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**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: PN.71/472/03

BETWEEN

LUDOVICK JULIUS COMPLAINANT

AND

**DODOMA WATER AND
SANITATION AUTHORITY RESPONDENT**

ORDER

*(Made by the Board Legal and Corporate Affairs of the Board of Directors of
EWURA at its 82nd Meeting held at Dar es Salaam on the 26th day of February,
2018)*

THIS COMPLAINT is coming for final determination before the Board of Directors on 26th February 2018 for the Orders that the Respondent be ordered to allow the Complainant to charge consumers TZS 50.00 instead of TZS 20.00 per bucket of 20 litres.

Following the mediation meeting held on 16th January 2018 at EWURA Central Zone Offices in Dodoma Municipality this matter is marked settled with the Orders that:

- (a) the Complainant should charge his customers TZS 20.00 per bucket of 20 litres as required by the EWURA in its Dodoma Urban Water Supply and Sanitation (DUWASA) Automatic Tariff Order No. 16-01; and

(b) the Respondent should identify the economically disadvantaged persons who receives water from the Complainant's kiosk and the same should not be charged any amount for the water services received from May 2018.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) in Dar es Salaam this 26th day of February 2018.



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NZINYANGWA E. MCHANY
DIRECTOR GENERAL