

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: GA.71/135/210

BETWEEN

SAIDA MUZAMIL KARAMAGICOMPLAINANT

AND

TANZANIA ELECTRIC SUPPLY

COMPANY LIMITEDRESPONDENT

ORDER


(Made by the Board of Directors of EWURA at its 131st Ordinary Meeting held at Dodoma on the 30th August, 2018)

THIS COMPLAINT is coming for final determination by the Board of Directors on 30th August, 2018 for Orders that the Respondent to issue a correct water bill for the month of March, 2018.

The parties having reached a settlement on the matter, the **Board HEREBY ORDERS that:**

- (i) The Complainant should waive her demands to be paid compensation for TZS 200,000,000.00, interest and disturbance; and
- (ii) Respondent should refund the Complainant the cost of one pole which is TZS 696,217.93 in equivalent of 1954.4 token units.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) in Dodoma this 30th August, 2018.


.....
NZINYANGWA E. MCHANY
DIRECTOR GENERAL