

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: QN.71/135/32

BETWEEN

**GIFT MATEMBA FOR AND ON BEHALF OF
DAUDI MSANGICOMPLAINANT**

AND

TANZANIA ELECTRIC SUPPLY COMPANY LIMITED.....RESPONDENT

ORDER

*(Made by the Board of Directors of EWURA at its 133rd Ordinary Meeting held at
Dar es Salaam on the 30th day of October, 2018*

THIS COMPLAINT is coming for final determination by the Board of Directors of EWURA on the 30th day of October, 2018 where the Complainant prays for an Order to compel the Respondent to restore the Complainant to customer tariff category D1.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDER** and declare that:

- (a) the Complainant should remain in Customer Tariff Category T1 according to conditions of TANESCO Tariff Order 2016-010; and

- (b) the Respondent shall transfer back the Complainant to Tariff Customer Category D1 in case his electricity monthly consumption for six (6) consecutive months shall be below 75kWh/month.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dar es Salaam this 30th day of October, 2018.



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NZINYANGWA E. MCHANY
DIRECTOR GENERAL