

THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY

(EWURA)

COMPLAINT NUMBER: EWURA/33/2/186

BETWEEN

ISSAC JIWA LAKHA COMPLAINANT

AND

MURTAZA KARIAKOO GAS SUPPLIERS..... RESPONDENT

ORDER

**(Made by the Board's Legal and Corporate Affairs Committee at its 72nd
Meeting held at Dar es Salaam on the 21st November 2016)**

THIS COMPLAINT is coming for final determination before the Board's Legal and Corporate Affairs Committee on 21st November 2016 for the Orders that the Respondent:

- (a) relocate his business to a suitable place;
- (b) pay the Complainant all costs and damages suffered by moving out of the house to avoid further suffering caused by the Respondent;
- (c) pay general damages for psychological stress; and
- (d) pay any other reliefs as shall be determined by the Authority.

Following the mediation meeting held on 15th September, 2016, this matter is marked settled with the Orders that the Complainant's demands are withdrawn. Each party shall bear its own costs.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) in Dar es Salaam this 21st day of November 2016.

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Felix Ngamlagosi

FELIX NGAMLGOSI
DIRECTOR GENERAL