



UNITED REPUBLIC OF TANZANIA
MINISTRY OF ENERGY
ENERGY AND WATER UTILITIES
REGULATORY AUTHORITY
(EWURA)



PUBLIC NOTICE

A CALL FOR STAKEHOLDERS' VIEWS ON AN APPLICATION FOR MULTI-YEAR WATER SUPPLY AND SANITATION TARIFFS SUBMITTED BY KARATU WATER SUPPLY AND SANITATION AUTHORITY (KARATU WSSA)

On 22nd July 2026, EWURA received an application from Karatu Water Supply and Sanitation Authority (Karatu WSSA) requesting approval of multi-year water supply and sanitation tariffs, fees and charges. After confirming that the application met the required criteria, EWURA accepted it for review on 17th September 2026. Tables 1 to 3 present the tariffs, fees and charges proposed by Karatu WSSA for financial years from 2026/27 to 2030/31.

Table 1: Current and Proposed Metered Water Tariffs (TZS/m³)

Customer Category	Current Tariff	Proposed Tariffs				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Domestic	1,300	2,142	2,250	2,380	2,420	2,570
Institutional	1,300	2,340	2,490	2,580	2,670	2,750
Commercial	1,300	3,680	3,770	3,865	3,970	4,180
Industrial	1,300	2,340	2,410	2,490	2,560	2,640
Kiosk	1,000	1,700	1,850	2,000	2,100	2,200

Table 2: Current and Proposed New Connection Fees (TZS/Connection)

Customer Category	Current Fee	Proposed Fees				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Domestic	20% of recoverable expenditures as stipulated in Section 26 of Water Supply Regulations, 2019	20% of recoverable expenditures as stipulated in Section 26 of Water Supply Regulations, 2019				
Institutional						
Commercial						
Industrial						

Table 3: Current and Proposed Reconnection Fees (TZS/Reconnection)

Customer Category	Current Fee	Proposed Fees				
	2025/26	2026/27	2027/28	2028/29	2029/30	2030/31
Domestic	15,000	15,000	15,000	15,000	15,000	15,000
Institutional	15,000	15,000	15,000	15,000	15,000	15,000
Commercial	15,000	15,000	15,000	15,000	15,000	15,000
Industrial	15,000	15,000	15,000	15,000	15,000	15,000

Karatu WSSA stated that the proposed tariff adjustment is aimed at supporting increased water production, network expansion and sustainable provision of water supply and sanitation services. The adjustment will address the rising costs of inputs required for

water production, distribution and maintenance of fixed assets, while enabling the Authority to recruit, retain and motivate competent staff. It will also support implementation of the Business Plan for FY 2026/27-2030/31 and ensure sustainable service delivery.

This public notice is made pursuant to Section 19(4) of the EWURA Act, Cap. 414, which requires the Authority to issue a notice of inquiry to collect views from stakeholders on the reasonableness of the proposed tariffs and fees. As part of the inquiry process, EWURA will conduct a public hearing meeting on **1st October 2026** at **Karatu District Council Hall** in Karatu town. The meeting will commence at **10.00 a.m.**

Stakeholders are invited to submit written comments to the Director General at the Authority's postal address, Energy and Water Utilities Regulatory Authority, EWURA House, 3 EWURA Street, 41104 Tambukareli, P.O. Box 2857, Dodoma, by **8th October 2026**. More details of the application can be obtained from EWURA Head Quarters in Dodoma or from Karatu WSSA's offices.

**Issued by:
Director General
Energy and Water Utilities Regulatory Authority**