

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: EWURA/33/1/412

BETWEEN

TATIANUS K. KAMOI..... COMPLAINANT

VERSUS

**TANZANIA ELECTRIC SUPPLY
COMPANY LIMITED..... RESPONDENT**

ORDER

*(Made by the Board of Directors of EWURA at its 168th Extra Ordinary Meeting
held at Dar es Salaam on the 10th day of March 2017)*

THIS COMPLAINT is coming for final determination before the Board of Directors of EWURA on 10th March 2017 for Orders that:

- (a) the Complainant be compensated TZS 96,306.61 for undue delay by the Respondent in connecting power to the Complainant premises; and
- (b) the Respondent immediately connects the Complainant premises with electric power.

The Board **DO HEREBY ORDERS** that:

- (a) the Respondent pays the Complainant TZS 71,453.18, being the compensation for the delay in connected power to the latter's premises;
and
- (b) the Respondent pays the costs of this complaint.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority
(EWURA) in Dar es Salaam this 10th day of March 2017.



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FELIX NGAMLAGOSI
DIRECTOR GENERAL