

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: EWURA/33/4/287

BETWEEN

SAPPHIRE COURT HOTEL LIMITED..... COMPLAINANT

VERSUS

**DAR ES SALAAM WATER SUPPLY
AND SEWERAGE CORPORATIONRESPONDENT**

ORDER


*(Made by the Board of Directors of EWURA at its 170th Extra-Ordinary Meeting
held at Dar es Salaam on the 7th day of June 2017)*

THIS COMPLAINT is coming for final determination by the Board of Directors of EWURA on the 7th June, 2017 for prayers that, the Respondent be ordered to reduce a monthly sewerage fee from a flat rate of TZS 1,182,110.00 to the former flat rate of TZS 702,000.00.

The Board does **HEREBY ORDERS** that:

- (a) the Respondent should connect water supply at the Complainant premises and the Complainant shall pay a total of TZS 76,000.00 as cost for meter deposit (TZS 50,000.00) and connection fee (TZS 26,000.00);
- (b) the Respondent shall immediately start construction work to connect the Complainant's premises with water supply once the Complainant settle the payment of TZS 76,000.00;
- (c) the construction and connections fittings costs to connect the Complainant's premises with the Respondent's water supply shall be borne by the Respondent;
- (d) the Complainant shall make use of clean water from the Respondent supply source only and abandon the use of borehole water; and
- (e) each party should bear its own costs in pursuing this matter.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dar es Salaam this 7th day of June, 2017.


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EDWIN KIDIFFU
SECRETARY TO THE BOARD