

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER EWURA/33/1/331

BETWEEN

MR. JOE MPANGALA COMPLAINANT

VERSUS

**TANZANIA ELECTRIC SUPPLY
COMPANY LIMITED..... RESPONDENT**

ORDER

**(Made by the Board of Directors of EWURA at its 160th Extra Ordinary
Meeting held at Dar es Salaam on this 29th day of July 2016)**

THIS COMPLAINT is coming for final determination before the Board of Directors of EWURA on this 29th day of July 2016 for Orders that the Respondent be ordered to pay the Complainant:

- (a) TZS 3,000,000.00 being compensation for loss suffered;
- (b) TZS 1,000,000.00 being damages for emotional distress;
- (c) costs of the complaint; and
- (d) any other reliefs as the Authority thinks fit to grant.

The Board **HEREBY ORDERS** that the Complaint be and is hereby dismissed and each party should bear its own costs.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority
(EWURA) in Dar es Salaam this 29th day of July 2016.

A handwritten signature in blue ink, appearing to read 'Mutegeki', is written over a horizontal dotted line.

Eng. Mutaekulwa Mutegeki
ACTING DIRECTOR GENERAL