

THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY

(EWURA)

COMPLAINT NUMBER: EWURA/33/4/270

BETWEEN

REHEMA MMARI COMPLAINANT

AND

MOROGORO WATER SUPPLY

AND SEWERAGE CORPORATION RESPONDENT

ORDER

(Made by the Legal and Corporate Affairs Committee of the Board of Directors of EWURA at its 73rd Meeting held at Dar es Salaam on the 2nd day of March 2017)

THIS COMPLAINT is coming for final determination before the Legal and Corporate Affairs Committee of the Board of Directors of EWURA on 02nd March 2017 for the Order that the Respondent pay her compensation of TZS 500,000.00 for the time wasted and inconveniences caused.

Following the mediation meeting held on 22nd and 23rd December 2016, this matter is marked settled with the Orders that:

- a) the Respondent should re-compute the amount payable as the Regulatory Levy for the months of August and September 2016 and any extra amount should be credited to the Complainant's account; and
- b) the Complainant should withdraw her demand of TZS 500,000.00 as compensation from the Respondent.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) in Dar es Salaam this 2nd day of March 2017.

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FELIX NGAMLAGOSI
DIRECTOR GENERAL