

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: EWURA/33/4/280

BETWEEN

AYOUB A.H. KIMU..... COMPLAINANT

VERSUS

ARUSHA WATER SUPPLY

AND SANITATION AUTHORITY RESPONDENT

ORDER

**(Made by the Board of Directors of EWURA at its 169th Extra Ordinary
Meeting
held at Dar es Salaam on 21st March 2017)**

THIS COMPLAINT is coming for final determination before the Board of Directors of EWURA on 21st March 2017 for the Orders that the Respondent verify and adjust the water bill and other charges accordingly.

Following the mediation meeting held on 2nd January 2017, this matter is marked settled with the Order that the Complainant should pay TZS 3,010,000 as outstanding water bills and charges on or before 31st March 2017.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) in Dar es Salaam this 21st day of March 2017.



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**ENG. CHARLES OMUJUNI
ACTING DIRECTOR GENERAL**