

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: EWURA/33/1/484

BETWEEN

**ADVOCATE LUPYANA N. MASSAWA ON
BEHALF**

OFM/S INTERTRADE LTDCOMPLAINANT

AND

TANESCO.....RESPONDENT

ORDER

(Made by the Board of Directors of EWURA at its 122nd Ordinary Meeting held at Dar es Salaam on the 15th day of September, 2017)

THIS COMPLAINT is coming for final determination by the Board of Directors of EWURA on the 15th day of September, 2017 for the following Orders:

- (a) that the supplementary electricity bills raised by the Respondent be declared unjustifiable;
- (b) that the Respondent be ordered to pay the Complainant TZS 5,000,000.00 being the compensation for the damages suffered;

- (c) Complainant be awarded cost of the complaint; and
- (d) any other relief that may be deemed appropriate.

The Board does **HEREBY ORDERS** that:-

- (a) that the actual supplementary bill should not exceed TZS 3,000,000;
- (b) the Respondent shall calculate the actual supplementary bill and submit the same to the Complainant on or before Friday 26th May 2017;
- (c) the Complainant shall pay the submitted supplementary bill within 21 days from the date of receipt; and
- (d) the Complainant should withdraw all other claims;

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dar es Salaam this 15th day of September, 2017.



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ENG. GODWIN SAMWEL
DIRECTOR GENERAL

