

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: GA.71/135/196

BETWEEN

MARC GERVAS BIZONGWAKO.....COMPLAINANT

AND

TANZANIA ELECTRIC SUPPLY COMPANY LIMITEDRESPONDENT

ORDER

(Made by the Board of Directors of EWURA at its 183rd Extra Ordinary Meeting held at Dar es Salaam on the 21st day of December 2018)

THIS COMPLAINT is coming for final determination before the Board of Directors of EWURA on this 21st day of December, 2018 for Orders that the Respondent to pay the Complainant the sum of TZS 300,000,000.00, being compensation for the damage to the Complainant's house and household items following fire alleged to have been caused by electrical fault on the Respondent's infrastructure; and

The Board having considered the oral testimonies, the law and the evidence adduced at the hearing has reached the decision as set out below.

The Board **DOES HEREBY ORDER** that the complaint be and is hereby dismissed for want of evidence and each party should bear its own costs.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dar es Salaam this 21st day of December, 2018.



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NZINYANGWA E. MCHANY
DIRECTOR GENERAL