

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY**

**(EWURA)**

**COMPLAINT NUMBER: QN.71/135/37**

**BETWEEN**

**HEMED MZUI FOR AND ON**

**BEHALF OF PILLY GANDI .....COMPLAINANT**

**AND**

**TANZANIA ELECTRIC SUPPLY COMPANY LIMITED.....RESPONDENT**

---

**ORDER**

---


*(Made by the Board of Directors of EWURA at its 135<sup>th</sup> Ordinary Meeting held at Dar es Salaam. on the 27<sup>th</sup> day of December, 2018)*

**THIS COMPLAINT** is coming for final determination by the Board of Directors of EWURA on the 27<sup>th</sup> day of December, 2018 where the Complainant prays for an Order to compel the Respondent to restore the Complainant to customer tariff category D1.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDERS** and declares that the Respondent should transfer the Complainant back to customer tariff category D1. Each party should bear its own costs.

**GIVEN UNDER SEAL** of the Energy and Water Utilities Regulatory Authority (EWURA) at Dar es Salaam this 27<sup>th</sup> day of December, 2018.

---

  
.....  
**GERMANA QORRO**  
**SECRETARY TO THE BOARD**