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Energy and Water Utilities Regulatory Authority
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ENERGY AND WATER UTILITIES
REGULATORY AUTHORITY (EWURA)

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IN THE MATTER OF CHARGING HIGHER WATER TARIFFS BY NANSIO URBAN WATER SUPPLY AND SANITATION AUTHORITY (NAUWSSA)

COMPLIANCE ORDER NO: 39-07-2017

REFERENCE NO: 60/TR.4/16/69/022

(Made Under Section 39 of the EWURA Act, Cap. 414 and Section 30(c) of the Water Supply and Sanitation Act, 2009)

PRELIMINARIES

Nansio Urban Water Supply and Sanitation Authority (NAUWSSA) is currently implementing EWURA Tariff Order No. 11-014 (the Tariff Order) which came into effect on 1st June, 2011. On 30th December, 2016, EWURA received a tariff application from Nansio Urban Water Supply and Sanitation Authority (NAUWSSA) for increase of various tariffs. Upon receipt of the application, an inquiry meeting was held in Nansio – Ukerewe on 22nd June, 2017.

FINDINGS

During the inquiry meeting, the public raised concerns that NAUWSSA is charging higher tariff to its domestic customers than those approved by the Authority. Charging un-approved tariff is a clear violation of a Tariff Order which is contrary to section 30 (c) of the Water Supply and Sanitation Act, 2009 (the Act). Failing to comply with any order issued by the Authority is an offence punishable under section 54 of the Act.

ORDER

THEREFORE and based on the foregoing EWURA has considered the matter in accordance with the applicable law and decided that Nansio Urban Water Supply and Sanitation Authority is **HEREBY ORDERED** to:

All correspondence should be addressed to Director General

- (a) immediately stop charging its domestic customers tariffs not approved by the EWURA;
- (b) explain in writing within seven (7) days from the date hereof why legal action and other remedial measures should not be taken against you for charging domestic customers tariffs not approved by EWURA.

GIVEN under the seal of the Energy and Water Utilities Regulatory Authority this 12th day of July 2017.



Eng. Godwin Samwel
ACTING DIRECTOR GENERAL

Order served upon, and received by
Meck Manyama this 21st day of July 2017.

Name.....

Signature.....

Designation.....

(Official Stamp)

SEWERAGE AUTHORITY
P. O. Box 317, MWANZA

This Order is issued in duplicate. Sign both copies and retain your copy while the other copy is to be returned to the Authority to authenticate due service of the Order.