

THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY

(EWURA)

COMPLAINT NUMBER: EWURA/33/4/240

BETWEEN

**BOARD OF TRUSTEES OF THE
NATIONAL SOCIAL SECURITY FUND COMPLAINANT**

AND

**DAR ES SALAAM WATER SUPPLY
AND SEWERAGE CORPORATION..... RESPONDENT**

ORDER

**(Made by the Board’s Legal and Corporate Affairs Committee at its 72nd
Meeting held at Dar es Salaam on the 21st November 2016)**

THIS COMPLAINT is coming for final determination before the Board’s Legal and Corporate Affairs Committee on 21st November 2016 for the Orders that the Respondent:

- (a) cancel the demand for TZS 204,724,664.55 and TZS 142,303,546.00 in respect of Mwalimu Nyerere Pension Towers and NSSF Waterfront House;
- (b) cancel the debt owed to the Complainant;
- (c) not to block the sewerage system at the two mentioned properties in (a) above; and
- (d) refund the Complainant TZS 50,000,000 which was demanded and paid under protest.

Following the mediation meeting held on 4th and 10th October 2016 and on 3rd November 2016, this matter is marked settled with the Orders that:

- (a) the Complainant pays the Respondent TZS 35,844,353.36 instead of TZS 142,303,546.00 as sewer charges for the Complainant's Waterfront House. The Respondent should take into account the amount paid by the Complainant for Waterfront House and should credit or debit the Complainant's account accordingly;
- (b) the Complainant pays the Respondent TZS 37,691,878 instead of TZS 204,724,664.55 as sewer charges for the Complainant's Mwalimu Nyerere Pension Towers. The Respondent should take into account the amount paid by the Complainant for Mwalimu Nyerere Pension Towers and should credit or debit the Complainant's account accordingly; and
- (c) each party should bear its own costs.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) in Dar es Salaam this 21st day of November 2016.



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FELIX NGAMLGOSI
DIRECTOR GENERAL