

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: EWURA/33/1/428

BETWEEN

ISAAC PUNGUZA..... COMPLAINANT

AND

**TANZANIA ELECTRIC SUPPLY
COMPANY LIMITED RESPONDENT**

ORDER

*(Made by the Board of Directors of EWURA at its 117th Meeting held at Dar es
Salaam on the 18th day of April, 2017)*

THIS COMPLAINT is coming for final determination before the Board of Directors on 18th April 2017 for the Order that the Respondent waive the supplementary bill of TZS 2,217,533.98 raised against the Complainant.

Following the mediation meeting held on 19th and 20th January 2017 in Sumbawanga Municipality this matter is marked settled with the Orders that the Respondent should refund the Complainant a total of TZS 813,559, to be paid in cash by the end of March 2017.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) in Dar es Salaam this 18th day of April 2017.


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FELIX NGAMLAGOSI
DIRECTOR GENERAL