

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: GA.71/474/02

BETWEEN

ENES TIMOTH LUFINGO.....COMPLAINANT

AND

MBEYA WSSARESPONDENT

ORDER

*(Made by the Board of Directors of EWURA at its 134th Ordinary meeting held
30th day of November, 2018)*

THIS COMPLAINT is coming for final determination by the Board of Directors of EWURA on the 30th day of November 2018 where the Complainant prays for an Order to compel the Respondent to waive the debt amounting to TZS 465,331.8; and not to disconnect water supply services from the Complainant's premises.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDER** and declare that:

- (a) the Respondent should waive the debt amounting to TZS 465,331.8;
- (b) the Respondent should not disconnect water supply services from the Complainant's premises; and
- (c) each party should bear its own costs.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dodoma this 30th day of November, 2018.

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**NZINYANGWA E. MCHANY
DIRECTOR GENERAL**