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## PUBLIC NOTICE

### A CALL FOR STAKEHOLDERS' VIEWS ON AUTOMATIC WATER TARIFF ADJUSTMENT APPLICATION FROM TABORA WATER SUPPLY AND SANITATION AUTHORITY (TABORA WSSA) FOR YEAR 2018/19 – 2019/20

On 14<sup>th</sup> February 2019, The Energy and Water Utilities Regulatory Authority (EWURA) has received Automatic Water Supply Adjustment Application from Tabora Water Supply and Sanitation Authority. The application submitted following the directive from the Minister responsible for Water on his letter with Ref. No. FC.48/547/01E/104 dated 19<sup>th</sup> November, 2018 which ordered all water utilities to remove service charges from their water bills with effect from 1<sup>st</sup> April, 2019. The Tables below present the summary of the existing and proposed tariffs and fees.

**Table 1: Current and Proposed Water Tariff (TZS/m<sup>3</sup>)**

Customer Categories	Bands	2018/19		2018/19		2019/20
		Current Approved Tariff	% Change	Proposed Tariff	% Change	Proposed Tariff
Domestic	0-10	1,010	31%	1,320	0%	1,320
	11-15	1,190	20%	1,425	0%	1,425
	>15	1,340	9%	1,460	0%	1,460
Institutions	0-15	1,190	20%	1,425	0%	1,425
	>15	1,260	14%	1,435	0%	1,435
Commercial	0-15	1,670	2%	1,710	0%	1,710
	>15	2,160	2%	2,200	0%	2,200
Industrial	0-15	2,160	2%	2,200	0%	2,200
	>15	2,270	2%	2,310	0%	2,310
Worship Houses	Uniform	1,190	20%	1,425	0%	1,425
Kiosks	Uniform	1,000	0%	1,000	0%	1,000
<b>Weighted Average</b>		<b>1,305.96</b>	<b>10%</b>	<b>1,442.52</b>	<b>0%</b>	<b>1,442.52</b>

**Table 2: Current and Proposed Sewerage Tariff (TZS/m<sup>3</sup>)**

Customer Category	Current Tariff	% Change	Proposed Tariff	% Change	Proposed Tariff
	2018/19		2018/19		2019/20

Domestic	400	0%	400	0%	400
Institutional	825	0%	825	0%	825
Commercial	825	0%	825	0%	825
Industrial	1,000	0%	1,000	0%	1,000

**Table 3: Current and Proposed Flat Rate for Sewerage Services (Customers not Connected with Water Services from Tabora WSSA) (TZS/Month)**

Customer Category	Current Rates	% Change	Proposed Rates	% Change	Proposed Rates
	2018/19		2018/19		2019/20
Domestic	6,000	0%	6,000	0%	6,000
Institutional	28,000	0%	28,000	0%	28,000
Commercial	28,000	0%	28,000	0%	28,000
Industrial	28,000	0%	28,000	0%	28,000

**Table 4: Current and Proposed Service Charge (TZS/month)**

Customer Category	Current Charges	Proposed Charges	
	2018/19	2018/19	2019/20
Domestic	3000	NIL	NIL
Institutional	5000	NIL	NIL
Commercial	5000	NIL	NIL
Industrial	10000	NIL	NIL

**Table 5: Current and Proposed Water Connection Fee (TZS/Connection)**

Customer Category	Current Fee	Proposed Fees	
	2018/19	2018/19	2019/20
Domestic	20% of recoverable expenditure as stipulated in Section 24 of Water Supply Regulations, 2013	20% of recoverable expenditure as stipulated in Section 24 of Water Supply Regulations, 2013	
Institution			
Commercial			
Industrial			

**Table 6: Current and Proposed Water Reconnection Fee (TZS/Reconnection)**

Customer Category	Current Fees	% Change	Proposed Fees	% Change	Proposed Fees
	2018/19		2018/19		2019/20
Domestic	25,000	0%	25,000	0%	25,000

Institutional	40,000	0%	40,000	0%	40,000
Commercial	40,000	0%	40,000	0%	40,000
Industrial	60,000	0%	60,000	0%	60,000

**Table 7: Current and Proposed Sewerage Connection Fee (TZS/Connection)**

Customer Category	Current Fee	Proposed Fees	
	2018/19	2018/19	2019/20
Domestic	20% of recoverable expenditure as stipulated in Section 24 of Water Supply Regulations, 2013	20% of recoverable expenditure as stipulated in Section 24 of Water Supply Regulations, 2013	
Institution			
Commercial			
Industrial			

**Table 8: Current and Proposed Sewerage Reconnection Fee (TZS/Reconnection)**

Customer Category	Current Fees	% Change	Proposed Fees	% Change	Proposed Fees
	2018/19		2018/19		2019/20
Domestic	25,000	0%	25,000	0%	25,000
Institutional	40,000	0%	40,000	0%	40,000
Commercial	40,000	0%	40,000	0%	40,000
Industrial	60,000	0%	60,000	0%	60,000

**Table 9: Current and Proposed Cesspit Emptier Charges (TZS/m<sup>3</sup>)**

Customer Category	Current Charge	% Change	Proposed Charge	% Change	Proposed Charge
	2018/19		2018/19		2019/20
Sewer Trucks	1,500	0%	1,500	0%	1,500

**Table 10: Current and Proposed Late Payment Charges (Percentage/Unsettled Bill)**

Customer Category	Current Charge	Proposed Charge
	2018/19	2018/19 – 2019/20
All customers	Shall be as per Client Service Charter as Approved by EWURA	Shall be as per Client Service Charter as Approved by EWURA

In accordance with Section 19(2) (b) of the EWURA Act, Cap 414, EWURA hereby initiates the public inquiry process to seek views on the reasonableness of the proposed Tariff Adjustments.

Copies of the Automatic Water Supply Tariff Adjustment Applications and other related documents are available at EWURA offices during working hours from

9.00am to 4.00pm for public knowledge and use about this matter. The public is kindly requested to observe the deadlines.

In the course of the public inquiry process, EWURA will collect views of stakeholders, including Consumers Consultative Council (CCC), the Government Consultative Council (GCC) and the general public. Those who wish to submit written comments on the reasonableness of the proposed tariffs are invited to do so by writing to the Director General using the above mentioned address at any time within two weeks after the notice. More details of the application can be obtained from **EWURA CENTRAL ZONE OFFICES, 5<sup>TH</sup> FLOOR, LAPF PLAZA – MAKOLE ROAD** or **TABORA WSSA OFFICES IN TABORA MUNICIPALITY**.

**Issued by:**  
**Acting Director General**  
**The Energy and Water Utilities Regulatory Authority**  
**10<sup>th</sup> April 2019**