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**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY  
(EWURA)**

**COMPLAINT NUMBER: PN. 71/309/06**

**MATHEW M. GWAWU..... COMPLAINANT**

**VERSUS**

**CAMEL OIL TANZANIA LIMITED..... RESPONDENT**

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**ORDER**

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*(Made by the Board of Directors of EWURA at its 127<sup>th</sup> Ordinary Meeting held at  
Dodoma on the 30<sup>th</sup> day of April, 2018)*

**THIS COMPLAINT** is coming for final determination before the Board of Directors on 30<sup>th</sup> April, 2018 for Orders that:

- (a) the Respondent's fuel stock be inspected;
- (b) the Respondent refund the Complainant the costs for repairing the car;
- (c) the Respondent compensates the Complainant for the sufferings and inconvenience caused and any other remedy the Authority may deem fit to grant.

The **Board HEREBY ORDERS** that the matter is marked as settled by the parties.

**GIVEN UNDER SEAL** of the Energy and Water Utilities Regulatory Authority  
(EWURA) in Dodoma this 22<sup>nd</sup> day of May, 2018.



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**NZINYANGWA E. MCHANY**  
**DIRECTOR GENERAL**