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ENERGY AND WATER UTILITIES
REGULATORY AUTHORITY (EWURA)



ewura

Energy and Water Utilities Regulatory Authority
ISO 9001:2015 Certified

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**IN THE MATTER OF CHECKING COMPLIANCE WITH THE EWURA TARIFF
ORDER NO. 11-014 BY THE SENGEREMA WATER SUPPLY AND SANITATION
AUTHORITY**

COMPLIANCE ORDER NO: 10-11-2017

REFERENCE NO: EA.115/476/065/16

**(Made under sections 17 and 39 of the EWURA Act, Cap. 414 and section 30 (c) of the
Water Supply & Sanitation Act, Cap. 272)**

PRELIMINARIES

EWURA has noted with concern that Sengerema Water Supply and Sanitation Authority (Sengerema WSSA) has been charging its customer for the months of September and October 2017 water tariffs that have not been approved by EWURA, as shown in the annex attached hereto, contrary to EWURA Tariff Order Number 11- 014.

Charging rates for water services contrary to the approved tariff of EWURA contravenes section 17 of the EWURA Act, Cap. 414 and section 30 (c) of the Water Supply and Sanitation Act, Cap.272 and is punishable under the law.

ORDER

THEREFORE, and based on the foregoing EWURA has considered the matter in accordance with the applicable law and decided that Sengerema WSSA be and is **HEREBY ORDERED** to;

- (a) immediately re - adjust the tariffs for metered and unmetered customers to reflect those approved by EWURA through **Tariff Order No. 01-014**; and
- (b) explain within seven (7) days from the date hereof why severe punishment should not be taken against you for using unlawful and unapproved tariff contrary to the law.

GIVEN under seal of the Energy and Water Utilities Regulatory Authority this 28th day of November, 2017.



Eng. Godwin Samwel
ACTING DIRECTOR GENERAL

Order served upon, and received by

.....this.....day of.....2017

Name.....

Signature..... (Official Stamp)

Designation.....

This Order is issued in duplicate. Sign both copies and retain your copy while the other copy is to be returned to the Authority to authenticate due service of the Order