG BON Service Station	EWURA/33/2/60	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
219	13 Oct 2010	MUSLIM BARWAN 870 MFAUME ROAD DSM	13 Oct 2010	TANESCO	EWURA/33/1/76	Unreliable Supply	Power	REFERED TO TANESCO ON 15 OCT 2010	29 OCT 2010	CLOSED
218	12 Oct 2010	VERDIANA MUSHEMA P O BOX 77211 DSM	Ada Estate Ali H. Mwinyi Rd	TANESCO Kinondoni North	EWURA/33/1/75	Billing	Power	REFERED TO TANESCO ON 18 OCT 2010	NA	In progress

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217	12 Oct 2010	VERDIANA MUSHEMA P O BOX 77211 DSM	Ada Estate Ali H. Mwinyi Rd	DAWASCO Kinondoni	EWURA/33/4/86	Billing	Water	REFERED TO DAWASCO ON 29 OCT 2010	12 Nov 2010	CLOSED
216	9 SEPT 2010	ANASTAS MBAWALA	Boko	DAWASCO BOKO	EWURA/33/4/85	Disconnection	Water	REFERED TO DAWASCO ON 16 SEPT 2010	30 Oct 2010	CLOSED
215	23 SEPT 2010	SIMBA STEEL LTD P O BOX 21916 DSM	Nelson Mandela Rd	TANESCO Kinondoni North	EWURA/33/1/74	Unrealistic Power Interruption	Power	REFERED TO TANESCO ON 30 SEPT 2010	NA	CLOSED
214	1 SEPT 2010	WAKAZI WA MT WA BALONI / ST ANNA	TEMBONI KWA MSUGURI	DAWASCO	EWURA/33/4/84	Water shortage	Water	REFERED TO DAWASCO ON 7 SEPT 2010	21 SEPT 2010	CLOSED
213	1 SEPT 2010	RUMISHAEL MARIKI P O BOX 29 MWIKA MOSHI	Mwika	TANESCO Kilimanjaro	EWURA/33/1/73	Disconnection	Power	REFERED TO TANESCO ON 6 SEPT 2010	24 DEC 2010	In progress
212	23 AUG 2010	FIROZ A. SULEIMAN P O BOX 20070 DSM	Makunganya Street	DAWASCO Kisutu	EWURA/33/4/83	Water Shortage	Water	REFERED TO DAWASCO ON 30 AUG 2010	15 Sept 2010	CLOSED
211	19 AUG 2010	DORIS JANSON DSM 0713 494134	Ubungo External	TANESCO Magomeni	EWURA/33/1/71	Disconnection Notice	Power	REFERED TO TANESCO ON 20 AUG 2010	5 Sept 2010	In progress
210	2 AUG 2010	KIMBWE ELECTRICAL CONTRACTORS P O BOX 299 USANGI	KILIMANJARO	TANESCO	EWURA/33/1/70	BANNED TO OPERATE	POWER	REFERED TO TANESCO ON 19 AUG 2010	9 Sept 2010	CLOSED
209	2 AUG 2010	LONGBRIDGE EDIBLE OIL P O BOX 72866 DSM	Mbezi Industrial Area	TANESCO Kinondoni North	EWURA/33/1/69	Delayed Connection	Power	REFERED TO TANESCO ON 9 AUG 2010	NA	CLOSED
208	27 July 2011	MARCUS MDEMU P O BOX 208	Mafinga Iringa	TANESCO	EWURA/33/1/68	Billing	Power	Parties Mediated	NA	CLOSED
207	24 JULY 2010	PHILIP HUMPREY P O BOX 13491 DSM	KIBAHA	DAWASCO KIBAHA	EWURA/33/4/82	METER LOCATION	WATER	REFERED TO DAWASCO ON 5 AUG 2010	29 OCT 2010	CLOSED
206	24 JULY 2010	TRAUFOO SHOO P O BOX 79253 DSM	CHALINZE	CHALINZE UWSA	EWURA/33/4/81	BILLING	WATER	MEDIATED	NA	CLOSED
205	8 APRIL 2010	ORYX CO. LTD P O BOX 9540 DSM	DSM	GENERAL LUBRICANT DEALERS	EWURA/33/2/59	SUB STD LUBRICANT	Petroleum	Sample drawn, 12 out of 15 failed. Order issued	NA	CLOSED
204	23 JULY 2010	TRL P O BOX 9061 DSM	Algeria Street	GAPCO (T) Ltd	EWURA/33/2/58	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
203	23 JULY 2010	ISSAYA KIMARO P O BOX 135 singida	Dodoma	Oilcom DODOMA	EWURA/33/2/57	Adulteration	Petroleum	Reported too late. Noted for future inspection	NA	CLOSED

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202	19 JULY 2010	AYUBU KAMITI P O BOX 9184 DSM	Mwembechai Magomeni DSM	Sopco Magomeni	EWURA/33/2/56	Adulteration	Petroleum	No supporting docs. Noted for future inspection	NA	CLOSED
201	16 JULY 2010	KIMBUSHI BUILDER & Co LTD BOX 21906 DSM	Africa Sana Sinza	GBP Shekilamgo	EWURA/33/2/55	Adulteration	Petroleum	Reported too late. Noted for future inspection	NA	CLOSED
200	15 JULY 2010	GNTZ P O BOX 33104 DSM	BOKO	PETRO TEGETA	EWURA/33/2/54	Adulteration	Petroleum	Sample conforms to TBS specs.	NA	CLOSED
199	29 JUNE 2010	JAPHET MABULA P O BOX 1370 DODOMA	SWASWA DODOMA	TANESCO	EWURA/33/1/67	DELAYED CONNECTIO N	POWER	REFERED TO TANESCO ON 30 JUNE 2010	14 JULY 2010	CLOSED
198	21 JUNE 2010	Mwinyimvua Shomvu P O BOX 1566 DSM	PUGU RD	TANESCO	EWURA/33/1/66	BILLING	POWER	REFERED TO TANESCO ON 10 JUNE 2010	28 JUNE 2010	In progress
197	3 JUNE 2010	AYUBU SEIFU MAGOMENI	MPWAPWA STREET MAGOMENI	DAWASCO	EWURA/33/4/80	BILLING	WATER	REFERED TO DAWASCO ON 9 JUNE 2010	25 JUNE 2010	CLOSED
196	3 JUNE 2010	W. M. MUSHUMBUSI P O BOX 5242 DSM	AIRPORT	BP AIRPORT FILLING STATION	EWURA/33/2/49	Adulteration	Petroleum	CALLED FILLING STATION OWNER	NA	CLOSED
195	31 MAY 2010	ALFAN MGAYA P O BOX 10998 DSM	MBAGALA DSM	MTONI SASA KAZI SERV STATION	EWURA/33/2/49	Adulteration	Petroleum	Referred to DP	NA	CLOSED
194	31 MAY 2010	MANJOLI M. B MABIBO FARASI	MABIBO FARASI	TANESCO	EWURA/33/1/65	BILLING	POWER	REFERED TO TANESCO ON 9 JUNE 2010	25 JUNE 2010	CLOSED
193	28 MAY 2010	MIDDLE EAST PROPERTIES LTD P O BOX 4504 DSM	PUGU RD	TANESCO	EWURA/33/1/64	BILLING	POWER	REFERED TO TANESCO ON 10 JUNE 2010	28 JUNE 2010	CLOSED
192	17 MAY 2010	DR. OMARY LUSHINO P O BOX 186 IRINGA	IRINGA	IRUWASA	EWURA/33/4/79	COMPENSAT ION	WATER	REFERED TO LEGAL	NA	CLOSED
191	15 MAY 2010	VICENT GONDWE DSM	KINONDONI SHAMBA	DAWASCO	EWURA/33/4/78	BILLING	WATER	CALLED UTILITY	NA	CLOSED
190	10 MAY 2010	ABDULAZIZI ELHINDI P O BOX 5371 TANGA	TANGA	TANESCO	EWURA/33/1/63	BILLING	POWER	REFERED TO TANESCO ON 12 MAY 2010	14 JUNE 2010	CLOSED
189	3 MAY 2010	DAVID C.NCHIMBI P O BOX 1559 DSM	MTONI KIJICHI	LAKE OIL LTD	EWURA/33/2/48	Adulteration	Petroleum	Referred to DP	NA	CLOSED
188	3 MAY 2010	MUSSA IDD HAMIS P O BOX 95093 DSM	KITUNDA	TANESCO	EWURA/33/1/62	COMPENSAT ION	POWER	REFERED TO TANESCO ON 5 MAY 2010	5 MAY 2010	In progress

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187	22 April 2010	SALEHE E. NGODA P O BOX 5 MAZOMBE KILOLO IRINGA	KILOLO IRINGA	TANESCO	EWURA/33/1/61	FAULTY METER	POWER	REFERED TO TANESCO ON 29 APRIL 2010	14 MEI 2010	In progress
186	23 April 2010	INVARALI SOMJI P O BOX 435 MOSHI	MOSHI	TANESCO	EWURA/33/1/60	BILLING	POWER	Medaited	NA	CLOSED
185	21 April 2010	MICHAEL KAMBA P O BOX 9050 DSM	MAGOMENI MAPIPA	DAWASCO	EWURA/33/4/77	BILLING	WATER	REFERED TO DAWASCO ON 29 APRIL 2010	14 MEI 2010	In progress
184	7 April 2010	NORA MABEBA P O BOX 76121 DSM	KARAKATA	TANESCO	EWURA/33/1/59	FIRE	POWER	REFERED TO TANESCO ON 13 APRIL 2010	27 April 2010	CLOSED
183	27 March 2010	MS KAHAMA OIL MILLS P O BOX 11727 DSM	KAHAMA	TANESCO	EWURA/33/1/58	BILLING	POWER	EWURA WAS JUST COPIED	NA	CLOSED
182	25 March 2010	OPEN UNIVERSITY P O BOX 23409 DSM	BIAFRA	TANESCO	EWURA/33/1/57	BILLING	POWER	REFERED TO TANESCO ON 30 MARCH 2010	12 April 2010	Hearing in progress
181	24 March 2010	ENG. AYOUB MNG'HASHA P O BOX 12004 DSM	KUNDUCHI	DAWASCO	EWURA/33/4/GN	DISCONNECTION	WATER	REFERED TO DAWASCO ON 25 MARC 2010	12 April 2010	CLOSED
180	10 March 2010	NAS TYRE SERVICES LTD P O BOX 39827 DSM	DSM	TANESCO	EWURA/33/1/56	BILLING	POWER	REFERED TO TANESCO ON 8 April 2010	23 April 2010	Hearing in progress
179	4 March 2010	HINDU MANDAL RESIDENTS	DSM	TANESCO	EWURA/33/1/55	TRANSFORMER SAFETY	POWER	REFERED TO TANESCO ON 12 March 2010	NA	CLOSED
178	3 March 2010	ANNA SOSPETER P O BOX 65100 DSM	DSM	DAWASCO	EWURA/33/4/75	BILLING	WATER	REFERED TO DAWASCO ON 9 FEBR 2010	23 Febr 2010	CLOSED
177	19 Febr 2010	HON NIMROD MKONO	MOROGORO	LAKE PETROL SATION-	EWURA/33/2/46	Adulteration	Petroleum	Referred to DP	NA	CLOSED
176	17 Febr 2010	ABDALAH OMARI	DSM	INVESTMENT OIL COMPANY	EWURA/33/2/45	Adulteration	Petroleum	Referred to DP	NA	CLOSED
175	16 Febr 2010	MUSSA B MINGA	TABATA	DAWASCO	EWURA/33/4/74	METER BY PASSING	WATER	REFERED TO DAWASCO ON 4 MARCH 2010	NA	In progress
174	12 Febr 2010	DUWASA P O BOX 431 DODOMA	DODOMA	TANESCO	EWURA/33/1/54	BILLING	POWER	REFERED TO TANESCO ON 30 Nov 2010	NA	Under mediation
173	10 Febr 2010	AMIR DEDHAR	DSM	TANESCO	EWURA/33/1/53	BILLING	POWER	REFERED TO TANESCO ON 12 Febr 2010	26 Febr 2010	CLOSED

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172	8 Febr 2010	VILET MWENDA P O BOX 11877 DSM	SINZA 'A'	DAWASCO	EWURA/33/4/72	BILLING	WATER	REFERED TO DAWASCO ON 9 FEBR 2010	23 Febr 2010	CLOSED
171	4 Febr 2010	GULAM FL DINAN	MAGOMENI	DAWASCO	EWURA/33/4/71	BILLING	WATER	REFERED TO DAWASCO ON 12 FEBR 2010	26 Febr 2010	CLOSED
170	3 Febr 2010	SUZANNE CHIMALIRO	TABATA	TANESCO	EWURA/33/1/52	COMPENSAT ION	POWER	REFERED TO TANESCO ON 5 Febr 2010	26 Febr 2010	CLOSED
169	2 Febr 2010	DR MWIKWABE MAGERE	MUSOMA	MUWASA	EWURA/33/4/70	DRY TAPS	WATER	REFERED TO MUWASA ON12 FEBR 2010	26 Febr 2010	In progress
168	20 Jan 2010	KARIM HASSAN P O BOX 20977 DSM	ILALA	DAWASCO	EWURA/33/4/69	BILLING	WATER	REFERED TO DAWASCO ON 29 JAN 2010	13 Febr 2010	CLOSED
167	28 Jan 2010	SALVATION ARMY	KURASINI	TANESCO	EWURA/33/1/51	BILLING	POWER	REFERED TO TANESCO ON 2 Febr 2010	15 Febr 2010	Hearing in progress
166	18 Jan 2010	ELISHA JOSIA P O BOX 11412 MWANZA	MWANZA	MWAUWASA	EWURA/33/4/68	BILLING	WATER	FOR INFORMATION ONLY	NA	CLOSED
165	18 Jan 2010	DR LINUS CHUWA ST BERNAD HOSPITAL	KARIAKOO	DAWASCO	EWURA/33/4/67	POOR SERVICE	WATER	REFERED TO DAWASCO ON 12 Febr 2010	27 Febr 2010	In progress
164	15 Jan 2010	Noorjahaar Abdulakadir P O BOX 1020 DSM	KISUTU DSM	DAWASCO	EWURA/33/4/66	BILLING	WATER	REFERED TO DAWASCO ON 8 Febr 2010	22 Febr 2010	CLOSED
163	13 Jan 2010	Ambrose Assay P O BOX 6286 DSM	Kimara	TANESCO	EWURA/33/1/50	BILLING	POWER	REFERED TO TANESCO ON 2 Febr 2010	15 Febr 2010	In progress
162	9 Jan 2010	Seth Siga	Kimara	Oryx Kimara serv station	EWURA/33/2/44	Received less quantity	Petroleum	Referred to DP	NA	CLOSED
161	8 Jan 2010	Shabani Omary Makwaya	Matanga	Lake Oil Serv station Matanga Shinyanga	EWURA/33/2/43	Adulteration	Petroleum	Referred to DP	NA	CLOSED
160	5 Jan 2010	DORICE LAWRENCE	ILALA	Kobil Ilala serv station	EWURA/33/2/42	Received less quantity	Petroleum	Referred to DP	NA	CLOSED
159	7 Jan 2010	JUSTINE FOKORO P O BOX 63213 DSM	SINZA	GBP Service station	EWURA/33/2/41	Adulteration	Petroleum	Referred to DP	NA	CLOSED
158	29 Dec 2009	PAUL AMBROS KOI P O BOX 1321 DSM	MUSOMA	TANESCO MUSOMA	EWURA/33/1/49	DELAYED CONNECTIO N	Power	REFERED TO TANESCO ON 4 Jan 2010	18 Jan 2010	CLOSED

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157	24 Dec 2009	ORYXGAS TANZANIA LTD P O BOX 9540 DSM	KINONDONI	BARKAT TRADING COMPANY	EWURA/33/2/40	Selling gas in banned cylinders	LPG	Referred to DP	NA	CLOSED
156	24 Dec 2009	ORYX GAS TANZANIA LTD P O BOX 9540 DSM	KINONDONI	THOMPSON A. KAYUNI	EWURA/33/2/39	Selling gas in banned cylinders	LPG	Referred to DP	NA	CLOSED
155	7 Dec 2009	EPHREIM KIRENGA P O BOX 11364 DSM	MBEZI TEMBONI	DAWASCO	EWURA/33/4/65	BILLING	WATER	Referred to DAWASCO on 15 DEC 2009	30 DEC 2009	In progress
154	30 Nov 2009	BAMBOO ROCK LTD P O BOX 72584 DSM	MTAMBA KISARAWA	DESERT OIL COMPANY	EWURA/33/2/38	Adulteration	Petroleum	Referred to DP	NA	CLOSED
153	24 Nov 2009	SELEMAN NYAKIPANDE P O BOX 26 SHINYANGA	MUSOMA MUTEX	TANESCO	EWURA/33/1/48	Trespassing	Power	REFERED TO TANESCO ON 14 Dec 2009	29 Dec 2009	CLOSED
152	24 Nov 2009	AAR Health Services (T) LTD P O BOX 9600 DSM	REGENT ESTATE	TANESCO	EWURA/33/1/47	POOR QUALITY OF SUPPLY	Power	REFERED TO TANESCO ON 11 Dec 2009	31 Dec 2009	CLOSED
151	11 Nov 2009	EVAREST MWITUMBA MOB: 078 443344	SUKA MBEZI	ORYX SUKA	EWURA/33/2/37	Adulteration	Petroleum	Forwarded to DP	NA	CLOSED
150	27 Oct 2009	ELIZABETH KIUNSI P O BOX 7790 DSM	TABATA CHANG'OMBE	TANESCO	EWURA/33/1/46	Compensation due to fire accident	Power	SET FOR HEARING	NA	In progress
149	9 Nov 2009	REGENCY MEDICAL CENTER LTD P O BOX 2029 DSM	ALYKHAN RD UPANGA DSM	TANESCO ILALA	EWURA/33/1/45	BILLING	Power	Scheduled for hearing	NA	CLOSED
148	2 Nov 2009	MS. VICKY MWANDRI TANESCO HQ	MBEZI BEACH	KOBIL MBEZI BEACH	EWURA/33/2/36	Adulteration	Petroleum	Sample drawn for Lab test	NA	CLOSED
147	28 Oct 2009	MAIKO JOHN KARUME P O BOX10 MKURANGA	MBAGALA	GAPCO South Side Petrol Station	EWURA/33/2/35	Adulteration	Petroleum	Complainant was not cooperative	NA	CLOSED
146	16 Oct 2009	BONIFACE MKUMBO P O BOX 9223 DSM	KOGOGO	BIG BON	EWURA/33/2/34	Adulteration	Petroleum	Sample drawn for Lab test	NA	CLOSED
145	22 Oct 2009	MR. MEBS JUMA P O BOX 23282 DSM	MIKOCHENI 'B'	DAWASCO	EWURA/33/4/64	Poor service	Water	Referred to DAWASCO on 27 Oct 2009	6 Nov 2009	CLOSED
144	19 Oct 2009	MOHAMED IREMA P O BOX 79028 DSM	TABATA LIWITI	DAWASCO	EWURA/33/4/63	POOR & BIASED SERVICE	Water	Referred to DAWASCO on 27 Oct 2009	6 Nov 2009	CLOSED
143	9 Oct 2009	NOORANI DIAMOND VALLI P O BOX 2081 DSM	IRINGA	TANESCO	EWURA/33/1/44	BILLING	Power	REFERED TO TANESCO ON 31 Dec 2009	15 Jan 2010	CLOSED

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142	6 Oct 2009	GOSBERT WILLA MOB.	KINONDONI	BP MWANA MBOKA	EWURA/33/2/33	Adulteration	Petroleum	SAMPLE TESTED WAS WITHIN SPECS	NA	CLOSED
141	2 Oct 2009	EXPRESS TRADING AGENCIES LTD P O BOX 106227 DSM	MAKONDEKO	NATOIL MBEZI MWISHO	EWURA/33/2/32	Adulteration	Petroleum	Sample drawn found with water	NA	CLOSED
140	11 Jun 2009	GEREZANI RESIDENTS P O BOX 468 DSM	GEREZANI DSM	DAWASCO	EWURA/33/4/62	Poor service	Water	Referred to DAWASCO on 13 Oct 2009	30 Oct 2009	In progress
139	5 Jun 2009	WATEJA WA MAJI PICHYA NDEGE P O BOX 30179 KIBAHA	KIBAHA PICHYA NDEGE	DAWASA	EWURA/33/4/61	Poor service	Water	Referred to DAWASA on 13 Oct 2009	30 Oct 2009	CLOSED
138	2 Oct 2009	HARLES MAKUBO P O BOX 70886 DSM	Mbezi Beach	DAWASCO	EWURA/33/4/60	Disconnection	Water	Referred to DAWASCO on 13 Oct 2009	30 Oct 2009	CLOSED
137	24 Sept 2009	DICKSON SAILEN P O BOX 20061 DSM	Mchafukoge Ilala	DAWASCO	EWURA/33/4/59	Disconnection	Water	Referred to DAWASCO on 29 Sept 2009	13 Oct 2009	In progress
136	22 Sept 2009	RESIDENT OF BUNJU 'A' P O BOX 13502 DSM	Bunju 'A' DSM	TANESCO	EWURA/33/1/43	Delayed connection	Power	REFERED TO TANESCO ON 23 Sept 2009	7 Oct 2009	CLOSED
135	16 Sept 2009	WALTER K. MSAKY P O BOX 14288	Tegeta	DAWASCO	EWURA/33/4/58	Trespassing	Water	Referred to DAWASCO on 25 Sept 2009	6 Oct 2009	CLOSED
134	31 Aug 2009	MHE. FRED MPENDAZOE (MB) P O BOX 1288 KISHAPU SHINYANGA	KISHAPU	Unknown	EWURA/33/2/31	Filling station in residential area	Petroleum	Complainant informed about Licensing procedures	NA	In progress
133	31 Aug 2009	WAKAZI WA LIGANGA - TEMEKE P O BOX 45604 DSM	Liganga Temeke	Unknown	EWURA/33/2/30	Filling station in residential area	Petroleum	Forwarded to DP	NA	In progress
132	30 Aug 2009	ILVIN MUGETA DSM	Mikocheni 'B'	DAWASCO	EWURA/33/4/57	BILLING + Disconnection	Water	Referred to DAWASCO on 31 Aug 2009	NA	CLOSED
131	24 Aug 2009	ISABELA KABULULU P O BOX 54 KIBONDO KIGOMA		KIBONDO UWSA	EWURA/33/4/56	Trespassing	Water	Referred to Kibondo UWSA on 03 Sept 2009	17 Sept 2009	CLOSED
130	21 Aug 2009	Prof Ibrahim H. juma (Phd) P O BOX 3580 DSM	MIKOCHENI DSM	DAWASCO	EWURA/33/4/55	Disconnection	Water	Referred to DAWASCO on 27 Aug 2009	4 Sept 2009	CLOSED
129	21 Aug 2009	SALUM RUBEYA ABEIDP O BOX 16292 DSM	KARIAKOO UHURU STREET	DAWASCO	EWURA/33/4/54	BILLING	Water	Referred to DAWASCO on 31 Aug 2009	14 Sept 2009	CLOSED
128	18 Aug 2009	MR GRAYSON C. CHALAMBO P O BOX 31902 DSM	TABATA LIWITI	TanESCO Ilala	EWURA/33/1/42	BILLING	Power	EWURA copied	NA	CLOSED

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127	13 Aug 2009	STANLEY NZOVU P O BOX 45965 DSM	MTONI KIJICHI	LAKE OIL KIJICHI	EWURA/33/2/29	Adulteration	Petroleum	Forwarded to CPI	NA	CLOSED
126	10 Aug 2009	MR OMBASE KADIVA P O BOX 8705 DSM	ARUSHA	BAHDELA Co. LTD oilcom Buguruni	EWURA/33/2/28	Adulteration	Petroleum	Referred to Operator	NA	CLOSED
125	3 Aug 2009	MR. MICHAEL MAYAGILO P O BOX 6727 KIBAHA	KIBAHA	DAWASCO	EWURA/33/4/53	BILLING	water	Referred to DAWASCO on 17 Aug 2009	31 Aug 2009	CLOSED
124	27 July 2009	THEOBALD M. KUNDY P. O BOX 1132 MOSHI	Kirua Vunjo	TanESCO Kilimanjaro	EWURA/33/1/41	Delayed Connection	Power	REFERED TO TANESCO ON 18 AUG 2009	31 Aug 2009	CLOSED
123	23 July 2009	SOHSIN SOMJI P O BOX 4504 DSM	Kariakoo	Tansco Ilala	EWURA/33/1/39	Billing	Power	REFERED TO TANESCO ON 29 JULY 2009	10 Aug 2009	CLOSED
122	17 July 2009	KILINDU G B M P O BOX 23341 DSM	DSM	DAWASCO	EWURA/33/4/52	Billing	Water	Referred to DAWASCO on 23 July 2009	7 Aug 2009	CLOSED
121	6 July 2009	BUNDALA SAID KIMENYA P O BOX 6021 DSM	MBEZI MWISHO	Mbezi Service Station	EWURA/33/2/27	Adulteration	Petroleum	Sample drawn, tested - OK	NA	CLOSED
120	6 July 2009	MR. JENETA KONDOP O BOX 45636 DSM	Temeke Wailes	TanESCO	EWURA/33/1/38	Billing	Power	REFERED TO TANESCO ON 15 JULY 2009	31 JULY 2009	CLOSED
119	1 July 2009	MICHAEL THOMAS P O BOX 60116 DSM	Kawe Mzimuni	TanESCO	EWURA/33/1/37	Fire Accident	Power	Referred to TanESCO. Waiting for Hearing	NA	CLOSED
118	24 June 2009	O P MAHENGE Mob: 0717 979420 TEMEKE, DSM	TEMEKE	TANESCO	EWURA/33/1/37	Billing	Power	REFERED TO TANESCO ON 2 JULY 2009	17 JULY 2009	In progress
117	24 June 2009	MATEI BASILI (ARUSHA RPC)	MIANZINI ARUSHA	GENE MIANZINI	EWURA/33/2/26	Adulteration	Petroleum	Fowarded to CPI	NA	CLOSED
116	17 June 2009	New Masaki Hotels Ltd P O BOX 4504 DSM	MASAKI DSM	DAWASCO	EWURA/33/4/51	Dry taps	Water	Referred to DAWASCO on 22 June 2009	6 Jul 2009	CLOSED
115	10 June 2009	RAMADHANI MGWENO P O Box 30080 KIBAHA	KIBAHA	DAWASCO	EWURA/33/4/50	Billing	Water	Referred to DAWASCO on 15 June 2009	30 June 2009	CLOSED
114	5 June 2009	H. MBONDE kny wateja Picha ya Ndege P O Box 30179 KIBAHA	KIBAHA	DAWASCO	EWURA/33/4/49	Poor Service	Water	Fowarded to Tariff Review Team	NA	CLOSED

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113	22 May 2009	JULIUS MAGAI P O BOX N.B.C KIBAHA	KIBAMBA - DSM	DAWASCO	EWURA/33/4/48	Disconnection	water	Referred to DAWASCO on 5 June 2009	19 June 2009	CLOSED
112	22 May 2009	K .J. KAMBONA P O BOX 947 TANGA	TANGA	TANGA UWSA	EWURA/33/4/47	Compensation	Water	EWURA was copied	NA	CLOSED
111	19 May 2009	Dr. BARNABAS K. ZEGGE ARUSHA	ARUSHA	MOUNT MERU FILLING STATION	EWURA/33/2/25	diesel mixed with water	Petroleum	Complainant was informed of the proper procedure	NA	CLOSED
110	15 May 2009	MDAWI KOMBERE S. L. P. 7714 MOSHI	MOSHI	TANESCO	EWURA/33/1/35	Delayed connection	Electricity	Referred to Tanesco 20 May 2009	NA	CLOSED
109	7 May 2009	MR. PHILOTHEUS LISANGA P O BOX 46005 DSM	TEMEKE DSM	CCM, KEKO DDC, PILE BAY TEMEKE	EWURA/33/2/24	Filling Station within residential area	Petroleum	Fowarded to CPI for action	NA	CLOSED
108	29 April 09	MR. C.S MAKOMBE P O BOX 176 DSM	SONGEA	MDAULA FILLING STATION	EWURA/33/2/23	Adulteration	Petroleum	Sample to be drawn Mid May'09	NA	In progress
107	19 March 09	DUWASA P O BOX 431 DODOMA	Miyuji and Mnadani Dodoma	CPPS	EWURA/33/4/46	Illegal selling of water	water	Resolved amicably	NA	CLOSED
106	20 April 09	I. S. IBAMBA P O BOX 77978 DSM	Mwananyamala	TANESCO	EWURA/33/1/34	Poor emergency service	Electricity	Referred to Tanesco 22 April 2009	NA	CLOSED
105	20 April 09	K. E M'MBUJI P O BOX 6951 DSM	UPANGA DSM	DAWASCO	EWURA/33/4/45	Billing	Water	Referred to DAWASCO on 21 April 2009	6 May 2009	CLOSED
104	03 April 2009	MR. Hussein Sharif BOX	KIGOGO DSM	BIG BON KIGOGO	EWURA/33/2/22	Filling Station within residential area	Petroleum	Fowarded to Kinondoni Municipal for clarification	NA	In progress
103	15 April 09	ZAIN TZ(CELTEL) - A. MBOYA P O BOX 9623 DSM	TANDIKA TEMEKE DSM	KOBIL SABA SABA	EWURA/33/2/21	Adulteration	Petroleum	Sample drawn and found to be within Specs	NA	CLOSED
102	19 March 09	Mohamed Fayaz P.O BOX 3705 DSM	KISUTU DSM	DAWASCO	EWURA/33/4/44	Billing	Water	Referred to DAWASCO	NA	CLOSED
101	13 March 09	OIL COM (T) Ltd P O BOX 20831 DSM	Ukongga	OILCOM service Station Ukongga	EWURA/42/276	FRANCHISEE VIOLATION	Petroleum	Referred to OILCOM service Station 13 March 2009	27 Mar2009	In progress
100	12 March 09	Dawson Rwegasira P O BOX 4190 DSM	Ukongga, Mizambarauni Ilala	TANESCO	EWURA/33/1/33	Poor Customer Service	Power	Referred to Tanesco 19 March 2009	3 Apr 2009	CLOSED

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99	5 March 09	MATEMBA KS P O BOX 7369 DSM	TABATA RELINI ILALA	TANESCO	EWURA/33/1/32	Billing	Power	Referred to Tanesco 11 March 2009	31 Mar 2009	CLOSED
98	26 Feb 09	Mohamed J. Divecha P.O BOX DSM	KISUTU ILALA	DAWASCO	EWURA/33/4/43	Billing	Water	Referred to DAWASCO on 5 March 2009	20 Mar 2009	CLOSED
97	19 Feb 09	Mr. B J Temba P.O BOX 7143 DSM	KURASINI DSM	Illegal petrol activities at PLOT No.67R	EWURA/33/2/19	Petrol activities at residential	Petroleum	Sample drawn and found to be within Specs	NA	CLOSED
96	12 Feb 09	JUSTINE NJAU P.O BOX 8342 DSM	TABATA ILALA	TANESCO	EWURA/33/1/31	Disconnection	Power	Referred to Tanesco 13 Febr 2009	27 Feb 2009	CLOSED
95	9 Feb 2009	Anonimous DSM	Kurasini	Bohari ya Mafuta ya Serekali	EWURA/33/2/18	Adulteration	Petroleum	Sample drawn, tested and found to be within std	NA	CLOSED
94	4 Feb 2009	Patrice Igogo P.O BOX 4510 MWANZA	Igog 'B' Mwanza	MWAUWASA	EWURA/33/4/42	Mistreatment	Water	Referred to MWAUWASA on 10 Febr 2009	24 Feb 2009	CLOSED
93	27 Jan 2009	Mohamed H. Satchu P.O BOX 4510 DSM	Zanaki/Mali Street	DAWASCO	EWURA/33/4/41	Disconnection	Water	Referred to DAWASCO on 28 Jan 2009	13 Feb 2009	In progress
92	16 Jan 2009	Ahmed Juma P.O BOX 6395 DSM	Lindi/Sofia Kawawa Street	DAWASCO	EWURA/33/4/40	Billing	Water	Referred to DAWASCO on 29 Jan 2009	25 Feb 2009	CLOSED
91	14 Jan 2009	Dinesh H. Nagar P.O BOX 6395 DSM	Olympio Upanga	DAWASCO	EWURA/33/4/39	Billing	Water	Referred to DAWASCO 10 Febr 2009	13 Jan 2009	In progress
90	9 Jan 2009	Festo shoo 0755364450 DSM	SAME	SAME FILLING STATION	EWURA/33/2/17	Adulteration	Petroleum	Sample drawn	NA	CLOSED
89	30-Dec-08	Rashid Kamote 0754 857776	BUZA, KWALULENGE	TanESCO TEMEKE	EWURA/33/1	Delayed Connection	Power	Referred to Tanesco 9 Jan 2009	16 Jan 2009	CLOSED
88	18-Dec-08	Arthur Mwamrene P.O BOX 2256 DSM	SINZA	TANESCO	EWURA/33/1/30	Delayed Connection	Power	Referred to Tanesco 23 Dec 2008	6 Jan 2009	CLOSED
87	17-Dec-08	Samuel Simon Sekiete P. O. BOX 14311 DSM	KOROGWE	TOTAL FILLING STATION	EWURA/33/2/16	Adulteration	Petroleum	Complainant was compensetaed accordingly	NA	CLOSED

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86	24-Dec-08	CROWN TRUST LTD BOX 2211 DSM	INDIA/ZANAKI STREET	DAWASCO	EWURA/33/4/38	Billing	Water	Referred to DAWASCO 31 Dec 2008	15 Jan 2009	CLOSED
85	5-Dec-2008	Samuel John Ezekiel P.O BOX 31482 DSM	KIBAMBA	DAWASCO	EWURA/33/4/37	Billing	Water	Referred to DAWASCO 23 Dec 2008	6 Jan 2009	CLOSED
84	25-Nov-08	Selemani Nyakipande P.O BOX 9094 DSM	MTONI KIJICHI TEMEKE DSM	TANESCO	EWURA/33/1/29	Billing	Power	Referred to Tanesco 23 Dec 2008	6 Jan 2009	CLOSED
83	3-Nov-2008	Mark Lyimo	MOROGORO	KOBIL MSAMVU	EWURA/33/2/14	Adulteration	Petroleum	Complainant was compensetaed accordingly	NA	CLOSED
82	23-Oct-08	Ibrahim Amani Fundi P.O BOX 67605 DSM	TANDALE KWA PAKACHA DSM	TANESCO	EWURA/33/1/27	Fire Accident	Power	Referred to Tanesco 24 OCT 2008	6 Jan 2009	Independent inspector to be hired
81	13-Oct-08	Frida Tesha DSM	Tegeta DSM	WEST DAR SERVICE STATION	EWURA/33/2/15	Adulteration	Petroleum	Complainant was compensetaed accordingly	NA	CLOSED
80	27-Oct-08	Karim Suleiman Hassan. DSM		DAWASCO	EWURA/33/4/35	Billing	Water	Referred to DAWASCO on 30 OCT 2008	17 Nov 2008	CLOSED
79	13-Oct-08	Nazim Jafer merchantchamber@ya hoo.com DSM	KISUTU DSM	DAWASCO	EWURA/33/4/34	Billing	Water	Called DAWASCO	NA	CLOSED
78	13-Oct-08	Najaf merchantchamber@ya hoo.com DSM	KISUTU DSM	DAWASCO	EWURA/33/4/33	Billing	Water	Called DAWASCO	NA	CLOSED
77	13-Oct-08	MEM (Ally Lukali) S. L P 2000 DSM	MOROGORO	PETRO MSAMVU	EWURA/33/2/13	Adulteration	Petroleum	Petroleum sampled and tested	NA	CLOSED
76	13-Oct-08	Kamanda wa Kikosi NGOME BOX 5155 DSM	KIMARA DSM	NEW ORYX	EWURA/33/2/12	Adulteration	Petroleum	Petroleum sampled and tested	NA	CLOSED
75	13-Oct-08	Charles Nyange DSM	KOROGWE	World Wide Oil Co.	EWURA/33/2/11	Adulteration	Petroleum	Petroleum sampled and tested	NA	CLOSED
74	13-Oct-08	Industrial and electrical Equipment Distrib. BOX 200 DSM	KISUTU, SAMORA AVENUE	DAWASCO	EWURA/33/4/32	Billing	Water	Referred to DAWASCO on 22 OCT 2008	2 Nov 2008	CLOSED

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73	10-Oct-08	HARRY KITILLYA P.O BOX 70020 DSM	MASAKI, BRAI ROAD PLOT 969	DAWASCO	EWURA/33/4/31	Billing	Water	Referred to DAWASCO on 23 OCT 2008	NA	CLOSED
72	10-Oct-08	NICO BAMBAGA P.O BOX 15318 DSM	KIGOGO MBUYUNI DSM	DAWASCO	EWURA/33/4/30	DISCONN ECTION	Water	Referred to DAWASCO on 15 OCT 2008	2 Nov 2008	CLOSED
71	6-Oct-08	New Azania G.H P.O BOX 19944 DSM	SINZA DSM	DAWASCO	EWURA/33/4/29	Billing	Water	Referred to DAWASCO on 3 OCT 2008	27 Oct 2008	CLOSED
70	29-Oct-08	Damian V. Lyimo P.O BOX DSM	CHAMWINO DODOMA	TANESCO	EWURA/33/1/28	Billing	Power	Parties submitted their defence	NA	CLOSED
69	19-Sep-08	Nyaronyo M. Kicheere P.O BOX 53097 DSM	KIGAMBONI	TANESCO	EWURA/33/1/26	Billing	Power	Referred to Tanesco 23 SEPT 2008	4 Dec 2008	CLOSED
68	4-Sept-08	African Black Wood Enterprise LTD BOX 9493 DSM	Mbezi Luis Makondeko	TANESCO Kinondoni South	EWURA/33/1/25	Billing	Power	Referred to Tanesco on 11 ST Sept 2008	22 Sept 2008	CLOSED
67	18-Aug-08	Eng. Gidion N.A. Kasege	Mbweni, Malindi DSM	DAWASCO	EWURA/33/4/28	Unfair Disconnection + Billing	Water	Referred to DAWASCO on 11 th Sept. 08	19 Sept 2008	CLOSED
66	31-Jul-2008	Ofisi ya Mhandisil wa Mkoa Wakala wa na Umeme Box 133 Bukoba	Mikocheni/Kino ndoni	TanESCO Bukoba	EWURA/33/1/24	Billing	Power	Referred to Tanesco on 11 ST Sept 2008	3 rd Oct 2008	CLOSED
65	16-Jul-2008	Mussa R. Kingui	Mikocheni /Kinondoni	TanESCO Kinondoni South	EWURA/33/1/23	Billing	Power	Referred to Tanesco on 21 ST July 2008	5 th Aug 2008	In progress
64	16-Jul-2008	William J.M Mdundo P.O BOX 7474 DSM	Kimara Matangini	DAWASCO	EWURA/33/4/27	Billing	Water	Referred to DAWASCO on 18 th July 08	22 Jul 2008	CLOSED
63	1-July -08	F.K.Kisombe P.O BOX 14547 DSM	Changanyikeni - Kimara	DAWASCO	EWURA/33/4/26	Disconnection + Billing	Water	Referred to DAWASCO on 18 th July 08	22 Jul 2008	CLOSED
62	12-Jun -08	Mr. Mohamed Hussein M Taki P.O BOX 21386 DSM	India/Zanaki Block/ Plot: 67/66/38 A/C No. 17906241	DAWASCO	EWURA/33/4/25	Billing	Water	Referred to DAWASCO on 18 th June 08	23 th Jun 08	CLOSED
61	25-Jun -08	TERRACOTTA LUBS Co Ltd P O Box 3778	Kurasini	MGS	EWURA/33/2/8	Adulteration	Petroleum	Referred to MGS on 27 th June 2008 for Amicable settlement	NA	CLOSED

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60	24-Jun -08	Alexander M. Masolwa P.O BOX 113 NZEGA	KIPUNGUNI 'A' DSM	TanESCO Ilala	EWURA/33/1/22	Billing	Power	Referred to TanESCO on 1 ST July 2008	30 Jul 2008	CLOSED
59	19-May-08	DUWASA P O Box 431	Miyuji and Mnadani area DODOMA	CPPS Water Project	EWURA/44/7 DUWASA file	Unlawfully Provision of water	Water	Respondent requested to put forward defense on 30 th May 2008	16 th Jun 2008	CLOSED
58	27-May-08	Mr. Mohamed Jusab P. O Box 7286 DSM (0754 283617)	UPANGA DSM BLOCK/ PLOT: S 11 - 1c5 286	DAWASCO	EWURA/33/4/24	Billing	Water	Referred to DAWASCO on 28 th May 08	16 th Jun 2008	CLOSED
57	22-May-08	Mbingu Coffeee Curing Co. Ltd P O Box 127 Mbinga	Mbinga	TANESCO	EWURA/33/1/21	Billing	Power	A letter was written to Mbinga Coffee Curing Co. Ltd on 26th May 2008 that TanESCO billing is as per existing policy.	NA	CLOSED
56	20-May-08	Kondo Mohamed Kisele BUGURUNI DSM	Buguruni	TanESCO Ilala	EWURA/33/1/20	Billing	Power	Referred to TanESCO on 22 May 2008	22 Jun 2008	CLOSED
55	19-May-08	Benny Mwita Sammonh P O Box 98451 Dar Es Salaam	Tegeta	GAPCO TEGETA	EWURA/33/5	Adultration	Petroleum	Filling station run out of stock No receipt submitted	NA	CLOSED
54	12-May-08	Kilimanjaro Truck Co. Ltd	Kurasini DSM	MSG International (T) Ltd	EWURA/33/2/7	Adultration	Petroleum	Sample taken for testing	NA	CLOSED
53	24-Apr-08	Residents of Undali Street P O Box 1981 Dar Es Salaam	Undali Street Upanga DSM	DAWASCO	EWURA/33/4/23	Poor Service	Sewerage	Referred to DAWASCO on 29 th April 08 and responded on 9 May 2008. EWURA wrote back to DAWASCO on 13 May 2008	15 May 2008	CLOSED
52	22-Apr-08	Godfrey Dimoso P.O BOX 76783 DSM	Sinza DSM	TANESCO	EWURA/33/1/19	Billing	Power	Referred to TanESCO on 24 April 2008	16 May 2008	CLOSED
51	22-Apr-08	Stephen M. Mhuli S. L. B 298 SHINYANGA	Mtaa wa Viwandani	SHUWASA	EWURA/33/4/22	Billing	Water	Referred to SHUWASA on 24 th April 08	30 May 2008	CLOSED
50	13-Mar-08	RADIO MK P.O BOX 20070 DSM	Kisutu Street City Flats	DAWASCO	EWURA/33/4/21	Billing	Water	Referred to DAWASCO on 27 th March 08	11 th Apr 08	CLOSED
49	13-Mar-08	MATIKO MARWA P.O BOX 9300 DSM	Kibamba CCM	DAWASCO	EWURA/33/4/20	Billing	Water	Referred to DAWASCO on 27 th March 08	11 th Apr 08	CLOSED
48	13-Mar-08	G.H. HARJI P.O BOX 1633 DSM	Kisutu Street Nazar Flats	DAWASCO	EWURA/33/4/19	Billing	Water	Referred to DAWASCO on 27 th March 08	11 th Apr 08	CLOSED

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47	6-Mar-08	DEOGRATIUS J. KABADO P O Box 34095 DSM	Mbezi Beach	DAWASCO	EWURA/33/4/18	Billing	Water	Referred to DAWASCO on 26 th March 08	10 th Apr 08	CLOSED
46	12-Mar-08	TANESCO Vs Salim Bakhresa & Co Ltd P O Box 2233 DSM	Ilala DSM	TANESCO	EWURA/33/1/18	Meter Tampering	Power	Acknowledged	NA	CLOSED
45	6-Mar-08	CLEMENT ALPHONCE P O Box 1258 DODOMA	Kongwa Dodoma	TANESCO	EWURA/33/1/17	Disconnection	Power	Referred to TANESCO on 11 th March 08	25 th Mar 08	CLOSED
44	13-Feb-08	WAKAZI WA CHARAMBE NZASA FAX No. +255 22 2128250 DSM	Nzasa 'A' Charambe Temeke	TANESCO	EWURA/33/1/16	Low Voltage	Power	Referred to TANESCO on 14 th February 08	29 th Feb 2008	CLOSED
43	27-Feb-08	TAHA SEIFUDDIN ESMAILJEE P O Box 4393 DSM	Kariakoo Gerezani DSM	DAWASCO	EWURA/33/4/16	Billing & water shortage	Water	Referred to DAWASCO on 28 th February 08 DAWASCO responded on 25 March 08 to have resolved the matter	29 th Mar 2008	CLOSED
42	19-Feb-08	USANGU LOGISTICS LTD P O Box 75955 DSM	Gongo la Mboto DSM	Temba Filling Station	EWURA/33/2/6	Adultration	Petroleum	Referred to CPI on 19th Febr 2008	NA	CLOSED
41	7-Feb-08	PYARAM LALJI (0755 713196) P O Box 20070 DSM	Msasani Peninsula DSM	DAWASCO	EWURA/33/4/15	Water Shortage	Water	Referred to DAWASCO on 25 th February 08 On 9 th May DAWASCO responded that water has been restored.	10 th Mar 2008	CLOSED
40	12-Feb-08	Anonimous (Via website)	Unknown	EWURA	EWURA/33/5	Unhappy with Petroleum inspection	Petroleum	considered as stakeholder opinion	NA	CLOSED
39	12-Feb-08	Wakazi wa Kimara Matangini via Patrick FAX NO.255 22 2420221 DSM	Kimara matangini DSM	DAWASCO	EWURA/33/4/17	Water Shortage	Water	Wrote to Complainant on 29 Febr 2008 to respond on DAWASCO letter	No feedbck as of 3 Apr 2008	CLOSED
38	13-Feb-08	Sweetbert Mashauri P O Box 757 Kigoma	Kigoma	Oil Companies	EWURA/33/2/5	Acute Petroleum shortage	Petroleum	Referred to CPI Supply restored	NA	CLOSED
37	1-Feb-08	Ms Anatoria Karungura P O Box 5782 DSM	Magomeni DSM	DAWASCO	EWURA/33/4/14	Billing	Water	Referred to DAWASCO on 13 February 08, the bill was adjusted	12 Mar 2008	CLOSED
36	1-Feb-08	Jumaa M. Mabya P O Box 5429 DSM	Iringa	Iringa Service Station	EWURA/33/2/4	Adultration	Petroleum	Tested sample was found clean	NA	CLOSED

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35	23-Jan-08	Firmin Mariwa P.O BOX 40938 DSM	Swahili Street Kariakoo	TANESCO	EWURA/33/1/15	Hanging wire	Power	TanESCO to respond on complainant evidence	3 th Apr 2008	CLOSED
34	21-Jan-08	JAMAAT P.O BOX 6710 DSM	Msasani Plot No. 1308	TanESCO Kinondoni	EWURA/33/1/14	Billing	Power	Referred the matter to TanESCO 29 Jan	8 th Feb 2008	In progress
33	14-Jan-08	Chui Bay Residence P.O BOX 1071 DSM	Msasani Village	TANESCO	EWURA/33/1/13	Low Voltage	Power	Request on more information sent on 28 January 2008	Called complaint - Resolved on 15 May 2008	CLOSED
32	11-Jan-08	MS Magreth Msami P.O BOX 141 Kondo	Wisi Kwantisi	TANESCO	EWURA/33/1/12	New connection charges	Power	Complainant advised to pay new connection charges	NA	CLOSED
31	8-Jan-08	G.T Sinai P O Box 2232 DSM	DSM	DAWASCO	EWURA/33/5/10	Billing	Water	Referred to DAWASCO on 10 January 08 and responded on 29 th Jan to have settled the matter	18 Jan 2008 1 st Feb 2008 complainant requested to confirm DAWASCO claim.	CLOSED
30	8-Jan-08	Nova Associates P.O BOX 22642 DSM	Chagga Street DSM	TANESCO	EWURA/33/1/11	Billing	Power	Referred to TanESCO on 10 Jan 2008 and responded on 22 Jan 2008. Nova payment was justifiable	NA	Hearing Concluded on March 2011
29	7-Jan-08	Atemi Co Ltd P O Box 841 DSM	Migombani - Mikocheni	DAWASCO	EWURA/33/4/12	Billing	Water	Referred to DAWASCO on 8 January 08 and responded on 7 th Febr to have settled the matter	15 th Jan 2008 Bill adjusted from 2.2m to 563,000/-	CLOSED
28	2-Jan-08	Simon Mduma P O Box 54732 DSM	Tabata DSM	PortWay Service Station	EWURA/33/2/3	Adultration	Petroleum	Advised to meet the operator. Never came back		CLOSED
27	10-Dec-07	Mr. Lima Jeremiah Lima Mobile: 0754 292027	Kawe	DAWASCO	EWURA/33/5	Victim of mass disconnection	Water	Called DAWASCO for urgent action	NA Customer supplied with bowser water	CLOSED
26	4-Dec-07	Mr Mabdulla P O Box 9084 DSM	Unknown	DAWASCO	EWURA/33/5	Mass disconnection	Water	Referred to DAWASCO and acknowledged to Mr. lima	NA	CLOSED

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25	30-Nov-07	Faustin Lwambali (0782 065957)	All filling station along Pugu Rd	Pugu Rd	EWURA/33/2/4	Adultration	Petroleum	Referred to CPI for sampling and testing	NA	CLOSED
24	30-Nov-07	Magreth Semiono BIMA (0754 272655)	Magomeni DSM	Mwembechai Service Station	EWURA/33/2/3	Adultration	Petroleum	Referred to CPI for sampling and testing	NA	CLOSED
23	22-Nov-07	Tanga Cement Co Ltd	Tanga	TANESCO	EWURA/33/1/10	Illegal disconnection	Power	EWURA was copied for information only	NA	CLOSED
22	15-Oct-07	Elijah Luhanga Mobile: 0784 324990	Tabata DSM	DAWASCO	EWURA/33/4/11	Billing	Water	Referred to DAWASCO on 7 Oct 07 and responded with apology	NA	CLOSED
21	23-Aug-07	Daniel Mwakasungula P O Box 9083 DSM	Tabata DSM	DAWASCO	EWURA/33/4/9	Billing	Water	Referred to DAWASCO on 11 Sept 07 and responded on the same day to have settled the matter. Complainant denied DAWASCO claim. EWURA wrote back to DAWASCO on 14 febr 2008. to respond on complainant denial	11 Sep 07 23 Feb 08	CLOSED
20	31-Aug-07	Mwanjala K. Thomas S L P 1401 Tabora	Tabora	TANESCO	EWURA/33/1/9	Billing	Power	Referred to Tanesco on 4 Sept 2007. An amicable agreement reached	30 sept 2007	CLOSED
19	27-Aug-07	John M Budodi S L P 63190 DSM	Mtoni Kijichi	TANESCO	EWURA/33/1/8	Compensation	Power	Referred to Tanesco on 21 Sept 2007	Complainant advised to submit the matter to TANESCO	CLOSED
18	25-Jul-07	Ubungo Plaza through C & M Advocates P O Box 71791 DSM	Ubungo DSM	DAWASCO	EWURA/33/4/8	Billing	Water	Referred to DAWASCO on 26 July 07. Board Award was issued on 13 th March 2008	11 th Aug 2007	CLOSED
17	26-Jul-07	Msafiri S Kayoge S L P 882 Mwanza	Nyegezi Mwanza	TANESCO	EWURA/33/1/7	Unreliable power	Power	Referred to Tanesco on 2 Oct 2007. Called Mr Msafiri on 13/03/2008 the situation has NOT changed	NA	In progress
16	17-Jul-07	George Kilindu S L P 23341 DSM	Kawe DSM	DAWASCO	EWURA/33/4/10	Billing	Water	Referred to DAWASCO on 19 July 07.	The bill was adjusted	CLOSED

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15	13-Jun-07	Murtaza Bhimani P O Box 1284 DSM	Kitonga Street DSM	DAWASCO	EWURA/33/4/7	Choked Sewerage	Sewerage	Called DAWASCO for urgent action on 13 Jun 07	Sewerage was pulled on 16 Jun 07	CLOSED
14	5-Jun-07	Wakazi wa Mtongani via MEM P O BOX 7861 DSM	Mtongani DSM	TANESCO	EWURA/33/1/6	Low Voltage	Power	EWURA was copied by MEM and on 6 th March 2008 we called complainant and confirmed that the matter was resolved	NA	CLOSED
13	30-May-07	Urafiki flat VIA MEM S. L. P 2000 DSM	Urafiki Ubungo	TANESCO	EWURA/33/1/5	Billing	Power	EWURA was copied by MEM and on 6 th March 2008 we called complainant and confirmed that the matter has NOT been resolved	NA	CLOSED
12	22-May-07	Vingunguti area VIA MEM S. L. P 2000 DSM	Vingunguti	TANESCO	EWURA/33/1/4	Unreliable power	Power	EWURA was copied by MEM	NA	In progress
11	15-Feb-07	ANONYMOUS	Goba DSM	DAWASCO	EWURA/33/4/6	Billing	Water	The matter was handled by Ubungo MP Hon. Keenja	NA	CLOSED
10	16-May-07	Yusufu Hokororo S L P 329 Masasi	Masasi	TANESCO	EWURA/33/1/3	Mistreatment	Power	Referred to Tanesco on 30 May 2007.	NA	CLOSED
9	16-May-07	Godwin M Nyelo P O Box 66518 DSM	Kawe DSM	Kawe Filling Station	EWURA/33/2/2	Adulteration	Petroleum	Referred to Supplier on 28 March 2007	No feedback from complainant	CLOSED
8	9-May-07	Ravji Construction P O Box 65155 Dodoma	Dodoma	TANESCO	EWURA/33/1/2	Billing	Power	Investigation conducted and report submitted to high authority on 19 sept 2007	NA	CLOSED
7	3-May-07	Juliana Swai P O box 65155 DSM	Sinza Kivulini	DAWASCO	EWURA/33/4/5	Billing	Water	Referred to DAWASCO on 14 May 07. The matter was resolved	13 Jun 2007	CLOSED
6	19-Mar-07	DSM Merchants Chamber P O BOX 12 DSM	Kisutu DSM	DAWASCO	EWURA/33/4/4	Billing	Water	Referred to DAWASCO on 29 March 2007. The matter was resolved	30 April 2007	CLOSED
5	1-Feb-07	Geoffrey Kimaro P O BOX 5025 Dodoma	Dodoma	DUWASA	EWURA/33/4/3	Billing	Water	Referred to DAWASCO on 9Febr 2007. DUWASA responded on 30 March 2007	10 March 07	CLOSED

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4	26-Jan-07	Julius M. Lugaziya P O BOX 5254 DSM	Kawe	DAWASCO	EWURA/33/4/2	Billing	Water	A letter was sent to Complainant on 20 Febr 2007 requesting clarification	No feedback	CLOSED
3	25-Jan-07	Mrs Rose Lema P O Box 1925 MOSHI	Mji Mpya Moshi	TANESCO	EWURA/33/1/1	Compensation	Power	A letter was sent to Complainant on 30 Jan 2007 explaining Authority position regarding matters handled with the court of law.	NA	CLOSED
2	30-Nov-06	Chinese Tanzania Joint Shiping Company P O BOX 696 DSM	Kisutu DSM	BP (T) Ltd	EWURA/33/2/1	Poor service	Petroleum	Referred to BP (T) Ltd on 18 Jan 2007	No demand from Complainant	CLOSED
1	21-Nov-06	Mr. H. M Msabila, PO Box 31548 DSM	Ubungo DSM	DAWASCO	EWURA/33/4/1	Billing	Water	Referred to DAWASCO on 5 Dec 2006. Physical follow up made on 2 May 2007	No response from Complainant	CLOSED