

SUBSIDIARY LEGISLATION

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THE WATER SUPPLY AND SANITATION ACT

(CAP. 272)

ORDER

(Made under section 28(d))

THE WATER SUPPLY AND SANITATION (NZEGA WATER SUPPLY AND SANITATION
AUTHORITY) (TARIFF ADJUSTMENT) ORDER, 2018

Citation

1. This Order may be cited as the Nzega Water Supply and Sanitation Authority (“Nzega Water Supply and Sanitation Authority”)(Tariff Adjustment) Order, 2018 and shall be deemed to have come into force on 1st December 2017.

Interpretation

2. Unless the context otherwise requires:
“Authority” means the Nzega Water Supply and Sanitation Authority

Cap. 414

“EWURA” means the Energy and Water Utilities Regulatory Authority established under the Energy and Water Utilities Regulatory Authority Act.

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Tariffs and Charges

3. The approved tariffs and charges are as specified in the First Schedule to this Order.

Conditions

4. The approved tariffs shall be subject to the following conditions:

- (a) on or before 30th May 2018, the Authority shall submit to EWURA a revised Business Plan that incorporates the approved tariffs and implementation of conditions of this Order;
- (b) The Authority shall implement the projects as detailed in Second Schedule by using funds generated from the approved tariffs.
- (c) on or before 28th February 2018, the Authority shall submit to EWURA a water quality monitoring plan that has been prepared according to EWURA Water and Wastewater Quality Monitoring Guidelines;
- (d) The Authority shall improve the water treatment process and continuously ensure that water supplied to customers meets water quality standards as issued by Tanzania Bureau of Standards (TBS);
- (e) The Authority shall ensure that water meters for new customers are installed where it is accessible by the utility at customer's premise; such as between 300mm to 1000mm inside the front property boundary as well as between 300mm and 600mm from the left or right property boundary;
- (f) The Authority shall cause their financial reports to be audited by the Controller and Auditor General (CAG) and ensure that on or before 31st January 2019 they submit to EWURA copies of their audited financial statements for the years ended 30th June 2018;
- (g) on or before 30th June 2020, the Authority shall undertake valuation of their assets and submit to EWURA an Asset Valuation Report certified by a Registered Valuer.
- (h) The Authority shall attain the key performance

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indicators as shown in the Third Schedule to this Order;

- (i) The Authority shall continue to provide EWURA with information about its financial and operating condition in accordance with the requirements of EWURA such information shall be used by EWURA to evaluate the Authority's performance in comparison with other Water Supply and Sanitation Authorities, the improvement of its performance over time and the reasonableness of its future requests for tariff adjustments;

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FIRST SCHEDULE

APPROVED TARIFF

Schedule 1(a): Current and Approved Water Tariff (TZS/m³)

Customer Category	Current tariff 2016/17	Proposed Tariff			Approved Tariff		
		2017/18	2018/19	2019/20	2017/18	2018/19	2019/20
Domestic	750	1,222	1,295	1,404	1,165	1,225	1,240
Commercial	930	1,978	2,096	2,273	1,390	1,465	1,485
Institutional	860	1,411	1,495	1,621	1,285	1,355	1,375
Industrial	-	1,978	2,096	2,273	1,390	1,465	1,485
Kiosks	1,000	2,104	2,229	2,418	1,000	1,000	1,000
Cattle Trough	860	3,906	4,139	4,488	1,500	1,900	2,000

Schedule 1 (b): Current and Approved New Water Connection Fees (TZS/Connection)

Customer Category	Current Fee	Proposed Fee			Approved Fee		
	2016/17	2017/18	2018/19	2019/20	2017/18	2018/19	2019/20
Domestic	15,000	20,000	20,000	20,000	20% of recoverable expenditure as stipulated in Section 24 of Water Supply Regulations, 2013		
Commercial	17,000	25,000	25,000	25,000			
Institution	17,000	25,000	25,000	25,000			
Industrial	-	25,000	25,000	25,000			

Schedule 1 (c): Current and Approved Reconnection Fees (TZS/Reconnection)

Customer Category	Current Fee	Proposed Fee			Approved Fee		
	2016/17	2017/18	2018/19	2019/20	2017/18	2018/19	2019/20
Domestic	10,500	15,000	15,000	15,000	15,000	15,000	15,000
Commercial	11,000	16,000	16,000	16,000	16,000	16,000	16,000
Institution	11,000	16,000	16,000	16,000	16,000	16,000	16,000
Industrial	-	16,000	16,000	16,000	16,000	16,000	16,000
Cattle Trough	-	-	-	-	16,000	16,000	16,000

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Schedule 1 (d): Current and Approved Multi-Year Service Charge (TZS/month)

Customer Category	Current charge	Proposed service charge			Approved service charge		
	2016/17	2017/18	2018/19	2019/20	2017/18	2018/19	2019/20
Domestic	500	2,000	2,000	2,000	500	500	500
Commercial	1000	2,500	2,500	2,500	1,000	1,000	1,000
Institution	1000	2,500	2,500	2,500	1,000	1,000	1,000
Industrial	1000	2,500	2,500	2,500	1,000	1,000	1,000
Cattle Trough	-	-	2,500	2,500	1,000	1,000	1,000

Schedule 1 (e): Current and Approved Multi-Year Meter Rent (TZS/month)

Customer Category	Current Fee	Proposed Fee			Approved Fee		
	2016/17	2017/18	2018/19	2019/20	2017/18	2018/19	2019/20
Domestic	500	1,500	1,500	1,500	Not Allowed		
Commercial	500	1,500	1,500	1,500			
Institution	500	1,500	1,500	1,500			
Industrial	-	1,500	1,500	1,500			
Cattle Trough	-	-	-	-			

Schedule 1 (f): Current and Approved Application Form Fees (TZS/form)

Customer Category	Current Fee	Proposed Fee			Approved Fee		
	2016/17	2017/18	2018/19	2019/20	2017/18	2018/19	2019/20
Domestic	5,000	5,000	5,000	5,000	Not Allowed		
Commercial	5,000	5,000	5,000	5,000			
Institution	5,000	5,000	5,000	5,000			
Industrial	5,000	5,000	5,000	5,000			
Cattle Trough	-	-	-	-			

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Schedule 1 (g): Current and Approved Bulk Raw Water Tariff (TZS/m³)

Customer Category	Current Fee	Proposed Tariff			Approved Tariff		
	2016/17	2017/18	2018/19	2019/20	2017/18	2018/19	2019/20
All	700	-	-	-	700	800	800

SECOND SCHEDULE

PROJECTS TO BE IMPLEMENTED

ACTIVITY	DETAILS AND DEADLINE
<i>Rehabilitation and Replacement</i>	
Rehabilitation of Operators house and toilets at Uchama water treatment plant and Kilimi water pumping station.	Operators house and toilets shall be rehabilitated in the period of 2 years (at Uchama water treatment plant in 2017/18; at Kilimi water pumping station in 2018/19)
Replacement of distribution network at Uchama 1.2km.	0.6km shall be replaced in 2018/19 and 0.6km shall be replaced in 2019/20.
Replacement of 6 Bulk meters (DN110-5 units, DN200- 1 unit).	Replacement of Bulk meters shall be in 3 years(1 Bulk meter in 2017/18; 2 Bulk meters in 2018/19; and 3 Bulk meters in 2019/20).
Replacement of water meters.	40 (3/4") meters in 2017/18; 80 (3/4") meters in 2018/19; and 80 (3/4") meters in 2019/20.
<i>New Investment</i>	
Installation of the billing system.	Purchasing new billing system in 2019/20
Procure and install power correction factor at Uchama pumping station.	Purchase Power Correction Factor in 2019/20.
Procurement of 3 office cabinets, 6 tables,10 office chairs,2 computers, 2 printing machines, money safe box and 1 TV unit for customer service room.	In 2019/20.

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ACTIVITY	DETAILS AND DEADLINE
Procure two (2) units of motorcycles	1 motorcycle in 2018/19 and 1 motorcycle in 2019/20

THIRD SCHEDULE

KEY PERFORMANCE INDICATORS FOR 2017/18 – 2019/20

Description	Unit	Performance Target		
		2017/18	2018/19	2019/20
New Connections (water)	No.	50	150	150
Non-Revenue Water	%	24	22	20
Metering Ratio	%	100	100	100
Revenue Collection efficiency (without arrears)	%	85	90	95
Response to written complaints	%	100	100	100

Dar es Salaam,
2nd February, 2018

NZINYANGWA MCHANY
Director General