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**IN THE MATTER OF CHARGING HIGH WATER TARIFFS BY KIBONDO WATER
SUPPLY AND SANITATION AUTHORITY**

AND

**IN THE MATTER OF CHECKING ON COMPLIANCE TO LICENSING
REQUIREMENTS**

(COMPLIANCE ORDER NO: 05-10-2018)

REFERENCE NO: EA.115/476/039

*(Made under Section 17 of the EWURA Act, Cap. 414 and Section 30(c) of the Water
Supply and Sanitation Act, Cap 272)*

PRELIMINARIES

EWURA has noted with concern that Kibondo Water Supply And Sanitation Authority (Kibondo WSSA) is charging its un metered domestic customers un-approved tariff contrary to the EWURA Tariff Order No. 11-014 of 2011, Section 17 of the EWURA Act, Cap. 414 and Section 30(c) of the Water Supply and Sanitation Act, 2009. EWURA has noted further with concern that this is not the first time the utility is applying unauthorized tariff contrary to the law.

ORDER

THEREFORE, and based on the foregoing EWURA has considered the matter in accordance with the applicable laws and has decided that **Kibondo Water Supply and Sanitation Authority** be and is **HEREBY ORDERED** to;

- (i) immediately stop charging a tariff that has not been approved by EWURA to its un metered domestic customers; and
- (ii) show cause within seven (7) days from the date of receipt of this Order why severe punishment should not be taken against Kibondo WSSA for charging its domestic customers un-approved tariff.

GIVEN under seal of the Energy and Water Utilities Regulatory Authority this 1st day of November, 2018.

Yours sincerely,
ENERGY AND WATER UTILITIES REGULATORY AUTHORITY



Nzinyangwa E. Mchany
ACTING DIRECTOR GENERAL

Order served upon, and received by

MANAGER,this.....06.....day

of.....November, 2018.

Name.....Michael S. Nyirwe.....

Signature..........

Designation.....MANAGER.....

MENEJA
MAMLAKA YA MAJI
KIBONDO MJINI

(Official Stamp)

This Order is issued in duplicate. Sign both copies and retain your copy while the other copy is to be returned to the Authority to authenticate due service of the Order.