

THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY

11

(EWURA)

COMPLAINT NUMBER EWURA/33/2/202

BETWEEN

HERMAN NOMBO COMPLAINANT

AND

MNARANI PETROL STATION LTD..... RESPONDENT

ORDER

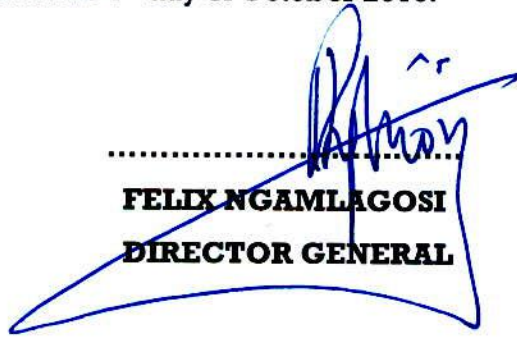
(Made by the Board of Directors of EWURA at its 111th Ordinary Meeting held at Dar es Salaam on the 4th October 2016)

THIS COMPLAINT is coming for final determination before the Board of Directors of EWURA on 4th October 2016 for the Orders that the Respondent refund the cost of new fuel pump, the cost of clearing the contaminated diesel from the fuel tank, the cost of 69.65 liters of diesel equivalent to TZS 108,500.00, costs incurred in the repair of the car and pay compensation for the loss of business.

Following the mediation meeting held on 11th and 12th May 2016, this matter is marked settled with the Orders that:

- (a) the Respondent should pay the Complainant TZS 568,500.00 the amount which is equal to 50% of the total cost the latter incurred in repairing his car; and
- (b) the payment in (a) should be made by Tuesday 24th May 2016 by cheque payable to the Complainant's Company known as Clarity Associates International.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority
(EWURA) in Dar es Salaam this 4th day of October 2016.



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FELIX NGAMLAGOSI
DIRECTOR GENERAL