

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: QN.71/474/21

BETWEEN

WILBRODI LEONI SENYA.....COMPLAINANT

AND

**MOSHI URBAN WATER SUPPLY AND
SANITATION AUTHORITY (MUWSA) RESPONDENT**

ORDER

*(Made by the Board of Directors of EWURA at its 134th Ordinary Meeting held at
Dodoma on the 30th day of November, 2018)*

THIS COMPLAINT is coming for final determination by the Board of Directors of EWURA on the 30th day of November 2018 where the Complainant prays for an Order to compel the Respondent to reconnect water supply services and conduct meter inspection at the Complainant's premises.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDER** and declare that:

- (a) the Respondent should restore water supply services at the complainant's premises upon payment by the Complainant of half of the reconnection fee;
- (b) the Respondent should conduct repair of the Complainant's water supply infrastructure at the cost of the Complainant; and

(c) each party shall bear its own costs.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dodoma this 30th day of November, 2018.



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NZINYANGWA E. MCHANY
DIRECTOR GENERAL