

EWURA WATER CONSUMER COMPLAINT REGISTER

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
332	28-5-2019	Aggrey Alfred Mtega P O Box 3535 Mbeya	Ilemi Mbeya	Mbeya WSSA	RP.71/474/05	Delayed Connection	WATER	Respondent to submit reply within 21 days	17 Jun 2019	in Progress
331	21-1-2019	Burton Mwakaje P O Box 36 Mbeya	Ikuti	Mbeya WSSA	RP.71/474/04	BILLING	WATER	Respondent to submit reply within 21 days	25 Feb 2019	CLOSED
330	28 Dec 2018	Sadah Hussein Nzowa P O Box 702 Mbeya	Forest Mbeya	Mbeya WSSA	RP.71/474/04	DISCONNEC TION	WATER	Respondent to submit reply within 21 days	20 Jan 2019	Hearing in Progress
329	03 Oct 2018	Enes Tomothy Lufingo Mbeya	Ilo	Mbeya WSSA	RP.71/474/01	BILLING	WATER	Respondent to submit reply within 21 days	25 Oct 2018	CLOSED
328	5-4-2019	Asha Athumani P O Box 92 Mikindani Mtwara	Mtwara	Mtwara WSSA	SN.71/472/24	BILLING	WATER	Respondent to submit reply within 21 days	13 May 2019	CLOSED
327	25-3-2019	Registered Trustee Almuntazar P O Box 31617 DSM	Mabibo	DAWASA	SN.71/472/22	DISCONNEC TION	WATER	Respondent to submit reply within 21 days	17 Apr 2019	In Progress
326	25-3-2019	Mohamed M. Hassan Mnazi mmoja Lindi	Mnazi Mmoja Lindi	Lindi WSSA	SN.71/472/21	Illegal Connection	WATER	Respondent to submit reply within 21 days	19 Apr 2019	CLOSED
325	11-3-2019	Mohamed Mushante Hassani Mnazi Mmoja Lindi	Lindi	LUWASA	SN.71/472/21	DISCONNECTION	WATER	Respondent to submit reply within 21 days	3 Apr 2019	CLOSED
324	27-2-2019	Daniel Bilanda Matondo Bunju B DSM	Bunju B	DAWASA	SN.71/472/20	BILLING	WATER	Respondent to submit reply within 21 days	22 Mar 2019	CLOSED
323	14-2-2019	Eng. Peter Kalembo for SBC Tz Ltd P O Box 3073 Arusha	Arusha	Arusha WSSA	QN.71/474/26	DISCONNECTION	WATER	Respondent to submit reply within 21 days	7 Mar 2019	CLOSED
322	17-1-2019	Paul John Minzi P O Box 92 Mtwara	Chuno, Mikindani	MTWASA	SN.71/472/15	BILLING	WATER	Respondent to submit reply within 21 days	8 Feb 2019	CLOSED
321	11-1-2019	Antony Francis Munyigo P O Box 516 Kimara DSM	Kimara	DAWASA	SN.71/472/12	BILLING	WATER	Respondent to submit reply within 21 days	8 Feb 2019	in Progress
320	20 Dec 2018	Wilson Eliabu Minja P O BOX 7085 Dar es Salaam	Kimara	DAWASA	SN.71/472/13	BILLING	WATER	Respondent to submit reply within 21 days	11 Jan 2019	DISMISSED
319	11 Dec 2018	Enes Timothy Lufingo C/o Tukupasya Mbeya	Mbeya	Mbeya WSSA	GA.71/474/02	BILLING	WATER	Respondent to submit reply within 21 days	13 Jan 2019	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
318	11 Dec 2018	Wanachi Mtaa wa Kazuge P O Box 174 Tabora	Mpela Tabora	TUWASA	PN.71/472/07	Denied Connection	Water	Respondent to submit reply within 21 days	12 Jan 2019	CLOSED
317	22 Nov 2018	Flavian M. Moshi P O Box 6001 Arusha	Arusha	Arusha WSSA	QN.71/474/27	Customer Category	WATER	Respondent to submit reply within 21 days	12 Dec 2018	CLOSED
316	16 Nov 2018	Fatuma Said Awadh Repr Somoe K. Swalehe P O Box 619 Mtwara	Ligula	MTUWASA	SN.71/472/10	BILLING	WATER	Respondent to submit reply within 21 days	13 Dec 2018	Mediation in Progress
315	8 Nov 2018	Amina M. Mtonya P O Box 90 Newala	Mahuta	MAKONDE WSSA		DRY TAPES	WATER	Respondent to submit reply within 21 days	30 Nov 2018	Mediation in Progress
314	7 Nov 2018	Wilson Eliabu Minja	Kimara Matangini	DAWASA	GA.71/472/185	BILLING	WATER	Respondent to submit reply within 21 days	10 Dec 2018	in Progress
313	28 Sept 2018	Tegemea R. Kamando P O Box 1458 ARUSHA	Njiro Arusha	TANESCO	GA.71/472/179	DISCONNECTION	WATER	Respondent to submit reply within 21 days	30 Oct 2018	CLOSED
312	25 Sept 2018	Dolphin Water Company P O box 25475 DSM	Mikocheni	DAWASA	GA.71/472/177	BILLING	WATER	Respondent to submit reply within 21 days	30 Oct 2018	in Progress
311	18 Sept 2018	Magdalena Louis P O Box 3027 MOROGORO	Mbogo Kilakala	MORUWASA	GA.71/472/177	Unreliable Supply	WATER	Respondent to submit reply within 21 days	22 Oct 2018	CLOSED
310	18 Sept 2018	Najenjwa Mbagga P. O Box 5282 DSM	Mbezi Beach	DAWASCO	GA.71/472/176	BILLING	WATER	Respondent to submit reply within 21 days	12 Oct 2018	CLOSED
309	14 Sept 2018	Afua Haji Kalili P O Box 30060 Kibaha PWANI	Picha ya Ndege Kibaha	DAWASCO	GA.71/472/175	BILLING	WATER	Respondent to submit reply within 21 days	12 Oct 2018	CLOSED
308	10 Sept 2018	Saleh Masumai		AUWSA	QN.71/474/20	BILLING	WATER	Respondent to submit reply within 21 days	5 Oct 2018	CLOSED
307	7 Sept 2018	Focus Karavan P O Box 78047 Arusha	Themti	AUWSA	QN.71/474/18	BILLING	WATER	Respondent to submit reply within 21 days	28 Sept 2018	CLOSED
306	05 Sept 2018	Patrick Masumba P. O. Box 6770 DSM	Kilombero Street, Upanga	DAWASCO	GA.71/472/174	BILLING	WATER	Respondent to submit reply within 21 days	28 Sept 2018	CLOSED
305	15 Aug 2018	Nivard Mteuele Dodoma	Dodoma	DUWASA	PN.71/472/06	BILLING	WATER	Respondent to submit reply within 21 days	8 Sept 2018	CLOSED
304	15 Aug 2018	Howa Hiro Msefya Makongo Chini DSM	Makongo Chini	DAWASCO	GA.71/472/172	BILLING	WATER	Respondent to submit reply within 21 days	13 Sept 2018	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
303	7 Aug 2018	Elias Mwakuyusa Mwasakamala P O Box 1936 MBEYA	Mbeya	Mbeya WSSA	RP.71/474/01	BILLING	WATER	Respondent to submit reply within 21 days	29 Aug 2018	CLOSED
302	18 July 2018	Wakazi wa Kilimahewa Repr. Devotha J. Bamba P. O. Box 30283 KIBAHA, PWANI	Kilimahewa Kibaha	DAWASCO	GA.71/472/170	CONNECTION	WATER	Respondent to submit reply within 21 days	15 Aug 2018	CLOSED
301	16 July 2018	Jacob Philip Daudi BUKOKA	Kibeta	BUWASA	NP.71/472/12	TARIFF	WATER	Respondent to submit reply within 21 days	1 Aug 2018	CLOSED
300	11 July 2018	Neema Mhaha Repres Rose Chisonjela	Mpwapwa	Kongwa UWSA	PN.71/472/05	BILLING	WATER	Respondent to submit reply within 21 days	31 July 2018	CLOSED
299	06 July 2018	Josephat Kuyenga Magori C/o Elizabeth J. Magori Box 215 SIMIYU	Bariadi	BARUWAS A	NP.71/472/11	TARIFF	WATER	Respondent to submit reply within 21 days	1 Aug 2018	CLOSED
298	3 July 2018	Bariki Karosi Kaale P. O. Box 8550 Sinza	Sinza	DAWASCO	GA.71/472/171	BILLING	WATER	Respondent to submit reply within 21 days	31 July 2018	Hearing Progress
297	20 June 2018	Aminatha Siraju Juma Repr Martha A. Lyimo P. O. Box 7577 Bunju DSM	Bunju Dar	DAWASCO	GA.71/472/159	BILLING	WATER	Respondent to submit reply within 21 days	31 July 2018	Hearing in Progress
296	20 June 2018	Hezron Chacha Kehongo P. O. Box 60546 DSM	Mbezi Beach	DAWASCO	GA.71/472/160	BILLING	WATER	Respondent to submit reply within 21 days	31 July 2018	CLOSED
295	12 June 2018	TourCare Tanzania Repr Mohamed Yasin P. O. Box 1021 Tanga	Mkwakwani Tanga	Tanga UWASA	GA.71/472/158	BILLING	WATER	Respondent to submit reply within 21 days	5 July 2018	Hearing in Progress
294	2 May 2018	Halais Pro Chemie Ind. Ltd P O Box 1045 Arusha	Arusha	AUWSA	QN.71/472/09 GA.71/472/165	CONNECTION	WATER	Respondent to submit reply within 21 days	03 Mar 2018	CLOSED
293	25 April 2018	Itandula Gambalagi P. O Box 2977 Kwembe-Mbezi DSM	Kwembe Mbezi	DAWASCO	GA.71/472/164	BILLING	WATER	Respondent to submit reply within 21 days	8 June 2018	Hearing in Progress
292	19 April 2018	Elihuruma Osca Mghase Babati, Manyara	Babati	BAWASA	GA.71/472/163	BILLING	WATER	Handled Northern Zone	12 May 2018	CLOSED
291	05 April 2018	Ponziano Menlad Lyuwo P.O.BOX 41315 Buguruni Mnyamani Dar es Salaam	Buguruni Mnyamani	DAWASCO	GA.71/472/161	BILLING	WATER	Respondent to submit reply within 21 days	29 Apr 2018	CLOSED
290	04 April 2018	Burhani Kishenyi P.O.Box 78923 Kimara-Baruti Dar es Salaam	Kimara-Baruti	DAWASCO	GA.71/472/160	BILLING	WATER	Respondent to submit reply within 21 days	28 Apr 2018	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
289	15 Feb 2018	Harid Ally Abdallah	TANDIKA MTWARA	MTWARA UWSSA	GA.71/472/157	BILLING	WATER	Respondent to submit reply within 21 days	15 Marc 2018	CLOSED
288	08 Feb 2018	HAMISI M. BUNAYA S.L.P 502 MWANZA	MWANZA	MWANZA WSSA	GA.71/472/05	BILLING	WATER	Handled Lake zone	-	CLOSED
287	02 Feb 2018	PHILBERT EMMANUEL S.L.P 1127 KASHAI- OMUKISHEYE,BUKOBA	BUKOBA	BUKOBA WSSA	NP.71/472/04	UNRELIABLE WATER SUPPLY	WATER	Handled Lake zone	-	CLOSED
286	04 Jan 2018	DICKSON JOHN GICHOGO	TABATA DAR	DAWASCO	GA.71/472/142	Compensation	Water	Respondent to submit reply within 21 days	NA	CLOSED
285	13 Dec 2017	LUDOVICK JULIUS	MBUYUNI KIZOTA	DUWASA	PN.71/472/03	BILLING	WATER	Respondent to submit reply within 21 days	NA	CLOSED
284	13 Dec 2017	CAROLINE MUSHY DSM	MASAKI DAR	DAWASCO	GA.71/81/01	Erroneous Bill	Water	Respondent to submit reply within 21 days	9 Jan 2017	CLOSE
283	17 Oct 2017	HYSINTA C. F. KESSY P O Box 23409 DSM	CHANGANYIK ENI, MBUYUNI	DAWASCO	GA.71/472/149	DELAYED CONNECTION	Water	Respondent to submit reply within 21 days	10 Nov 2017	CLOSED
282	9 Oct 2017	AYUBU SEIF MAGOMENI MAKUTI	MAGOMENI MAKUTI	DAWASCO	GA.71/472/151	BILLING Meter reading	WATER	Respondent to submit reply within 21 days	7 Nov 2017	CLOSED
281	12 Sept 2017	SUMMIT P O Box 7376 ARUSHA	ARUSHA	AUWSA	GA.71/474/03	SEWER CHARGE	WATER	Respondent to submit reply within 21 days	7 Oct 2017	CLOSED
280	28 Aug 2017	FEDLIS LIVIGA P O Box 11661 MWANZA	Buswelu Ilemela	Mwanza UWSSA	NP.71/472/02	Unreliable Supply	Water	Respondent to submit reply within 21 days	30 Aug 2017	CLOSED
279	18 Aug 2017	RAJAB IDD MTANGI HOZA HANDENI	Kwamatuku	Mradi wa Maji wa HTM Handeni Vijijini	GA.71/472/134	Too much Chlorine	Water	Respondent to submit reply within 21 days	30 Aug 2017	CLOSED
278	26 July 2017	HEMED ISSA MATUWIRA P O Box 92 MTWARA	KIYANGU 'B'	MTUWASA	GA.71/472/131	BILLING	Water	Respondent to submit reply within 21 days	28 Aug 2017	CLOSED
277	26 July 2017	FRANCIS AUGUST KESSY P O Box 22797 DSM	UPANGA	DAWASCO	GA.71/472/130	BILLING	Water	Respondent to submit reply within 21 days	29 Aug 2017	CLOSED
276	13 July 2017	YONAEI FANUEL MFINANGA P O Box 95 CHALINZE	Chalinze	CHALINZE UWSA	GA.71/472/129	Dry Tapes	Water	Respondent to submit reply within 21 days	3 Aug 2017	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
275	23 June 2017	KAPEKERE L. LABAN P O Box 33228 DSM	Mpakani K'nyama	DAWASCO	GA.71/472/128	BILLING METER TESTING	Water	Respondent to submit reply within 21 days	3 Aug 2017	CLOSED
274	23 June 2017	JUMA HASSAN KONGOI P O Box 11462 DSM	TEGETA	DAWASCO	GA.71/472/127	BILLING	Water	Respondent to submit reply within 21 days	9 Aug 2017	CLOSED
273	9 June 2017	ULINGDULA B MWABULAMBO PP O Box 6227 DSM	TEGETA	DAWASCO	GA.71/472/126	BILLING	Water	Respondent to submit reply within 21 days	4 July 2017	Hearing In progress
272	9 June 2017	RAFFAI BAGS (T) LTD REPRES. THOMAS RWEBANGIRA P O Box 11819 DSM	UBUNGO	DAWASCO	GA.71/472/124	BILLING	Water	Respondent to submit reply within 21 days	4 July 2017	Hearing In progress
271	8 June 2017	BAKARI RASHID IKAJI P O Box 430 KONDOA	KONDOA	KONDOA UWSA	GA.71/472/125	BILLING	Water	Respondent to submit reply within 21 days	4 July 2017	CLOSED
270	22 May 2017	EWURA CCC MTWARA	NDANDA	BENEDICT ABBAY NDANDA	GA.71/472/122	Disconnection	Water	Complainant was advised accordingly	NA	CLOSED
269	12 May 2017	SAMWEL EZEKIEL KIBAMBA DSM	KIBAMBA	DAWASCO	GA.71/472/48	Billing	WATER	Respondent to submit reply within 21 days	12 Jun 2017	CLOSED
268	5 May 2017	OMARY S. KINGOLILE P O Box 71282 DSM	Makuburi	DAWASCO	GA.71/472/47	Billing	WATER	Respondent to submit reply within 21 days	6 Apr 2017	CLOSED
267	16 Mar 2017	FIDELIS ANATOLI P O Box 20950 DSM	TABATA DSM	DAWASCO	EWURA/33/4/292 GA.71/472/23	Disconnection + BILLING	WATER	Respondent to submit reply within 21 days	19 Apr 2017	CLOSED
266	17 Feb 2017	RACHEL G. NYAKYOMA P O Box 70210 DSM	OYSTERBAY	DAWASCO	EWURA/33/4/290	Billing	WATER	EWURA was copied & therefore acknowledged	NA	CLOSED
265	20 Feb 2017	MASORA MUSA MWENDA P O Box 1522 MUSOMA	Rwamlimi Musoma	MUWASA	EWURA/33/4/289	Billing	WATER	Respondent to submit reply within 21 days	12 Mar 2017	CLOSED
264	20 Feb 2017	MARIAM SHABAN NYAKATO MUSOMA	Nyakato Musoma	MUWASA	EWURA/33/4/288	Billing	WATER	Respondent to submit reply within 21 days	12 Mar 2017	CLOSED
263	31 Jan 2017	SAPPHIRE COURT HOTEL P O Box 8064 DSM	Lindi Street	DAWASCO	EWURA/33/4/287	Sewe Charge	WATER	Respondent to submit reply within 21 days	27 Feb 2017	CLOSED
262	27 Jan 2017	ALKARIM RAJAB P O Box 9877 DSM	Upanga	DAWASCO	EWURA/33/4/286	Billing	WATER	Respondent to submit reply within 21 days	20 Feb 2017	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
261	26 Jan 2017	PETER JOSEPH MOTETE P O Box 1248 MUSOMA	MUSOMA	MUWASA	EWURA/33/4/285	Pressure Lock Poor Customer Service	WATER	Advised to Fillin complaint Form	NA	CLOSED
260	25 Jan 2017	STEWART KILUSWA DSM	DSM	DAWASCO	EWURA/33/4/284	Billing	WATER	Customer advised accordingly	NA	CLOSED
259	16 Jan 2017	ANNA MKAPA SEC SCHOOL P O Box 8824 MOSHI	BOMA MBUZI	MOSHI UWASA	EWURA/33/4/283	Billing	WATER	Respondent to submit reply within 21 days	8 Feb 2017	CLOSED
258	10 Jan 2017	SEIF M'D SHOMARI P O Box 92 MTWARA	LIGULA "B" MTWARA	MTWAUWS A	EWURA/33/4/282	Billing	WATER	Respondent to submit reply within 21 days	6 Feb 2017	CLOSED
257	3 Jan 2017	LEONELLY PHILLIP MUSHI DSM	DSM	DAWASCO	EWURA/33/4/280	Billing	WATER	EWURA was copied & therefore acknowledged	NA	CLOSED
256	29 Dec 2016	Ayoub Kimu P O Box 6246 ARUSHA	Klmandolu Arusha	AUWSA	EWURA/33/4/280	Billing	WATER	Respondent to submit reply within 21 days	25 Jan 2017	CLOSED
255	29 Dec 2016	Anessa Ayoub P O Box 6246 ARUSHA	Klmandolu Arusha	AUWSA	EWURA/33/4/279	Denied Connection	WATER	Respondent to submit reply within 21 days	25 Jan 2017	CLOSED
254	21 Dec 2016	ABDALLAH HAMISI KIBA MUSOMA	MUSOMA	MUWASA	EWURA/33/4/278	Billing	WATER	Respondent to submit reply within 21 days	11 Jan 2017	CLOSED
253	19 Dec 2016	WALLACE H. SHUNDI P O Box 38002 DSM	East Upanga	DAWASCO	EWURA/33/4/277	Billing	WATER	Respondent to submit reply within 21 days	11 Jan 2017	CLOSED
252	19 Dec 2016	PRIVA CLEMENCE MRAMBA PO Box 2000 DSM	Boko DSM	DAWASCO	EWURA/33/4/276	Billing	WATER	Respondent to submit reply within 21 days	11 Jan 2017	CLOSED
251	24 Nov 2016	FRANK GAMALIEL KANZA P O BOX 6271 DSM	MBEZI JUU NEAR GOIG	DAWASCO	EWURA/33/4/275	Billing	WATER	Respondent to submit reply within 21 days	30 Dec 2016	CLOSED
250	4 Nov 2016	ZUBERI OMARI P O BOX 21191 MUSOMA	MUSOMA	MUWASA	EWURA/33/4/274	Disconnection	Water	Respondent to submit reply within 21 days	25 Nov 2016	CLOSED
249	2 Nov 2016	GEOFREY KANZA P O BOX 90240 DSM	UBUNGO FLAT	DAWASCO	EWURA/33/4/273	Billing	WATER	Respondent to submit reply within 21 days	25 Nov 2016	CLOSED
248	24 Oct 2016	ENOCK DANIEL P O BOX 6233 MWANZA	KISESA MWANZA	MWAMNZ A UWSA	EWURA/33/4/272	FAULTY METER + BILLING	WATER	HANDLED AT LAKE ZONE	NA	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
247	24 Oct 2016	DR PIUS AENDO P O BOX 430 MUSOMA	MUSOMA	MUSOMA UWSA	EWURA/33/4/271	FAULTY METER + BILLING	WATER	HANDLED AT LAKE ZONE	NA	CLOSED
246	17 Oct 2016	REHEMA MMARI P O BOX 2185 MOROGORO	MOROGORO	MOROGOR O UWSA	EWURA/33/4/270	BILLING	WATER	Respondent to submit reply within 21 days	8 Nov 2016	CLOSED
245	5 Sept 2016	KICHEKO ORPHANAGE P O Box 14311 ARUSHA	THEMI, ARUSHA	AUWSA	EWURA/33/4/268	BILLING	WATER	Respondent to submit reply within 21 days	29 Sept 2016	CLOSED
244	30 Aug 2016	HAMIDU ABDI MAKAWA P O Box 4525 DSM	KIBAHA KWAMBONDE	DAWASCO	EWURA/33/4/267	BILLING	WATER	Respondent to submit reply within 21 days	21 Sept 2016	CLOSED
243	30 Aug 2016	MRADI WA MAJI MABWEPANDE BAGAMOYO	Bagamoyo	DAWASCO	EWURA/33/4/266	Billing	WATER	Respondent to submit reply within 21 days	22 Sept 2016	CLOSED
242	29 Aug 2016	OMAR MOHAMED OTHMAN KIJITONYAMA KINONDONI	Bwawani Kijitonyama	DAWASCO	EWURA/33/4/265	Billing	WATER	Respondent to submit reply within 21 days	22 Sept 2016	CLOSED
241	12 Aug 2016	GODWIL GEORGE WANGA P O Box 2669 DSM	MLALAKUWA MWENGE	DAWASCO	EWURA/33/4/264	ESTIMATED BILL	WATER	Respondent to submit reply within 21 days	12 Sept 2016	CLOSED
240	4 Aug 2016	PAUL AN MFILINGE P O BOX 16210 DSM	Kibamba Luguruni	DAWASCO	EWURA/33/4/262	Disconnection	Water	Respondent to submit reply within 21 days	1 Sept 2016	CLOSED
239	29 July 2016	EZEKIEL MUSHI P O BOX 31338 DSM	KURASINI	DAWASCO	EWURA/33/4/261	SEWER	WATER	Respondent to submit reply within 21 days	NA	CLOSED
238	3 Aug 2016	COCACOLA KWANZA P O BOX 7813 DSM	Mikocheni	DAWASCO	EWURA/33/4/259	BILLING	WATER	Respondent to submit reply within 21 days	31 Aug 2016	CLOSED
237	20 July 2016	HAYDARALI SHERALI JERAJ P O BOX 3651 DSM	DSM	DAWASCO	EWURA/33/4/260	SEWER CHARGE	WATER	EWURA was copied & therefore Acknowledged	NA	CLOSED
236	22 Jun 2016	SAMWEL EZEKIEL KIBAMBA DSM	KIBAMBA	DAWASCO	EWURA/33/4/258	BILLING	WATER	Respondent to submit reply within 21 days	1 Aug 2016	CLOSED
235	20 Jun 2016	HAYDARALI SHERALI JERAJ P O Box 3651 DSM	DSM	DAWASCO	EWURA/33/4/257	BILLING	WATER	Respondent to submit reply within 21 days	15 July 2016	CLOSED
234	1 July 2016	WAPANGAJI URAFIKI P O Box 20832 DSM	URAFIKI, DSM	TANESCO	EWURA/33/1/399	BILLING	WATER	Respondent to submit reply within 21 days	1 Aug 2016	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
232	9 Jun 2016	JACQUILINE SYLVESTER KIMARA MAVURUNZA DSM	KIMARA	DAWASCO	EWURA/33/4/256	Return of 1000L tank	Water	Respondent to submit reply within 21 days	15 July 2016	CLOSED
231	2 Jun 2016	NUR MOHAMED Repr A.N RAJAN P O BOX 21206 DSM	LIBYA STREET	DAWASCO	EWURA/33/4/255	BILLING	Water	Respondent to submit reply within 21 days	30 Jun 2016	CLOSED
230	1 Jun 2016	HENRY MAMBO BUKOBA	MAGOTI STREET, KIBETA	BUKOBA UWSA	EWURA/33/4/254	WATER SHORTAGE	Water	Respondent to submit reply within 21 days	27 Jun 2016	CLOSED
229	27 May 2016	WILSON ELIBU MINJA P O BOX 7085 DSM	Kimara Matangini	DAWASCO	EWURA/33/4/253	BILLING	Water	Respondent to submit reply within 21 days	27 Jun 2016	CLOSED
228	10 May 2016	SUMATRA P O BOX 3093 DSM	ALLYHASSAN MWINYI	DAWASCO	EWURA/33/4/252	BILLING	Water	Respondent to submit reply within 21 days	3 Jun 2016	CLOSED
227	9 May 2016	HAFIDH SELEIMAN DSM	MAGOMENI DOSI	DAWASCO	EWURA/33/4/251	BILLING	Water	Respondent to submit reply within 21 days	3 Jun 2016	CLOSED
226	5 May 2016	ISABELA KABULULU P O BOX 5 KIBONDO	KIBONDO	KIBONDO UWSA	EWURA/33/4/250	Trespassing	Water	Respondent to submit reply within 21 days	1 Jun 2016	CLOSED
225	13 Apr 2016	NOORMOHAMED ABDUL P O Box 920 DSM	Aggrey Street	DAWASCO	EWURA/33/4/249	DISPUTING SEWER CHARGE	Water	Respondent to submit reply within 21 days	6 May 2016	Mediation In Progress
224	13 Apr 2016	MUSTAFA RATANSI	Uhuru Street	DAWASCO	EWURA/33/4/248	DISPUTING SEWER CHARGE	Water	Respondent to submit reply within 21 days	6 May 2016	Mediation In Progress
223	13 Apr 2016	HUBERT H. KIDA P O Box 935 DSM	Mikocheni DSM	DAWASCO	EWURA/33/4/247	BILLING	Water	Respondent to submit reply within 21 days	6 May 2016	Mediation In Progress
222	6 Apr 2016	DICKSON SAILEN P O Box 20061 DSM	DSM	DAWASCO	EWURA/33/4/246	BILLING	Water	Respondent to submit reply within 21 days	27 Apr 2016	Mediation In Progress
221	29 Marc 2016	G.A.K. Patel P O Box 397 DSM	Mkwepu Strt	DAWASCO	EWURA/33/4/245	Denied Water	Water	EWURA was copied & therefore Acknowledged	NA	CLOSED
220	6 Apr 2016	THOMAS HAULE P O Box 45779 DSM	DSM	DAWASCO	EWURA/33/4/244	Sewer Charge	Water	Respondent to submit reply within 21 days	20 Apr 2016	CLOSED
219	24 Marc 2016	ASHA KHALID P O Box 78837	DSM	DAWASCO	EWURA/33/4/243	Sewer Charge	Water	Respondent to submit reply within 21 days	20 Apr 2016	Mediation In Progress
218	22 Marc 2016	LILIAN ALOYCE REPR MARTIN SIMON P O Box 22173 DSM	City Centre DSM	DAWASCO	EWURA/33/4/242	Sewer Charge	Water	Respondent to submit reply within 21 days	20 Apr 2016	Hearing In Progress

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
217	2 May 2016	NSSF PO Box 1322 DSM	MKAPA TOWER AZIKIWE	DAWASCO	EWURA/33/4/240	Sewer Charge /Disconnection	Water	Respondent to submit reply within 21 days	8 June 2016	In Progress
216	17 Marc 2016	MPONGULINA JOE P O Box 31412 DSM	Oysterbay Kaunda Drive	DAWASCO	EWURA/33/4/239	Billing	Water	Respondent to submit reply within 21 days	22 Apr 2016	CLOSED
215	17 Marc 2016	HYPOLITE MUSHI P O Box 15995 DSM	Mbezi Beach	DAWASCO	EWURA/33/4/238	Billing	Water	Respondent to submit reply within 21 days	15 Apr 2016	Mediation In Progress
214	9 March 2016	MUSTAafa SHAMOON P O Box 20225 DSM	DSM	DAWASCO	EWURA/33/4/237	Sewer Charge	Water	Respondent to submit reply within 21 days	15 Apr 2016	CLOSED
213	1 Mar 2016	SALEHE OMARY MFANGAYO P O Box 6029 DSM	DSM	DAWASCO	EWURA/33/4/236	Billing	Water	Respondent to submit reply within 21 days	28 Mar 2016	Mediation In Progress
212	25 Feb 2016	AL URUBA HOTEL P O Box 8064 DSM	DSM	DAWASCO	EWURA/33/4/235	Billing	Water	Respondent to submit reply within 21 days	25 Mar 2016	CLOSED
211	12 Feb 2016	VARLEK HOTEL P O Box 12 DSM	DSM	DAWASCO	EWURA/33/4/234	Billing	Water	Respondent to submit reply within 21 days	11 Mar 2016	CLOSED
210	13 Jan 2016	NAWAB MOH'D NAWAB P O Box 10663 DSM	DSM	DAWASCO	EWURA/33/4/233	Billing	Water	Respondent to submit reply within 21 days	3 Feb 2016	CLOSED
209	5 Jan 2016	DSM MERCHANT P O Box 12 DSM	KISUTU	DAWASCO	EWURA/33/4/230	Billing	Water	Respondent to submit reply within 21 days	3 Feb 2016	In Progress
208	21 DEC 2015	WELLWORTHY HOTEL & LODGE LTD P O BOX 361 DSM	Kisutu DSM	DAWASCO	EWURA/33/4/229	Billing	Water	EWURA was copied & therefore Acknowledged	NA	CLOSED
207	21 DEC 2015	THEOPISTA SIMON P O BOX 128 MUSOMA	MUSOMA	MUWASA	EWURA/33/4/228	BILLING	Water	Respondent to submit reply within 21 days	7 Jan 2015	CLOSED
206	10 DEC 2015	DANIEL SIMKANGA DSM	Kimara	DAWASCO	EWURA/33/4/227	Disputing Hand Written Bills	Water	Respondent to submit reply within 21 days	7 Jan 2015	CLOSED
205	3 DEC 2015	ADRIAN JOHN P O BOX 4725 DSM	Kisutu, DSM	DAWASCO	EWURA/33/4/226	Billing	Water	Respondent to submit reply within 21 days	6 Jan 2015	CLOSED
204	20 NOV 2015	GAK Patel P O BOX 397 DSM	Kisutu	DAWASCO	EWURA/33/4/225	Compensation	Water	Respondent to submit reply within 21 days	18 Dec 2015	Hearing In Progress
203	20 NOV 2015	DIPAK DOSHI P O BOX 397 DSM	Kisutu, DSM	DAWASCO	EWURA/33/4/224	Billing	Water	Respondent to submit reply within 21 days	18 Dec 2015	Mediation In Progress

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
202	6 NOV 2015	IDDY SWALEHE ISSA P O BOX 40908 DSM	Kisutu DSM	DAWASCO	EWURA/33/4/223	Billing	Water	EWURA was copied & therefore Acknowledged	NA	CLOSED
201	29 OCT 2015	SAFI DSM GROUP P O BOX 25437 DSM	Kisutu DSM	DAWASCO	EWURA/33/4/222	Billing	Water	EWURA was copied & therefore Acknowledged	NA	CLOSED
200	20 OCT 2015	IGO MUSSA SHING'OMA P O BOX 657 MWANZA	Mwanza	Mwanza UWASA	EWURA/33/4/220	Billing	Water	Respondent to submit reply within 21 days	16 Nov 2015	Hearing in Progress
199	8 OCT 2015	ALY KACHARA P O Box 361 DSM	Kitunda	DAWASCO	EWURA/33/4/218	Billing	Water	EWURA was copied & therefore Acknowledged	NA	CLOSED
198	9 OCT 2015	Tropical Food Limited P O Box 1461 DSM	DSM	DAWASCO	EWURA/33/4/214	Billing	Water	EWURA was copied & therefore Acknowledged	NA	CLOSED
197	1 OCT 2015	Manoj G. Patel C/oMndolwa P O box 397 DSM	Troure Drive	DAWASCO	EWURA/33/4/216	Failure to get Bills	Water	Respondent to submit reply within 21 days	23 Oct 2015	In progress
196	2 OCT 2015	G.A.K Patel Reps Karan Mawji P O Box 397 DSM	Mbagala, Kurasini	DAWASCO	EWURA/33/4/215	Termination of service – end of project	water	Respondent to submit reply within 21 days	30 Oct 2015	CLOSED
195	29 Sept 2015	Joseph Simba Representing J M Malemi Box 9024 DSM	DSM	DAWASCO	EWURA/33/4/214	Billing	Water	Respondent to submit reply within 21 days	23 Oct 2015	CLOSED
194	21 Sept 2015	Virgin Plaza Ltd P O Box 7177 DSM	DSM	DAWASCO	EWURA/33/4/213	Sewer Billing	Water	Respondent to submit reply within 21 days	23 Oct 2015	In progress
193	7 Sept 2015	Halmashauri ya Jiji P O Box 9084 DSM	Kituo cha Basi Ubungo	DAWASCO	EWURA/33/4/212	BILLING	Water	Respondent to submit reply within 21 days	16 Oct 2015	Hearing In progress
192	4 Sept 2015	Generose Kamuzora	Kimara Baruti	DAWASCO	EWURA/33/4/211	BILLING	Water	Respondent to submit reply within 21 days	16 Oct 2015	Hearing In progress
191	5 Aug 2015	G.A.K PATEL Co LTD C/o Mndolwa P O Box 397 DSM	Chang'ombe	DAWASCO	EWURA/33/4/208	Dry tapes	Water	Respondent to submit reply within 21 days	28 Aug 2015	CLOSED
190	21 July 2015	George Gilbert Bwogi DSM	Keko Akida	DAWASCO	EWURA/33/4/207	Sewer leakage	Water	Respondent to submit reply within 21 days	20 Aug 2015	CLOSED
	17 July 2015	Issa I. Khazi P O Box 45 MUSOMA	Kaibakari Bukoba	Mamlaka ya Maji Kaibakari	EWURA/33/4/206	Disputing Charges	Water	Respondent to submit reply within 21 days	19 Aug 2015	CLOSED
188	11 July 2015	Kassim Matimbwa	DSM	DAWASCO	EWURA/33/4/204	Billing	Water	Respondent to submit reply within 21 days	7 Aug 2015	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
187	8 July 2015	Gregory Leopado Ndanu P O Box 76849 DSM	Mbezi Luguruni	DAWASCO	EWURA/33/4/203	Billing	Water	Respondent to submit reply within 21 days	7 Aug 2015	Hearing in Progress
186	6 Apr 2015	Baruany A. Luhanga P O box 60536 DSM	Sokoine Drive DSM	DAWASCO	EWURA/33/4/198	Sewer Billing	Water	Respondent to submit reply within 21 days	15 May 2015	CLOSED
185	2 Feb 2015	Kanisa Katoliki c/o Clara Kanza P O Box 2757 DSM	Upanga	DAWASCO	EWURA/33/4/194	Billing	Water	Respondent to submit reply within 21 days	24 Feb 2015	Hearing In progress
184	2 Feb 2015	Gosbert Ntinabo Rwegasira P O Box 11201 DSM	Kimara	DAWASCO	EWURA/33/4/193	Billing	Water	Respondent to submit reply within 21 days	24 Feb 2015	In progress
183	5 Feb 2015	Mrs Asha Makatta P O Box 244 Tanga	Raskazoni Tanga	TANGA UWSA	EWURA/33/4/192	Sewer Blockage	Water	Respondent to submit reply within 21 days	24 Feb 2015	CLOSED
182	5 Dec 2014	Maneno Kaviche Kinanzaro Box 68932 DSM	Kibaha	DAWASCO	EWURA/33/4/189	Disconnection	Water	Respondent to submit reply within 21 days	27 Dec 2014	Hearing in Progress
181	18 Nov 2014	Jumuia Watumia Maji Salasala P O Box 68932 DSM	Salasala, DSM	DAWASCO	EWURA/33/4/188	Denied Connection	Water	Respondent to submit reply within 21 days	24 Oct 2014	Hearing in Progress
180	23 Oct 2014	Xavier Masalu Ndalaha	DSM	DAWASCO	EWURA/33/4/185	Denied Connection	Water	Respondent to submit reply within 21 days	24 Oct 2014	CLOSED
179	6 Oct 2014	Ntulu Robert Shija	Mbezi Luis	DAWASCO	EWURA/33/4/184	Denied Connection	Water	Respondent to submit reply within 21 days	24 Oct 2014	CLOSED
178	19 Sept 2014	Gosbert Rushobe P O Box 22797 DSM	Bukoba	BUWASA	EWURA/33/4/183	Disconnection	Water	Complaint was wrongly directed. Advised Accordingly	NA	CLOSED
177	26 Aug 2014	Elia Solomon Mwandembwa P O Box 68268 DSM	Boko	DAWASCO	EWURA/33/4/182	Billing	Water	Respondent to submit reply within 21 days	10 Oct 2014	CLOSED
176	25 Aug 2014	Juma Athumani P O Box 15 MBULU	MBULU	MBUWASA	EWURA/33/4/181	Tariff	Water	Compliance Order Issued	NA	CLOSED
175	19 Aug 2014	Francis August Kessy P O Box 22797 DSM	Upanga DSM	DAWASCO	EWURA/33/4/180	Billing	Water	Respondent to submit reply within 21 days	18 Sept 2014	In progress
174	21 July 2014	Nashon Werema P O Box 41093 DSM	Tegeta, DSM	DAWASCO	EWURA/33/4/179	Billing	Water	Respondent to submit reply within 21 days	21 Aug 2014	CLOSED
173	4 July 2014	Audux Kamuhambwa P O Box 78449 DSM	Kinondoni	DAWASCO	EWURA/33/4/178	Destroyed Infrastructure	Water	Respondent to submit reply within 21 days	8 Aug 2014	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
172	6 Jun 2014	Dismass Maselle P O Box 507 KAHAMA	Kahama	KUWASA	EWURA/33/4/177	Connection Fee	Water	EWURA was copied & therefore Acknowledged	NA	CLOSED
171	16 May 2014	Mukola Eddie Nkurulu P O Box 2675 DSM	Kimara Temboni	DAWASCO	EWURA/33/4/175	Disconnection due use of pump	Water	Respondent to submit reply within 21 days	14 June 2014	CLOSED
170	23 Apr 2014	Gallus N. Abeid P O Box 71000 DSM	Tegeta	DAWASCO	EWURA/33/4/174	Disconnection	Water	EWURA was copied & therefore Acknowledged	NA	CLOSED
169	20 Marc 2014	TTCL Co. Ltd P O Box 7646 DSM	DSM	DAWASCO	EWURA/33/4/172	Billing	Water	Respondent to submit reply within 21 days	11 Apr 2014	CLOSED
168	16 Dec 2013	United whole seller and distributors Box 47 DSM	DSM	DAWASCO	EWURA/33/4/169	Breach of pipe selling contract	Water	Complainant was advised accordingly	NA	CLOSED
167	5 Dec 2013	CYPRIAN CHAKWE 0767269633	Madale, DSM	DAWASCO	EWURA/33/4/168	Tariff on Community Project	Water	Complainant advised to contact MoW	NA	CLOSED
166	27 Nov 2013	DAR BUDGET APPARTMENT P O Box 40829 DSM	Kariakoo, DSM	DAWASCO	EWURA/33/4/167	Billing	Water	Respondent requested to submit reply within 21 days	24 Dec 2013	In progress
165	06 Nov 2013	MAGDALENA NGAIZA P O Box 35169 DSM	Ubungo Msewe	DAWASCO	EWURA/33/4/166	Disconnection /poor customer care	Water	Respondent requested to submit reply within 21 days	6 Dec 2013	Hearing in progress
164	30 Sept 2013	JUMUIA YA Watumiaji maji kwembe Box 19938 DSM	Kwembe	DAWASCO	EWURA/33/4/164	Mass Disconnection	Water	EWURA was copied & therefore Acknowledged	NA	CLOSED
163	16 Sept 2013	SAMWEL MKAMI P O Box 22646 DSM	Mbezi juu	DAWASCO	EWURA/33/4/163	Billing	Water	Respondent requested to submit reply within 21 days	8 Oct 2013	CLOSED
162	23 Aug 2013	GIDEON J. NASARI C/o MM Attorneys Box 7281 DSM	Kibamba Kinondoni	TANESCO	EWURA/33/4/162	Denied connection	Water	Respondent requested to submit reply within 21 days	17 Sept 2013	Hearing in progress
161	7 Aug 2013	WAPANGAJI URAFIKI P O Box 20842 DSM	Urafiki, Ubungo	DAWASCO	EWURA/33/4/161	Sewer charge	Water	EWURA was copied & therefore Acknowledged	NA	CLOSED
160	11 Jul 2013	ANNA PAUL SINKOKO DSM	Magomeni, Makuti	DAWASCO	EWURA/33/4/160	Disconnection	Water	Respondent requested to submit reply within 21 days	6 Aug 2013	In progress
159	23 MAY 2013	JULIANA HUMPHREY LEMA BOX 465 DSM	MBEZI BLOCK G	DAWASCO	EWURA/33/4/158	Billing	Water	DAWASCO requested to submit reply within 21 days	20 Jun 2013	In progress
158	14 JUNE 2013	G.A.K. PATEL & Co LTD P O Box 397 DSM	MKWEPU STREET	DAWASCO	EWURA/33/4/159	Billing	Water	DAWASCO requested to submit reply within 21 days	15 July 2013	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
157	25 Feb 2013	PAUL N MBANDO P O Box 733 MOSHI	Shanty Town	TANESCO	EWURA/33/1/199	Billing	Water	DAWASCO requested to submit reply within 21 days	27 Mar 2013	In progress
156	1 Febr 2013	YAJENDRA PADYA CO YUASA P O Box 40026 DSM	PUGU RD	DAWASCO	EWURA/33/4/156	Billing	Water	Respondent requested to submit defense within 21 days	25 Feb 2013	Hearing in Progress
	18 Febr 2013	NURDIN ESSAJI P O Box 414 DSM	Indira Ghandi	DAWASCO	EWURA/33/4/155	Dry tapes	Water	Referred to DAWASCO on 16 Dec 2012	27 Mar 2013	CLOSED
155	15 Febr 2013	JUDITH OMBENI P O Box 63000 DSM	Tabata, DSM	DAWASCO	EWURA/33/4/154	Billing	Water	DAWASCO requested to submit reply within 21 days	15 Mar 2013	CLOSED
154	10 Jan 2013	NEEMA GODWIN KIVUYO P O Box 77637 DSM	Ubungu Maziwa	DAWASCO	EWURA/33/4/153	Billing	Water	DAWASCO Manager was called and the matter was resolved	NA	CLOSED
153	13 Dec 2012	SHREE SAMATAN SHARMA BOX 5 DSM	Kisutu	DAWASCO	EWURA/33/4/152	Billing	Water	Referred to DAWASCO on 13 Dec 2012	3 Dec 2012	CLOSED
152	13 Dec 2012	JULIUS MAGAI P O Box 1863 DSM	Kibaha	DAWASCO	EWURA/33/4/151	Compensation	Water	Referred to DAWASCO on 13 Dec 2012	3 Dec 2012	CLOSED
151	4 Dec 2012	BI HALIMA RAJAB MANOZA BOX 70 MLANDIZI	Mlandizi	DAWASCO	EWURA/33/4/150	Billing	Water	EWURA was copied & therefore Acknowledged	NA	CLOSED
150	29 Nov 2012	MTUMWA NGALEMA P O Box 16502 DSM	Kariakoo	DAWASCO	EWURA/33/4/149	Billing	Water	Respondent instructed to submit defense	25 Dec 2013	CLOSED
149	8 Nov 2012	WAKAZI MBEZI LOUIS P O Box 30902 DSM	Mbezi Luis	DAWASCO	EWURA/33/4/148	Unreliable supply	Water	Complainant failed to respond	NA	CLOSED
148	5 Oct 2012	ESMAIL MOHAMED ESMAIL DSM	Kisutu, DSM	DAWASCO	EWURA/33/4/146	Billing	Water	Referred to DAWASCO on 5 Oct 2012	28 Oct 2012	CLOSED
147	3 Oct 2012	DEO MUTTA P O Box 1656 DODOMA	OYSTERBAY DODOMA	DUWASA	EWURA/33/4/145	Billing	Water	Requested more data from Complainant	NA	CLOSED
146	24 Sept 2012	BASIL SIMBANO	Mbezi Luis	DAWASCO	EWURA/33/4/144	Billing	Water	Referred to DAWASCO on 2 Oct 2012	17 Oct 2012	CLOSED
145	20 Sept 2012	LUSHONE MUGANGAZA BOX 1656 DODOMA	Chang'ombe, Mnadani, Dodoma	DUWASA	EWURA/33/4/143	Disconnection /Billing	Water	Referred to DAWASCO on 21 Sep 2012	12 Oct 2012	CLOSED
144	19 Sept 2012	ANDY BLAKE PLOT 285 & 286 KIRUNGWE STRT KIGOMA	Kigoma	KUWASA	EWURA/33/4/142	Billing	Water	Referred to DAWASCO on 21 Sep 2012	12 Oct 2012	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
143	13 Sept 2012	ANOLD MWITUMBA HOUSE No. 125 MBEZI, MASAITI, DSM	Mbezi, Masaiti	DAWASCO	EWURA/33/4/141	Billing	Water	Referred to DAWASCO on 20 Sep 2012	11 Oct 2012	In progress
142	26 Aug 2012	FELIX PETER URASSA BOX 6733 DSM	Upanga	DAWASCO	EWURA/33/4/140	Billing	Water	Referred to DAWASCO on 20 Jul 2012	14 Aug 2012	CLOSED
141	5 Sep 2012	CHRISTINA KIPONDA P O Box 22191 DSM	Zanaki, DSM	DAWASCO	EWURA/33/4/139	Billing	Water	Referred to DAWASCO on 20 Jul 2012	5 Oct 2012	CLOSED
140	28 Aug 2012	JANET KITOSI	Kibamba	DAWASCO	EWURA/33/4/138	Billing	Water	Referred to DAWASCO on 30 Aug 2012	15 Sept 2012	CLOSED
139	23 Aug 2012	WENYE-VITI S/MTAA P O Box 582 KIGOMA	Kigoma/Ujiji	KUWASA	EWURA/33/4/137	Tariff/Poor Customer Service	Water	Referred to KUWASA on 10 Oct. 2012	2 Nov 2012	In progress
138	13 Aug 2012	SOSPETER MWITA P. O. Box 1218 DODOMA	Area "D" Dodoma	DUWASA	EWURA/33/4/136	Sewer Charge	Water	Referred to DUWASA on 14 Aug. 2012	6 Sep 2012	CLOSED
137	26 Jul 2012	BARKE KAALE P O Box 8550 DSM	Tegeta	DAWASCO	EWURA/33/4/135	Billing	Water	EWURA was copied & therefore Acknowledged	NA	CLOSED
136	17 Jul 2012	IDDI SEMVUA MSANGI BOX 33677 DSM	Kisutu	DAWASCO	EWURA/33/4/134	Compensation	Water	Referred to DAWASCO on 20 Jul 2012	14 Aug 2012	In progress
135	10 Jul 2012	SUBIRA SAMWEL SENYAMLE BOX 76926 DSM	Kisutu	DAWASCO	EWURA/33/4/133	Billing	Water	Referred to DAWASCO on 18 Jul 2012	10 Aug 2012	Hearing in progress
134	06 Jul 2012	ABDUL KHAMBAGHA P O Box 2939 DSM	Sinza E	DAWASCO	EWURA/33/4/132	Sealed Sewer Manhole	Water	Referred to DAWASCO on 13 Jun 2012	NA	In progress
133	18 Jun 2012	DICKSON SAILEN P O Box 200061 DSM	Sophia/Kawaw a St Plot No. 1512 & 1513	DAWASCO	EWURA/33/4/131	Sealed Sewer Manhole	Water	Referred to DAWASCO on 26 Jun 2012	18 July 2012	In progress
132	27 April 2012	MS HINDU LWENO P O Box 32041 DSM	Mbasa, Mwenge	DAWASCO	EWURA/33/4/129	Unfair Disconnection	Water	Resolved Amicably	NA	CLOSED
131	19 April 2012	MOHAMEDALI R. MOHAMED P O Box 1596 DSM	ZANAKI	DAWASCO	EWURA/33/4/128	Billing	Water	Referred to DAWASCO on 25 April 2012	18 May 2012	CLOSED
130	11 April 2012	WAKAZI LUGURUNI & KIBAMBA C/O selestine Igongo BOX 31777 DSM	LUGURUNI/KI BAMBA	DAWASCO	EWURA/33/4/127	Water Shortage	Water	Referred to DAWASCO to submit defense within 21 days	2 May 2012	CLOSED
129	11 April 2012	WAKAZI WA LUGURUNI & KIBAMBA BOX 31777 DSM	LUGURUNI & KIBAMBA	DAWASCO	EWURA/33/4/124	Water shortage	Water	Referred to DAWASCO on 17 April 2012	2 May 2012	In progress

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
128	3 April 2012	G. A. K. PATEL & Co. LTD P O Box 397 DSM	KISUTU	DAWASCO	EWURA/33/4/126	BILLING	Water	Referred to DAWASCO on 11 April 2012	3 May 2012	CLOSED
127	20 March 2012	OMAR J. MASHAURI P O BOX 75869 DSM	MBEZI LUIS	DAWASCO	EWURA/33/4/124	PRICING	Water	Complainant was referred to Respondent	NA	CLOSED
126	20 March 2012	HAMIS MOHAMED KAWEZA P O BOX 54124 DSM	MBEZI LUIS	DAWASCO	EWURA/33/4/125	BILLING	Water	Referred to DAWASCO on 2 April 2012	23 April 2012	CLOSED
125	14 Feb 2012	MUSTAFA RASHID P O BOX 1596 DSM	Zanaki Street	DAWASCO	EWURA/33/4/123	Disconnection	Water	Referred to DAWASCO on 30 May 2012	13 June 2012	CLOSED
124	29 Feb 2012	SATAFRIK TANZANIA LTD P O BOX 2187 DSM	Samora Ave	DAWASCO	EWURA/33/4/122	Disconnection	Water	Resolved amicably	NA	CLOSED
123	21 Feb 2012	FUAD ABDUL OMAR P O Box 4025 DSM	IPAGALA SOUTH, DODOMA	DUWASA	EWURA/33/4/121	Re- imbursement of service line costs	Water	Referred to DUWASA on 29 Feb 2012	NA	CLOSED
122	23 Feb 2012	KIBOTRADE TEXTILE LTD P O Box 76232 DSM	PUGU RRD	TANESCO	EWURA/33/4/120	BILLING	Water	EWURA was just copied & thus Acknowledge.	NA	CLOSED
121	22 Feb 2012	FATHIYA SAID SALUM P O BOX 4123 DSM	PUGU RRD	TANESCO	EWURA/33/4/119	BILLING	Water	Referred to DAWASCO on 24 Feb 2012	15 March 2012	CLOSED
120	10 Feb 2012	OYSTERBAY HOSP. P O Box 23279 DSM	MASAKI	DAWASCO	EWURA/33/4/118	BILLING	Water	Referred to DAWASCO on 20 Feb 2012	5 Marc 2012	CLOSED
119	12 Dec 2011	SAID BIHOMELAN P O Box 558 KIGOMA	KIGOMA	KUWASA	EWURA/33/4/117	BILLING	Water	Referred to TANESCO on 1 Feb 2012	29 Feb 2012	CLOSED
118	31 Jan 2012	Mugomeke L. Matthias P O Box 32348 DSM	SINZA	DAWASCO	EWURA/33/4/116	Denied Supply	Water	Referred to DAWASCO on 2 Feb 2012	18 Feb 2012	CLOSED
117	13 Jan 2012	S. M. NGEMERA P O BOX 370114 DSM	MWENGE	DAWASCO	EWURA/33/4/115	BILLING	Water	Referred to DAWASCO on 20 Jan 2012	06 Feb 2012	CLOSED
116	17 Aug 2010	SAADA OSMAN P O Box 34848 DSM	UPANGA	DAWASCO	EWURA/33/4/114	BILLING	Water	EWURA was copied. Acknowledged.	NA	CLOSED
115	2 Jan 2012	HEMED SELEMANI P O BOX 20070 DSM		DAWASCO	EWURA/33/4/113	BILLING	Water	Referred to DAWASCO on 13 Jan 2012	30 Jan 2012	CLOSED
114	21 Dec 2011	MARTIN FRANK P O BOX 77774 DSM	KIJITONYAMA	DAWASCO KISUTU	EWURA/33/4/112	Delayed sewer connection	Water	Referred to DAWASCO on 02 Jan 2012	15 Jan 2012	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
113	20 Dec 2011	ARIMIA S. URASA DSM	KIMARA	DAWASCO	EWURA/33/4/111	Disconnection	Water	Referred to DAWASCO on 30 Dec 2011	17 Jan 2012	CLOSED
112	07 Dec 2011	JUMA HUSSEIN MBONDO P O BOX 12519 DSM	KIPAWA	TANESCO	EWURA/33/1/115	Billing	Power	Referred to TANESCO on 29 Dec 2011	15 Jan 2012	In progress
111	06 Dec 2011	LT. COL F J FUNGO P O BOX 76307, DSM	MBWENI MASATI	DAWASCO	EWURA/33/4/110	Billing	Water	Referred to DAWASCO on 16 Dec 2011	31 Dec 2011	In progress
110	28 Nov 2011	M-KITI S. YA MTAA CHANGANYIKENI BOX 75353 DSM	Mwananyamala	TANESCO	EWURA/33/4 GENERAL FILE	Water shortage	Water	Referred to DAWASCO on 16 Dec 2011	31 Dec 2011	In progress
109	31 Oct 2011	BUBELWA KAIZA P O BOX 32505 DSM	KIBAHA	DAWASCO	EWURA/33/4/109	Disconnection	Water	Referred to DAWASCO ON 5 Oct 2011	23 Nov 2011	In progress
108	28 Oct 2011	ADAM N. MVULA P O Box KIBAHA	KIBAHA	DAWASCO	EWURA/33/4/108	Billing	Water	Set for Mediation	NA	CLOSED
107	21 Oct 2011	GULAMALI CHAGANI P O BOX 38100 DSM	MALIK	DAWASCO	EWURA/33/4/107	Sewer charge	Water	Compliance Order Issued	NA	In progress
106	10 Oct 2011	HAMID A. MAKAWA P O Box 30800 KIBAHA	KIBAHA	DAWASCO	EWURA/33/4/106	Billing	Water	Set for mediation	NA	CLOSED
105	10 Oct 2011	Mr & Mrs Nunes Merwyn P O Box 2587 ARUSHA	TEMI, ARUSHA	AUWSA	EWURA/33/4/105	Billing	Water	Set for mediation	NA	CLOSED
104	27 Sept 2011	JACOB STEPHEN LAIZER BOX 1260 ARUSHA	SEKEY	AUWSA	EWURA/33/4/104	Disconnection	Water	Referred to DAWASCO ON 5 Oct 2011	19 Oct 2011	CLOSED
103	21 Sept 2011	RICHARD LYAMUYA P O BOX 252 DSM	BUNJU PLOT 28 BLOCK 23	DAWASCO	EWURA/33/4/103	Delayed connection	Water	Authority was copied by Ministry of Water	NA	CLOSED
102	29 Aug 2011	WAKAZI WA MBURAHATI MIANZIN C/O ELIZEUS RUTHA, DSM	MBURAHATI MIANZIN	DAWASCO	EWURA/33/4/102	Water shortage	Water	Referred to DAWASCO ON 15 Sept 2011	30 Sept 2011	In progress
101	5 Aug 2011	M. E. NKURLU P O BOX 2675 DSM	KIMARA	DAWASCO	EWURA/33/4/99	Disconnection	Water	Mediated	NA	CLOSED
100	17 Aug 2011	SALEEKA APARTMENT P O BOX 3287 DSM	MIKOCHENI	DAWASCO	EWURA/33/4/101	BILLING	Water	Mediated	NA	CLOSED
99	31 May 2011	CLARA ANCHILLA IBIHYA P O Box 30247 DSM	Mloganzila Kibamba CCM	DAWASCO	EWURA/33/4/97	Denied supply	Water	Mediated	NA	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
98	28 April 2011	Beijing Construction Eng. Group Co. Ltd P O Box 80208 DSM	Dodoma	DUWASA	EWURA/33/4/97	Billing	Water	Parties Mediated	NA	CLOSED
97	27 April 2011	NITWA MSEMBO P O BOX 7311 ARUSHA	ARUSHA	AUWSA	EWURA/33/4/96	BILLING	Water	Parties Mediated	NA	CLOSED
96	17 Jan 2011	ERASMO MBILINYI P O BOX 4665 DSM	Plot 473 Block"A" Sinza	DAWASCO	EWURA/33/4/94	Delayed Sewer Connection	Sewer	REFERED TO DAWASCO ON 28 Jan 2011	NA	CLOSED
95	13 Jan 2011	EPIPHANIA G. MOSHA P O BOX 7056 DSM	Ubungo Kibangu	DAWASCO	EWURA/33/4/93	Deprived of water service	water	REFERED TO DAWASCO ON 18 Jan 2011	03 Febr 2011	CLOSED
94	4 Jan 2011	DEUSDEDIT J RWEGOSHORA DSM	Kimara Suka	DAWASCO	EWURA/33/4/92	Disputing DAWASCO tariff	water	Complainant was educated on tariff review procedure	NA	CLOSED
93	31 Dec 2010	K. H MANECK P O BOX 2737 DSM	Mkwepu Strt DSM	DAWASCO	EWURA/33/4/91	Deprived of water service	Water	REFERED TO DAWASCO ON 8 Jan 2011	22 Jan 201	CLOSED
92	20 Dec 2010	SHAH D. T P O BOX 1362 DSM	MAKTABA STREET	DAWASCO	EWURA/33/4/90	Disputing Sewer Charge	Sewer	REFERED TO DAWASCO ON 27 Jan 2011	11 Febr 2011	In progress
91	7 Dec 2010	DILIP D. THAKRAR P O BOX 19741 DSM	Zaramo Street	DAWASCO Kisutu	EWURA/33/4/89	Disputing increased Sewer Charge	Sewer	REFERED TO DAWASCO ON 13 DEC 2010	27 DEC 2010	CLOSED
90	19 Nov 2010	RASIKBHAI O KAKKAD P O BOX 21371 DSM	Olympio Strt	DAWASCO Kisutu	EWURA/33/4/88	Billing	Water	REFERED TO DAWASCO ON 11 NOV 2010	15 NOV 2010	In progress
89	2 Nov 2010	VONOD G PUNJAB P O BOX 2888 DSM	JAMHURI/MWI SHO STRT	DAWASCO Kisutu	EWURA/33/4/87	Water Shortage	Water	REFERED TO DAWASCO ON 30 NOV 2010	14 DEC 2010	In progress
88	12 Oct 2010	VERDIANA MUSHEMA P O BOX 77211 DSM	Ada Estate Ali H. Mwinyi Rd	DAWASCO Kinondoni	EWURA/33/4/86	Billing	Water	REFERED TO DAWASCO ON 29 OCT 2010	12 Nov 2010	CLOSED
87	9 SEPT 2010	ANASTAS MBAWALA, DSM	Boko	DAWASCO BOKO	EWURA/33/4/85	Disconnection	Water	REFERED TO DAWASCO ON 16 SEPT 2010	30 Oct 2010	CLOSED
86	1 SEPT 2010	WAKAZI WA MT WA BALONI / ST ANNA DSM	TEMBONI KWA MSUGURI	DAWASCO	EWURA/33/4/84	Water shortage	Water	REFERED TO DAWASCO ON 7 SEPT 2010	21 SEPT 2010	CLOSED
85	23 AUG 2010	FIROZ A. SULEIMAN P O BOX 20070 DSM	Makunganya Street	DAWASCO Kisutu	EWURA/33/4/83	Water Shortage	Water	REFERED TO DAWASCO ON 30 AUG 2010	15 Sept 2010	CLOSED
84	24 JULY 2010	PHILIP HUMPREY P O BOX 13491 DSM	KIBAHA	DAWASCO KIBAHA	EWURA/33/4/82	METER LOCATION	Water	REFERED TO DAWASCO ON 5 AUG 2010	29 OCT 2010	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
83	24 JULY 2010	TRAUFOO SHOO P O BOX 79253 DSM	CHALINZE	CHALINZE UWSA	EWURA/33/4/81	BILLING	Water	MEDIATED	NA	CLOSED
82	3 JUNE 2010	AYUBU SEIFU MAGOMENI, DSM	MPWAPWA STREET MAGOMENI	DAWASCO	EWURA/33/4/80	BILLING	Water	REFERED TO DAWASCO ON 9 JUNE 2010	25 JUNE 2010	CLOSED
81	17 MAY 2010	DR. OMARY LUSHINO P O BOX 186 IRINGA	IRINGA	IRUWASA	EWURA/33/4/79	COMPENSAT ION	Water	REFERED TO LEGAL	NA	CLOSED
80	15 MAY 2010	VICENT GONDWE DSM	KINONDONI SHAMBA	DAWASCO	EWURA/33/4/78	BILLING	Water	CALLED UTILITY	NA	CLOSED
79	21 April 2010	MICHAEL KAMBA P O BOX 9050 DSM	MAGOMENI MAPIPA	DAWASCO	EWURA/33/4/77	BILLING	Water	REFERED TO DAWASCO ON 29 APRIL 2010	14 MEI 2010	CLOSED
78	24 March 2010	ENG. AYOUB MNG'HASHA P O BOX 12004 DSM	KUNDUCHI	DAWASCO	EWURA/33/4/GN	DISCONNEC TION	Water	REFERED TO DAWASCO ON 25 MARC 2010	12 April 2010	CLOSED
77	1 March 2010	M. G. PARDHAN & Co P O Box 527 DSM	DSM	DAWASCO	EWURA/33/4/76	BILLING	Water	COMPLAINANT WAS ADVISED ACCORDINGLY	NA	CLOSED
76	3 March 2010	ANNA SOSPIETER P O BOX 65100 DSM	DSM	DAWASCO	EWURA/33/4/75	BILLING	Water	REFERED TO DAWASCO ON 9 FEBR 2010	23 Febr 2010	CLOSED
75	16 Febr 2010	MUSSA B MINGA, DSM	TABATA	DAWASCO	EWURA/33/4/74	METER BY PASSING	Water	REFERED TO DAWASCO ON 4 MARCH 2010	NA	CLOSED
74	8 Febr 2010	VILET MWENDA P O BOX 11877 DSM	SINZA 'A'	DAWASCO	EWURA/33/4/72	BILLING	Water	REFERED TO DAWASCO ON 9 FEBR 2010	23 Febr 2010	CLOSED
73	4 Febr 2010	GULAM FL DINAN, DSM	MAGOMENI	DAWASCO	EWURA/33/4/71	BILLING	Water	REFERED TO DAWASCO ON 12 FEBR 2010	26 Febr 2010	CLOSED
72	2 Febr 2010	DR MWIKWABE MAGERE, MUSOMA	MUSOMA	MUWASA	EWURA/33/4/70	DRY TAPS	Water	REFERED TO MUWASA ON 12 FEBR 2010	26 Febr 2010	CLOSED
71	20 Jan 2010	KARIM HASSAN P O BOX 20977 DSM	ILALA	DAWASCO	EWURA/33/4/69	BILLING	Water	REFERED TO DAWASCO ON 29 JAN 2010	13 Febr 2010	CLOSED
70	18 Jan 2010	ELISHA JOSIA P O BOX 11412 MWANZA	MWANZA	MWAUWA SA	EWURA/33/4/68	BILLING	Water	FOR INFORMATION ONLY	NA	CLOSED
69	18 Jan 2010	DR LINUS CHUWA ST BERNAD HOSPITAL, DSM	KARIAKOO	DAWASCO	EWURA/33/4/67	POOR SERVICE	Water	REFERED TO DAWASCO ON 12 Febr 2010	27 Febr 2010	Mediation in progress

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
68	15 Jan 2010	Noorjahaar Abdulakadir P O BOX 1020 DSM	KISUTU DSM	DAWASCO	EWURA/33/4/66	BILLING	Water	REFERED TO DAWASCO ON 8 Febr 2010	22 Febr 2010	CLOSED
67	7 Dec 2009	EPHREIM KIRENGA P O BOX 11364 DSM	MBEZI TEMBONI	DAWASCO	EWURA/33/4/65	BILLING	Water	Referred to DAWASCO on 15 DEC 2009	30 DEC 2009	In progress
66	22 Oct 2009	MR. MEBS JUMA P O BOX 23282 DSM	MIKOCHENI 'B'	DAWASCO	EWURA/33/4/64	Poor service	Water	Referred to DAWASCO on 27 Oct 2009	6 Nov 2009	CLOSED
65	19 Oct 2009	MOHAMED IREMA P O BOX 79028 DSM	TABATA LIWITI	DAWASCO	EWURA/33/4/63	POOR & BIASED SERVICE	Water	Referred to DAWASCO on 27 Oct 2009	6 Nov 2009	CLOSED
64	11 Jun 2009	GEREZANI RESIDENTS P O BOX 468 DSM	GEREZANI DSM	DAWASCO	EWURA/33/4/62	Poor service	Water	Referred to DAWASCO on 13 Oct 2009	30 Oct 2009	In progress
63	5 Jun 2009	WATEJA WA MAJI PICHA YA NDEGE P O BOX 30179 KIBAHA	KIBAHA PICHA YA NDEGE	DAWASA	EWURA/33/4/61	Poor service	Water	Referred to DAWASA on 13 Oct 2009	30 Oct 2009	CLOSED
62	2 Oct 2009	HARLES MAKUBO P O BOX 70886 DSM	Mbezi Beach	DAWASCO	EWURA/33/4/60	Disconnection	Water	Referred to DAWASCO on 13 Oct 2009	30 Oct 2009	CLOSED
61	24 Sept 2009	DICKSON SAILEN P O BOX 20061 DSM	Mchafukoge Ilala	DAWASCO	EWURA/33/4/59	Disconnection	Water	Referred to DAWASCO on 29 Sept 2009	13 Oct 2009	CLOSED
60	16 Sept 2009	WALTER K. MSAKY P O BOX 14288 DSM	Tegeta	DAWASCO	EWURA/33/4/58	Trespassing	Water	Referred to DAWASCO on 25 Sept 2009	6 Oct 2009	CLOSED
59	30 Aug 2009	ILVIN MUGETA DSM	Mikocheni 'B'	DAWASCO	EWURA/33/4/57	BILLING + Disconnection	Water	Referred to DAWASCO on 31 Aug 2009	NA	CLOSED
58	24 Aug 2009	ISABELA KABULULU P O BOX 54 KIBONDO KIGOMA		KIBONDO UWSA	EWURA/33/4/56	Trespassing	Water	Referred to Kibondo UWSA on 03 Sept 2009	17 Sept 2009	CLOSED
57	21 Aug 2009	Prof Ibrahim H. juma (Phd) P O BOX 3580 DSM	MIKOCHENI DSM	DAWASCO	EWURA/33/4/55	Disconnection	Water	Referred to DAWASCO on 27 Aug 2009	4 Sept 2009	CLOSED
56	21 Aug 2009	SALUM RUBEYA ABEIDP O BOX 16292 DSM	KARIAKOO UHURU STREET	DAWASCO	EWURA/33/4/54	BILLING	Water	Referred to DAWASCO on 31 Aug 2009	14 Sept 2009	CLOSED
55	3 Aug 2009	MR. MICHAEL MAYAGILO P O BOX 6727 KIBAHA	KIBAHA	DAWASCO	EWURA/33/4/53	BILLING	water	Referred to DAWASCO on 17 Aug 2009	31 Aug 2009	CLOSED
54	17 July 2009	KILINDU G B M P O BOX 23341 DSM	DSM	DAWASCO	EWURA/33/4/52	Billing	Water	Referred to DAWASCO on 23 July 2009	7 Aug 2009	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
53	17 June 2009	New Masaki Hotels Ltd P O BOX 4504 DSM	MASAKI DSM	DAWASCO	EWURA/33/4/51	Dry taps	Water	Referred to DAWASCO on 22 June 2009	6 Jul 2009	CLOSED
52	10 June 2009	RAMADHANI MGWENO P O Box 30080 KIBAHA	KIBAHA	DAWASCO	EWURA/33/4/50	Billing	Water	Referred to DAWASCO on 15 June 2009	30 June 2009	CLOSED
51	5 June 2009	H. MBONDE kny wateja Picha ya Ndege P O Box 30179 KIBAHA	KIBAHA	DAWASCO	EWURA/33/4/49	Poor Service	Water	Fowarded to Tariff Review Team	NA	CLOSED
50	22 May 2009	JULIUS MAGAI P O BOX N.B.C KIBAHA	KIBAMBA - DSM	DAWASCO	EWURA/33/4/48	Disconnection	water	Referred to DAWASCO on 5 June 2009	19 June 2009	CLOSED
49	22 May 2009	K .J. KAMBONA P O BOX 947 TANGA	TANGA	TANGA UWSA	EWURA/33/4/47	Compensation	Water	EWURA was copied	NA	CLOSED
48	19 March 09	DUWASA P O BOX 431 DODOMA	Miyuji and Mnadani Dodoma	CPPS	EWURA/33/4/46	Illegal selling of water	water	Resolved amicably	NA	CLOSED
47	20 April 09	K. E M'MBUJI P O BOX 6951 DSM	UPANGA DSM	DAWASCO	EWURA/33/4/45	Billing	Water	Referred to DAWASCO on 21 April 2009	6 May 2009	CLOSED
46	19 March 09	Mohamed Fayaz P.O BOX 3705 DSM	KISUTU DSM	DAWASCO	EWURA/33/4/44	Billing	Water	Referred to DAWASCO	NA	CLOSED
45	26 Feb 09	Mohamed J. Divecha P.O BOX DSM	KISUTU ILALA	DAWASCO	EWURA/33/4/43	Billing	Water	Referred to DAWASCO on 5 March 2009	20 Mar 2009	CLOSED
44	4 Feb 2009	Patrice Igogo P.O BOX 4510 MWANZA	Igog 'B' Mwanza	MWAUWA SA	EWURA/33/4/42	Mistreatment	Water	Referred to MWAUWASA on 10 Febr 2009	24 Feb 2009	CLOSED
43	27 Jan 2009	Mohamed H. Satchu P.O BOX 4510 DSM	Zanaki/Mali Street	DAWASCO	EWURA/33/4/41	Disconnection	Water	Referred to DAWASCO on 28 Jan 2009	13 Feb 2009	CLOSED
42	16 Jan 2009	Ahmed Juma P.O BOX 6395 DSM	Lindi/Sofia Kawawa Street	DAWASCO	EWURA/33/4/40	Billing	Water	Referred to DAWASCO on 29 Jan 2009	25 Feb 2009	CLOSED
41	14 Jan 2009	Dinesh H. Nagar P.O BOX 6395 DSM	Olympio Upanga	DAWASCO	EWURA/33/4/39	Billing	Water	Referred to DAWASCO10 Febr 2009	13 Jan 2009	Hearing in progress
40	24-Dec-08	CROWN TRUST LTD BOX 2211 DSM	INDIA/ZANAKI STREET	DAWASCO	EWURA/33/4/38	Billing	Water	Referred to DAWASCO31 Dec 2008	15 Jan 2009	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
39	5-Dec-2008	Samuel John Ezekiel P.O BOX 31482 DSM	KIBAMBA	DAWASCO	EWURA/33/4/37	Billing	Water	Referred to DAWASCO 23 Dec 2008	6 Jan 2009	In progress
38	27-Oct-08	Karim Suleiman Hassan. DSM		DAWASCO	EWURA/33/4/35	Billing	Water	Referred to DAWASCO on 30 OCT 2008	17 Nov 2008	CLOSED
37	13-Oct-08	Nazim Jafer merchantchamber@yahoo.com DSM	KISUTU DSM	DAWASCO	EWURA/33/4/34	Billing	Water	Called DAWASCO	NA	CLOSED
36	13-Oct-08	Najaf merchantchamber@yahoo.com DSM	KISUTU DSM	DAWASCO	EWURA/33/4/33	Billing	Water	Called DAWASCO	NA	CLOSED
35	13-Oct-08	Industrial and electrical Equipment Distrib. BOX 200 DSM	KISUTU, SAMORA AVENUE	DAWASCO	EWURA/33/4/32	Billing	Water	Referred to DAWASCO on 22 OCT 2008	2 Nov 2008	CLOSED
34	10-Oct-08	HARRY KITILLYA P.O BOX 70020 DSM	MASAKI, BRAI ROAD PLOT 969	DAWASCO	EWURA/33/4/31	Billing	Water	Referred to DAWASCO on 23 OCT 2008	NA	CLOSED
33	10-Oct-08	NICO BAMBAGA P.O BOX 15318 DSM	KIGOGO MBUYUNI DSM	DAWASCO	EWURA/33/4/30	DISCONNECTION	Water	Referred to DAWASCO on 15 OCT 2008	2 Nov 2008	CLOSED
32	6-Oct-08	New Azania G.H P.O BOX 19944 DSM	SINZA DSM	DAWASCO	EWURA/33/4/29	Billing	Water	Referred to DAWASCO on 3 OCT 2008	27 Oct 2008	CLOSED
31	18-Aug-08	Eng. Gidion N.A. Kasege, DSM	Mbweni, Malindi DSM	DAWASCO	EWURA/33/4/28	Unfair Disconnection + Billing	Water	Referred to DAWASCO on 11 th Sept. 08	19 Sept 2008	CLOSED
30	16-Jul-2008	William J.M Mdundo P.O BOX 7474 DSM	Kimara Matangini	DAWASCO	EWURA/33/4/27	Billing	Water	Referred to DAWASCO on 18 th July 08	22 Jul 2008	CLOSED
29	1-July -08	F.K.Kisombe P.O BOX 14547 DSM	Changanyikeni - Kimara	DAWASCO	EWURA/33/4/26	Disconnection + Billing	Water	Referred to DAWASCO on 18 th July 08	22 Jul 2008	CLOSED
28	12-Jun -08	Mr. Mohamed Hussein M Taki P.O BOX 21386 DSM	India/Zanaki Block/ Plot: 67/66/38 A/C No. 17906241	DAWASCO	EWURA/33/4/25	Billing	Water	Referred to DAWASCO on 18 th June 08	23 th Jun 08	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
27	19-May-08	DUWASA P O Box 431 DODOMA	Miyuji and Mnadani area DODOMA	CPPS Water Project	EWURA/44/7 DUWASA file	Unlawfully Provision of water	Water	Respondent requested to put forward defense on 30 th May 2008	16 th Jun 2008	CLOSED
26	27-May-08	Mr. Mohamed Jusab P. O Box 7286 DSM (0754 283617)	UPANGA DSM BLOCK/ PLOT: S 11 - 1c5 286	DAWASCO	EWURA/33/4/24	Billing	Water	Referred to DAWASCO on 28 th May 08	16 th Jun 2008	CLOSED
25	24-Apr-08	Residents of Undali Street P O Box 1981 DSM	Undali Street Upanga DSM	DAWASCO	EWURA/33/4/23	Poor Service	Sewerage	Referred to DAWASCO on 29 th April 08 and responded on 9 May 2008. EWURA wrote back to DAWASCO on 13 May 2008	15 May 2008	CLOSED
24	22-Apr-08	Stephen M. Mhuli S. L. B 298 SHINYANGA	Mtaa wa Viwandani	SHUWASA	EWURA/33/4/22	Billing	Water	Referred to SHUWASA on 24 th April 08	30 May 2008	CLOSED
23	13-Mar-08	RADIO MK P.O BOX 20070 DSM	Kisutu Street City Flats	DAWASCO	EWURA/33/4/21	Billing	Water	Referred to DAWASCO on 27 th March 08	11 th Apr 08	CLOSED
22	13-Mar-08	MATIKO MARWA P.O BOX 9300 DSM	Kibamba CCM	DAWASCO	EWURA/33/4/20	Billing	Water	Referred to DAWASCO on 27 th March 08	11 th Apr 08	CLOSED
21	13-Mar-08	G.H. HARJI P.O BOX 1633 DSM	Kisutu Street Nazar Flats	DAWASCO	EWURA/33/4/19	Billing	Water	Referred to DAWASCO on 27 th March 08	11 th Apr 08	CLOSED
20	6-Mar-08	DEOGRATIUS J. KABADO P O Box 34095 DSM	Mbezi Beach	DAWASCO	EWURA/33/4/18	Billing	Water	Referred to DAWASCO on 26 th March 08	10 th Apr 08	CLOSED
19	27-Feb-08	TAHA SEIFUDDIN ESMAILJEE P O Box 4393 DSM	Kariakoo Gerezani DSM	DAWASCO	EWURA/33/4/16	Billing & water shortage	Water	Referred to DAWASCO on 28 th February 08 DAWASCO responded on 25 March 08 to have resolved the matter	29 th Mar 2008	CLOSED
18	7-Feb-08	PYARAM LALJI (0755 713196) P O Box 20070 DSM	Msasani Peninsula DSM	DAWASCO	EWURA/33/4/15	Water Shortage	Water	Referred to DAWASCO on 25 th February 08 On 9 th May DAWASCO responded that water has been restored.	10 th Mar 2008	CLOSED
17	12-Feb-08	Wakazi wa Kimara Matangini via Patrick FAX NO.255 22 2420221 DSM	Kimara matangini DSM	DAWASCO	EWURA/33/4/17	Water Shortage	Water	Wrote to Complainant on 29 Febr 2008 to respond on DAWASCO letter	No feedbck as of 3 Apr 2008	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
16	1-Feb-08	Ms Anatoria Karungura P O Box 5782 DSM	Magomeni DSM	DAWASCO	EWURA/33/4/14	Billing	Water	Referred to DAWASCO on 13 February 08, the bill was adjusted	12 Mar 2008	CLOSED
15	8-Jan-08	G.T Sinai P O Box 2232 DSM	DSM	DAWASCO	EWURA/33/5/10	Billing	Water	Referred to DAWASCO on 10 January 08 and responded on 29 th Jan to have settled the matter	18 Jan 2008 1 st Feb 2008 complainant requested to confirm DAWASCO claim.	CLOSED
14	7-Jan-08	Atemi Co Ltd P O Box 841 DSM	Migombani - Mikocheni	DAWASCO	EWURA/33/4/12	Billing	Water	Referred to DAWASCO on 8 January 08 and responded on 7 th Febr to have settled the matter	15 th Jan 2008 Bill adjusted from 2.2m to 563,000/-	CLOSED
13	10-Dec-07	Mr. Lima Jeremiah Lima Mobile: 0754 292027 DSM	Kawe	DAWASCO	EWURA/33/5	Victim of mass disconnection	Water	Called DAWASCO for urgent action	NA Customer supplied with bowser water	CLOSED
12	4-Dec-07	Mr Mabdulla P O Box 9084 DSM	Unknown	DAWASCO	EWURA/33/5	Mass disconnection	Water	Referred to DAWASCO and acknowledged to Mr. lima	NA	CLOSED
11	15-Oct-07	Elijah Luhanga Mobile: 0784 324990, DSM	Tabata DSM	DAWASCO	EWURA/33/4/11	Billing	Water	Referred to DAWASCO on 7 Oct 07 and responded with apology	NA	CLOSED
10	23-Aug-07	Daniel Mwakasungula P O Box 9083 DSM	Tabata DSM	DAWASCO	EWURA/33/4/9	Billing	Water	Referred to DAWASCO on 11 Sept 07 and responded on the same day to have settled the matter. Complainant denied DAWASCO claim. EWURA wrote back to DAWASCO on 14 febr 2008. to respond on complainant denial	11 Sep 07 23 Feb 08	CLOSED
9	25-Jul-07	Ubungo Plaza through C & M Advocates P O Box 71791 DSM	Ubungo DSM	DAWASCO	EWURA/33/4/8	Billing	Water	Referred to DAWASCO on 26 July 07. Board Award was issued on 13 th March 2008	11 th Aug 2007	CLOSED
8	17-Jul-07	George Kilindu S L P 23341 DSM	Kawe DSM	DAWASCO	EWURA/33/4/10	Billing	Water	Referred to DAWASCO on 19 July 07.	The bill was adjusted	CLOSED

S/N	Applied	Complainant Contact	Location	Service Provider	ID Number	Nature of Complaint	Sector	Action Taken	Dead Line	Remarks
7	13-Jun-07	Murtaza Bhimani P O Box 1284 DSM	Kitonga Street DSM	DAWASCO	EWURA/33/4/7	Choked Sewerage	Sewerage	Called DAWASCO for urgent action on 13 Jun 07	Sewerage was pulled on 16 Jun 07	CLOSED
6	15-Feb-07	ANONYMOUS, DSM	Goba DSM	DAWASCO	EWURA/33/4/6	Billing	Water	The matter was handled by Ubungo MP Hon. Keenja	NA	CLOSED
5	3-May-07	Juliana Swai P O box 65155 DSM	Sinza Kivulini	DAWASCO	EWURA/33/4/5	Billing	Water	Referred to DAWASCO on 14 May 07. The matter was resolved	13 Jun 2007	CLOSED
4	19-Mar-07	DSM Merchants Chamber P O BOX 12 DSM	Kisutu DSM	DAWASCO	EWURA/33/4/4	Billing	Water	Referred to DAWASCO on 29 March 2007. The matter was resolved	30 April 2007	CLOSED
3	1-Feb-07	Geofrey Kimaro P O BOX 5025 DODOMA	Dodoma	DUWASA	EWURA/33/4/3	Billing	Water	Referred to DAWASCO on 9Febr 2007. DUWASA responded on 30 March 2007	10 March 07	CLOSED
2	26-Jan-07	Julius M. Lugaziya P O BOX 5254 DSM	Kawe	DAWASCO	EWURA/33/4/2	Billing	Water	A letter was sent to Complainant on 20 Febr 2007 requesting clarification	No feedback	CLOSED
1	21-Nov-06	Mr. H. M Msabila, PO Box 31548 DSM	Ubungo DSM	DAWASCO	EWURA/33/4/1	Billing	Water	Referred to DAWASCO on 5 Dec 2006. Physical follow up made on 2 May 2007	No response from Complainant	CLOSED