

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: EWURA/33/1/418

BETWEEN

SELEMANI ZUBERI MWARUMA COMPLAINANT

AND

**TANZANIA ELECTRIC SUPPLY
COMPANY LIMITED..... RESPONDENT**

ORDER

*(Made by the Legal and Corporate Affairs Committee of the Board of Directors of EWURA
at its 73rd Meeting held at Dar es Salaam on the 2nd day of March 2017))*

THIS COMPLAINT is coming for final determination by the Legal and Corporate Affairs Committee of the Board of Directors of EWURA on the 2nd day of March, 2017 for Orders that, the Respondent be ordered to:

- (a) pay the Complainant the compensation of TZS 60,000.000.00;
- (b) pay the Complainant all costs incurred in following up this matter; and
- (c) pay the Complainant any other relief as the Authority may deem fit.

As per the mediation meeting held on 24th November 2016, the matter was marked settled with the Orders that:

- (a) all demands made by the Complainant in the complaint form are hereby withdraw;
- (b) the Respondent should immediately waive the debt of TZS 611,341.54 from the Complainant's LUKU meter number 54151107551; and
- (c) the Respondent should compute and determine the deducted amount to be refunded to the Complainant in a form of power credit to his LUKU meter number 54151107551.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) in Dar es Salaam this 2nd day of March, 2017.



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FELIX NGAMLAGOSI
DIRECTOR GENERAL