

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: QN.71/135/46

**MWANGA URBAN WATER SUPPLY
AND SANITATION AUTHORITY..... COMPLAINANT**

VERSUS

TANZANIA ELECTRIC SUPPLY COMPANY LIMITEDRESPONDENT

ORDER

*Made by the Board of Directors of EWURA at its 185th Extra Ordinary Meeting held
at Dar es Salaam on 28th day of February, 2019)*

THIS COMPLAINT is coming for final determination by the Board of Directors of EWURA on the 28th day of February, 2019 where the Complainant prays for an Order that the Respondent be compelled to transfer the Complainant to Customer Tariff Category T2 and accept payment of the outstanding debt by installments.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDERS** and declares that:

- (a) the Respondent should transfer the Complainant back to Customer Tariff Category T2 with immediate effect;
- (b) the Complainant should pay the Respondent the sum of TZS 4,500,000, on monthly basis, being the payment in respect of the outstanding utility debt amounting to TZS 192,626,914.12;

- (c) the implementation of the terms of agreement in (b) and (c) above should commence from 1st March, 2019;
- (d) parties should review the progress of payment of the debt in (b) above at the anniversary of one year counted from 1st March 2019; and
- (e) each party should bear its own costs in pursuing this matter.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dar es Salaam this 28th day of February, 2019.



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NZINYANGWA E. MCHANY
DIRECTOR GENERAL