

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: EWURA/33/1/345

MAJOR (RETIRED) EMMANUEL VAVUNGECOMPLAINANT

VERSUS

TANZANIA ELECTRIC SUPPLY

COMPANY LIMITED..... RESPONDENT

ORDER

*(Made by the Board of Directors of EWURA at its 168th Extra Ordinary Meeting
held at Dar es Salaam on 10th March 2017)*

THIS COMPLAINT is coming for final determination by the Board of Directors of EWURA on 10th March 2017 for Orders that:

- (a) the Respondent pay to the Complainant the sum of for TZS 154,595,000.00 as compensation for the damage to his house and house hold items caused by fire resulting from electric fault;
- (b) the Respondent pay costs of the complaint; and
- (c) any other relief be given as the Authority may deem fit to grant.

The Board **DOES HEREBY ORDERS** that:

- (a) the Respondent pays the Complainant the total of TZS 48,277,500.00 as compensation for the value of the damaged house and house hold items therein; and
- (b) the Respondent pays the costs of the complaint.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dar es Salaam this 10th day of March, 2016.



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FELIX NGAMLAGOSI
DIRECTOR GENERAL