

GOVERNMENT NOTICE NO. 41 Published on 9/2/2018

THE WATER SUPPLY AND SANITATION ACT

(CAP. 272)

ORDER

(Made under section 28(d))

THE WATER SUPPLY AND SANITATION ("TABORA WATER SUPPLY AND SANITATION AUTHORITY") TARIFF ADJUSTMENT ORDER, 2018

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|---------------------|---|
| Citation            | 1. This Order may be cited as the Water Supply and Sanitation ("Tabora Water Supply and Sanitation Authority")(Tariff Adjustment) Order, 2018.  |
| Commencement Date   | 2. This Order shall be deemed to have come into force on 1 <sup>st</sup> January, 2018.   |
| Tariffs and Charges | 3. Tabora Water Supply and Sanitation Authority tariffs and charges are hereby adjusted as specified in the First Schedule to this Order.   |
| Conditions          | 4. The approved tariff shall be subject to the following conditions: <ul style="list-style-type: none"><li>(a) on or before 31<sup>st</sup> March 2018, Tabora WSSA shall submit a revised Business Plan that incorporates the approved tariffs and action plan for implementation of each condition of this Order;</li><li>(b) on or before 31<sup>st</sup> March 2018, Tabora WSSA shall submit a revised Customer Service Charter that has included late payment charges;</li><li>(c) Tabora WSSA shall implement the projects as detailed in the Second Schedule by using funds generated from the approved tariffs;</li><li>(d) Tabora WSSA shall attain the key performance indicators as shown in the Third Schedule of this Order;</li><li>(e) Tabora WSSA shall ensure that water meters for new customers are installed where it is</li></ul> |

accessible by the utility at a customer's premise; such as between 0.3m to 1m inside/outside the front property boundary as well as between 0.3m and 0.6m from the left or right property boundary;

- (f) Tabora WSSA shall, on annual basis as part of its annual performance report, submit to EWURA reports on the implementation of each of the Tariff Order condition and each cost item of the revenue requirement;
- (g) Tabora WSSA shall continue to provide EWURA with information about its financial and operating condition in accordance with the requirements of EWURA, such information shall be used by EWURA to evaluate Tabora WSSA's performance in comparison with other Water Supply and Sanitation Authorities and the improvement of its performance over time or in evaluating the reasonableness of all future requests for tariff adjustment.

Revocation  
GN. No.  
75 of 2015

5. The Tabora Water Supply and Sanitation Authority 2015 is hereby revoked.

FIRST SCHEDULE

APPROVED TARIFF

Schedule 1(a): Current and Approved Water Tariff (TZS/m<sup>3</sup>)

Customer Category	Bands	Current Tariff	Approved Tariff (TZS/m <sup>3</sup> )		
			2016/17	2017/18	2018/19
Domestic	0-10	920	1,010	1,010	1,010
	11 - 15	1,080	1,190	1,190	1,190
	>15	1,220	1,340	1,340	1,340
Institution	0-15	1,080	1,190	1,190	1,190
	>15	1,150	1,260	1,260	1,260
Commercial	0-15	1,520	1,670	1,670	1,670
	>15	1,990	2,160	2,160	2,160

*Water Supply and Sanitation ("Tabora Water Supply and Sanitation Authority") Tariff Adjustment*

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Industry	0-15	1,990	2,160	2,160	2,160
	>15	2,130	2,270	2,270	2,270
Worship Houses	Uniform	1,080	1,190	1,190	1,190
Kiosk	Uniform	1,000	1,000	1,000	1,000
Weighted Average Tariff		1,196.09	1,304.54	1,305.96	1,305.96

Schedule 1(b): Current and Approved Sewerage Tariff (TZS/m<sup>3</sup>)

Customer Category	Current Tariff	Approved Tariff		
	2016/17	2017/18	2018/19	2019/20
Domestic	355	400	400	400
Institutional	750	825	825	825
Commercial	750	825	825	825
Industrial	900	1,000	1,000	1,000

Schedule 1(c): Current and Approved Flat Rate For Sewerage Services (Customers not Connected with Water Services From Tabora WSSA) (TZS/Month)

Customer Category	Current Rate	Approved rates		
	2016/17	2017/18	2018/19	2019/20
Domestic	5,000	6,000	6,000	6,000
Institutions	25,000	28,000	28,000	28,000
Commercial	25,000	28,000	28,000	28,000
Industrial	25,000	28,000	28,000	28,000

Schedule 1(d): Current and Approved Multi-Year Service Charge (TZS/month)

Customer Category	Current Charges	Approved Charges		
	2016/17	2017/18	2018/19	2019/20
Domestic	3,000	3,000	3,000	2,800
Institutional	5,000	5,000	5,000	4,000
Commercial	5,000	5,000	5,000	4,000
Industrial	10,000	10,000	10,000	10,000

Schedule 1 (e): Current and Approved Multi-Year Water Connection Fee (TZS/Connection)

Customer Category	Current Fee	Approved Fees		
	2016/17	2017/18	2018/19	2019/20
Domestic	30,000	20% of recoverable expenditure as stipulated in Section 24 of Water Supply Regulations, 2013		
Institution	40,000			

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Commercial	40,000	
Industrial	80,000	

Schedule 1 (f): Current and Approved Water Reconnection Fee (TZS./Reconnection)

Customer Category	Current Fee	Approved Fees		
	2016/17	2017/18	2018/19	2019/20
Domestic	20,000	25,000	25,000	25,000
Institutions	40,000	40,000	40,000	40,000
Commercial	40,000	40,000	40,000	40,000
Industrial	80,000	60,000	60,000	60,000

Schedule 1 (g): Current and Approved Sewerage Connection Fee (TZS./Connection)

Customer Category	Current Fee	Approved Fees		
	2016/17	2017/18	2018/19	2019/20
Domestic	30,000	20% of recoverable expenditure as stipulated in Section 24 of Water Supply Regulations, 2013		
Institutions	40,000			
Commercial	40,000			
Industrial	80,000			

Schedule 1 (h): Current and Approved Sewerage Reconnection Fee (TZS./Reconnection)

Customer Category	Current Fee	Approved Fees		
	2016/17	2017/18	2018/19	2019/20
Domestic	20,000	25,000	25,000	25,000
Institutions	40,000	40,000	40,000	40,000
Commercial	40,000	40,000	40,000	40,000
Industrial	80,000	60,000	60,000	60,000

Schedule 1 (i): Current and Approved Cesspit Emptier Charges (TZS./m<sup>3</sup>)

Customer Category	Current Charge	Approved Charge		
	2016/17	2017/18	2018/19	2019/20
Sewer Trucks	2000	1,500	1,500	1,500

Schedule 1(j): Current and Approved Meter Rent (TZS./Month)

Customer Category	Current Fee	Approved Rents		
	2016/17	2017/18	2018/19	2019/20
Domestic	1,500			

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Institutions	5,000	Not allowed
Commercial	5,000	
Industrial	5,000	

Schedule 1(k): Current and Approved Late Payment Charges (Percentage/Unsettled bill)

Customer Category	Current Charge	Approved Charge
	2016/2017	2017/18 – 2019/20
Domestic	NA	Shall be as per Client Service Charter to be Approved by EWURA
Other Categories	NA	

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SECOND SCHEDULE

PROJECTS TO BE IMPLEMENTED

SUMMARY OF ACTIVITIES	TIMELINE
<b>NEW INVESTMENT ACTIVITIES</b>	
To procure and install energy serving equipment at Igombe - 2 units of Variable Speed Devices (VSDs) each with a capacity of 180m <sup>3</sup> /hour.	June-2018
Extension of water network (Mwinyi, Kidatu, Cheyo, Malolo, Kwihara) about 26 km and procurement of 55 valve - 150mm, 100mm, 80mm and 50mm	June-2020
Office Equipment -To procure a modern communication device with a capacity of recording incoming customer complaints, procure one projector and Public Awareness System.	June-2019
Land acquisition for Wastewater Stabilization Ponds at Masimba and Tumbi (50 acres each)	June-2020
Extension of lateral sewer lines 3km (1km each year) at Gongoni and Kiloleni	June-2020
Sewerage network project planning & Construction of grit removal chamber	June - 2019
Additional of 3 water kiosks at Kazuge, Kidatu A and Kidatu B in three years	June-2020
Procurement and installation of 223 prepaid water meters in 2017/18, 944 prepaid meters in 2018/19 and 1,583 prepaid water meters in 2019/20 to improve collection efficiency	June-2020
Procurement and installation of Bulk meters(31 units) DN80mm -DN150mm	June-2018
To procure and install 6000 water meter (class C) for new customers	June-2020
Procure workshop equipments, namely 2-heavy duty welding Machines, 1 Air Compressor and 1 Dewatering pump	June-2018
Contribution to Lake victoria water project extension to Tabora, Nzega and Igunga	June-2020
Construction of 3 residential houses at Igombe	June-2020
Procure workshop equipments	June-2018
<b>REPLACEMENT AND REHABILITATION ACTIVITIES</b>	
Water network reticulation to minimize connection distances from 150 meters to 50meters ( DN63mm class C) in about 30km	June-2018
Replacement of 5000 defective customer water meters	June-2020
Pumps-Renewal & Replacement of existing assets of one Pump at Kazima with discharge of 120 cubic meter per hour at the head of 150m	June-2019
Replacement of Office furnitures	June-2020
Replacement of two Motor vehicles with pick up double cabin	June-2020

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SUMMARY OF ACTIVITIES	TIMELINE
Replacement of computers (10 Laptops & 5 desktops)	June-2020
Replace Electrical equipments	June-2020

THIRD SCHEDULE

KEY PERFORMANCE INDICATORS FOR 2017/18 – 2019/20

Description	Unit	Performance Target		
		2017/18	2018/19	2019/20
New Connections (water)	No.	2000	2000	2000
New sewer Connections	No.	25	25	25
Non Revenue Water	%	33	30	27
Metering Ratio	%	100	100	100
Revenue Collection efficiency (without arrears)	%	90	92	95

Dar es Salaam,  
2<sup>nd</sup> February, 2018

NZINYANGWA MCHANY  
*Director General*