

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: GA.71/135/233

BETWEEN

MABRUK KHALID HAFIDHCOMPLAINANT

AND

TANZANIA ELECTRIC SUPPLY COMPANY LIMITED.....RESPONDENT

ORDER

*(Made by the Board of Directors of EWURA at its 133rd Ordinary Meeting held at
Dar es Salaam on the 30th day of October, 2018*

THIS COMPLAINT is coming for final determination by the Board of Directors of EWURA on the 30th day of October, 2018 where the Complainant prays for an Order to compel the Respondent to pay interest for delayed connection to electricity supply services.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDER** and declare that:

- (a) that the Respondent should pay the Complainant an interest amounting to TZS184,618 only, being 0.5% of the total cost of electricity connection fee paid by the Complainant on the daily basis for the number of days delayed;
- (b) that the above agreed amount should be paid in terms of Electricity Units token, and;

(c) that the Respondent shall execute the agreed terms stated in 'a & b' above within one month from the date of the agreement.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dar es Salaam this 30th day of October, 2018.



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NZINYANGWA E. MCHANY
DIRECTOR GENERAL

