



**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY  
(CONSUMER COMPLAINTS SETTLEMENT PROCEDURE) RULES,  
GN. No. 10/2013**

*(Made under Rule 4(1))*

**Form No. 100a**

**COMPLAINT FORM**

**(1) Details of the Complainant:**

Name: \_\_\_\_\_

Name of Representative (where applicable): \_\_\_\_\_

Address: \_\_\_\_\_

Customer Account Number (where applicable): \_\_\_\_\_

Physical Address: \_\_\_\_\_

City: \_\_\_\_\_

Telephone: \_\_\_\_\_

Mobile Telephone: \_\_\_\_\_

E-mail: \_\_\_\_\_

**(2) Details of the Respondent:**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Physical Address \_\_\_\_\_

City: \_\_\_\_\_

Office Telephone: \_\_\_\_\_

Mobile Telephone: \_\_\_\_\_

E-mail: \_\_\_\_\_



**(7) Have the copies of all relevant documents been attached?**

**Yes**

**No**

If yes, itemize the list: (a separate sheet may be used)

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**(8) Any other relevant information:**

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**(9) I hereby declare that all the facts and information given in the application are correct to the best of my knowledge.**

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**Signature of the  
Complainant/Principal Officer of the Complainant**

Date \_\_\_\_\_  
**Day                      Month                      Year**

**For Authority's Use Only**

Date Received: \_\_\_\_\_ File No: \_\_\_\_\_