

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: EWURA/33/1/440

BETWEEN

KURAISH KOSKU COMPLAINANT

AND

**TANZANIA ELECTRIC SUPPLY
COMPANY LIMITED RESPONDENT**

ORDER

(Made by the Board of Directors of EWURA at its 117th Meeting held at Dar es Salaam on the 18th day of April, 2017)

THIS COMPLAINT is coming for final determination before the Board of Directors on 18th April 2017 for the Order that the Respondent adjust the supplementary bill of TZS 955,262.27.

Following the mediation meeting held on 16th March 2017 in Dar es Salaam, this matter is marked settled with the Orders that:

- (a) the Complainant should pay the Respondent TZS 700,000 within twelve months from 10th April 2017;
- (b) the Respondent should install another meter and restore power supply at the Complainant's premises upon receipt of the first installment of TZS 100,000; and
- (c) each party should bear its own costs.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority
(EWURA) in Dar es Salaam this 18th day of April 2017.



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FELIX NGAMLGOSI
DIRECTOR GENERAL

