

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY  
(EWURA)**

**COMPLAINT NUMBER: EWURA/33/1/163/2**

**AMIR MWAMBA .....COMPLAINANT**

**VERSUS**

**TANZANIA ELECTRIC SUPPLY COMPANY LIMITED..... RESPONDENT**

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**ORDER**

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*(Made by the Board of Directors of EWURA at its 170<sup>th</sup> Extra-Ordinary Meeting  
held at Dar es Salaam on the 7<sup>th</sup> day of June 2017)*

**THIS COMPLAINT** is coming for final determination by the Board of Directors of EWURA on the 7<sup>th</sup> day of June 2017 for prayers that the Authority:

- (a) orders the Respondent to pay to the Complainant the sum of TZS 19,835,000.00, being compensation for the damages done to his electrical appliances and TZS. 75,000.00 per day from the day of the incident for loss of business and interest at commercial rate for the loss of business and interest at 12 percent for the Award;
- (b) orders the Respondent to pay the Complainant costs of the complaint; and
- (c) issues any other remedy that it may deem fit to grant.

The Board **HEREBY ORDERS** that the Respondent pays the Complainant:

- (a) the sum of TZS 10,000,000.00 being general damages for the loss the latter suffered as a result of an electric fault occurred at the former's electricity supply system; and
- (b) an interest of 12% per annum to the amount awarded in (a) above from the date of this Award to the date of its full payment; and
- (c) the costs of this complaint.

**GIVEN UNDER SEAL** of the Energy and Water Utilities Regulatory Authority (EWURA) at Dar es Salaam this 7<sup>th</sup> day of June 2017.

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**EDWIN KIDIFFU**

**SECRETARY TO THE BOARD**