

(9)

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: QN.71/309/04

BETWEEN

**SAMUEL SUMAYAN ON BEHALF OF
EAST AFRICA DRIVING SCHOOLCOMPLAINANT**

VERSUS

GAPCO PETROL STATION MAJI YA CHAI, EMBASENI.....RESPONDENT

ORDER

*(Made by the Legal and Corporate Affairs Committee of the Board of Directors of
EWURA at its Meeting held in Dar es Salaam on 26th day of February, 2018)*

THIS COMPLAINT is coming for final determination before the Legal and Corporate Affairs Committee on 26th February, 2018 for Orders that the Respondent compensates the Complainant TZS 601,200.00; being the cost they incurred in repairing the damaged vehicle due to being supplied with diesel instead of petrol by the Respondent.

Following the mediation meeting involving both parties conducted on 29th December 2017 at EWURA Norther Zone Office, Arusha, this matter is marked settled with the Orders that:

- (a) the Respondent should pay the Complainant TZS 155,000.00, being the compensation for the loss suffered as a result of being supplied with diesel instead of petrol to their vehicle; and
- (b) other claims made by the Complainant against the Respondent are withdrawn.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) in Dar es Salaam this 26th day of February, 2018.



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NZINYANGWA E. MCHANY
DIRECTOR GENERAL