

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: EWURA/33/4/283

BETWEEN

**JUDITH MATERU ON BEHALF OF
ANNA MKAPA SEC.SCHOOL COMPLAINANT**

VERSUS

**MOSHI WATER SUPPLY
AND SANITATION AUTHORITY RESPONDENT**

ORDER

**(Made by the Board of Directors of EWURA at its 169th Extra Ordinary
Meeting held at Dar es Salaam on 21st March 2017)**

THIS COMPLAINT is coming for final determination before the Board of Directors of EWURA on 21st March 2017 for the Orders that the Respondent:

- (a) give explanation and reason for meter replacement; and
- (b) appropriately adjust the bill.

Following the mediation meeting held on 15th February 2017, this matter is marked settled with the Order that the Complainant should withdraw all claims as listed in the complaint form.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) in Dar es Salaam this 21st day of March 2017.



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**ENG. CHARLES OMUJUNI
ACTING DIRECTOR GENERAL**