

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY**

**(EWURA)**

**COMPLAINT NUMBER EWURA/33/1/185**

**BETWEEN**

**MR. RICHARD KOMBOLE ..... COMPLAINANT**

**VERSUS**

**TANZANIA ELECTRIC SUPPLY**

**COMPANY LIMITED..... RESPONDENT**

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**ORDER**

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**(Made by the Board of Directors of EWURA at its 147<sup>th</sup> Extra Ordinary Meeting held at Dar es Salaam on the 31<sup>st</sup> day of August 2015)**

**THIS COMPLAINT** is coming for final determination before the Board of Directors of EWURA on 31<sup>st</sup> August 2015 for Orders that:

- (a) the Complainant be paid TZS 50,000.00 per day from 13th September 2012 to the date when the power was restored that is 22<sup>nd</sup> April 2013 which is equivalent to TZS 10,500,000;
- (b) the claim of TZS 3,144,571.47 owed by the Respondent is illegal;

- (c) the disconnection of power done by Respondent is illegal;
- (d) the Respondent pays for the costs of the complaint; and
- (e) the Authority may allow any other remedy that it may deem fit to grant

The Board **DO HEREBY ORDER** that:

- (a) the complaint is dismissed with costs; and
- (b) the Complainant pays the Respondent TZS 3,144,071.47 being the value for the energy loss.

**GIVEN UNDER SEAL** of the Energy and Water Utilities Regulatory Authority (EWURA) in Dar es Salaam this 31<sup>st</sup> day of August 2015.

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**Mr. Felix Ngamlagosi**  
**DIRECTOR GENERAL**