

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY  
(EWURA)**

**COMPLAINT NUMBER: QN.71/135/27**

**BETWEEN**

**BERTHA PHILEMON MUNUO.....COMPLAINANT**

**AND**

**TANZANIA ELECTRIC SUPPLY COMPANY LIMITED.....RESPONDENT**


\_\_\_\_\_  
**ORDER**  
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*(Made by the Board of Directors of EWURA at its 135<sup>th</sup> Ordinary Meeting held at Dar es Salaam on the 27<sup>th</sup> day of December, 2018)*

**THIS COMPLAINT** is coming for final determination by the Board of Directors of EWURA on the 27<sup>th</sup> day of December 2018 where the Complainant prays for an Order to compel the Respondent to rectify hazardous situation posed by the Respondent's electrical infrastructure at the Complainant's premises.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDERS** and declares that the Respondent should replace the bare three phase LV conductors with insulated conductors and eliminate all hazardous situations complained of within 14 days from the date hereunder.

**GIVEN UNDER SEAL** of the Energy and Water Utilities Regulatory Authority (EWURA) at Dar es Salaam this 27<sup>th</sup> day of December, 2018.

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**GERMANA QORRO  
SECRETARY TO THE BOARD**