

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: EWURA/33/4/268

BETWEEN

**SIMON COLLERY REPRESENTING
WATOTO KICHEKO ORPHANAGE CENTRE..... COMPLAINANT**

AND

**ARUSHA URBAN WATER SUPPLY
AND SANITATATION AUTHORITYRESPONDENT**

ORDER

*(Made by the Legal and Corporate Affairs Committee of the Board of Directors of EWURA
at its 73rd Meeting held at Dar es Salaam on the 2nd day of March 2017)*

THIS COMPLAINT is coming for final determination by the Legal and Corporate Affairs of the Board of Directors of EWURA on this 2nd day of March, 2017 for Orders that, the Respondent be ordered to:

- (a) cancel the bill amounting to TZS 1,000,000.00 and investigate the matter;
and
- (b) immediately restore water supply services at the Complainant's premises with a new meter.