

11

THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY

COMPLAINT NUMBER EWURA/33/2/166

BETWEEN

JOHN N. WALUYE COMPLAINANT

VERSUS

GUDAL (T) LTD (Riverside Ubungo) RESPONDENT

ORDER

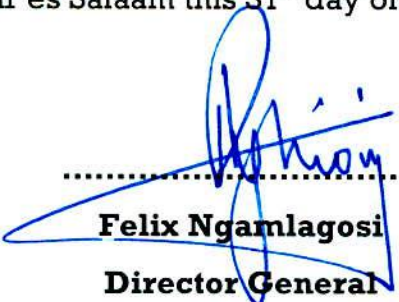
(Made by the Board of Directors of EWURA at its 147th Extra-Ordinary Meeting held at Dar es Salaam on this 31st day of August 2015)

THIS COMPLAINT is coming for final determination before the Board of Directors of EWURA on 31st August, 2015 for the following Orders:

- (a) that the Respondent be ordered to refund to the Complainant TZS 30,000.00 paid for substandard fuel;
- (b) that the Respondent be ordered to compensate the Complainant TZS 120,000.00 being the amount paid to automobile technicians to clean the fuel tank; and
- (c) that the Respondent be ordered to pay the Complainant TZS 60,000.00 as general damages and inconvenience caused.

Following the mediation meeting held on 9th June, 2015, the matter is hereby marked settled as per the Order that the Complainant's claim be dropped.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) in Dar es Salaam this 31st day of August 2015.



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Felix Ngamlagosi
Director General