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**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY  
(EWURA)**

**COMPLAINT NUMBER: QP.71/474/03**

**BETWEEN**

**ABUBAKAR AL-SHATRY FOR AND**

**ON BEHALF OF SUMMIT CENTRE.....COMPLAINANT**

**VERSUS**

**ARUSHA WATER SUPPLY**

**AND SANITATION AUTHORITY (AUWSA).....RESPONDENT**

**ORDER**

*(Made by the Legal and Corporate Affairs Committee of the Board of Directors of  
EWURA at its Meeting held in Dar es Salaam on 26<sup>th</sup> day of February, 2018)*

**THIS COMPLAINT** is coming for final determination before the Legal and Corporate Affairs Committee on 26<sup>th</sup> February, 2018 for Orders that the Respondent provide the Complainant with information used in computing the Complainant's monthly sewerage charges.

Following the mediation meeting involving both parties conducted on 1<sup>st</sup> and 17<sup>th</sup> November 2017 at the EWURA Northern Zone Office this matter is marked settled with the Orders that:

- (a) the Complainant and Respondent should evaluate together the Complainant's water consumption which will be used as a basis for computing the sewerage charges; and
- (b) that the Respondent shall document the agreed re-assessed monthly sewerage charges of TZS 878,486.40 per month and the Complainant shall pay the agreed amount starting from the month of July 2017.

**GIVEN UNDER SEAL** of the Energy and Water Utilities Regulatory Authority (EWURA) in Dar es Salaam this 26<sup>th</sup> day of February, 2018.

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**NZINYANGWA E. MCHANY**  
**DIRECTOR GENERAL**