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**IN THE MATTER OF CHECKING COMPLIANCE WITH EWURA TARIFF ORDER
NO. 11-014 BY MISUNGWI WATER SUPPLY AND SANITATION AUTHORITY**

(COMPLIANCE ORDER NO: 08-09-2018)
REFERENCE NO: EA.115/476/045/10

(Made under section 39 of the EWURA Act, Cap. 414)

PRELIMINARIES

EWURA has noted with concern that for the month of August 2018 Misungwi Water Supply and Sanitation Authority (Misungwi WSSA) charged its customers water tariffs that have not been approved by EWURA, as shown in the annex attached hereto contrary to EWURA Tariff Order Number 11-014.

Furthermore, this is the second time Misungwi has violated EWURA Tariff Order Number 11-014 as it was previously found charging its customer for the month of October 2017 water tariffs that were not approved by EWURA, contrary to EWURA Tariff Order Number 11-014.

Charging tariffs for water services contrary to the approved tariff by EWURA contravenes section 17 of the Energy and Water Utilities Regulatory Authority Act, Cap 414 and section 30(c) of the Water Supply and Sanitation Act, Cap 272 and is punishable under the law.

ORDER

THEREFORE, and based on the foregoing, EWURA has considered the matter in accordance with the applicable laws and has decided that Misungwi Water Supply and Sanitation Authority be and is **HEREBY ORDERED** to;

All correspondence should be addressed to Director General



- (a) immediately stop charging unapproved tariff and re-adjust the tariffs for metered and unmetered customers to reflect those tariffs approved by EWURA through **Tariff Order No. 11-014**; and
- (b) explain in writing within seven (7) days from the date of receipt of this Order why severe punishment should not be taken against Misungwi WSSA or its agent for using unlawful and unapproved tariff contrary to the law.

GIVEN under seal of the Energy and Water Utilities Regulatory Authority this 26th day of September, 2018.

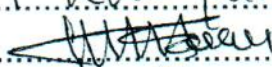
Yours sincerely,

ENERGY AND WATER UTILITIES REGULATORY AUTHORITY


GERALD MAGANCA
ACTING DIRECTOR GENERAL

Order served upon, and received by

.....this 02 day of October 2018.

Name C. M. Kampani
Signature 
Designation CEO

(Official Stamp)
MISUNGWI
URBAN WATER SUPPLY &
SANITATION AUTHORITY

This Order is issued in duplicate. Sign both copies and retain your copy while the other copy is to be returned to the Authority to authenticate due service of the Order.