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**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY  
(EWURA)**

**COMPLAINT NUMBER: RP.71/474/12**

**EWURA CCC (COMA-RUVUMA).....COMPLAINANT**

**VERSUS**

**SONGEA WATER SUPPLY AND SANITATION AUTHORITY.....RESPONDENT**

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**ORDER**

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*(Made by the Legal and Corporate Affairs Committee of the Board of Directors of EWURA at its 92<sup>nd</sup> meeting held at Dar es Salaam on the 21<sup>st</sup> day of October 2019)*

**THIS COMPLAINT** is coming for final determination by the Legal and Corporate Affairs Committee of the Board of Directors of EWURA on the 21<sup>st</sup> day of October, 2019 where the Complainant prays for Orders to compel the Respondent to include in the water bills issued the description of unit price for every unit of the consumed water.

The parties having reached a settlement on the matter, the Committee **DOES HEREBY ORDERS** and declares that the Respondent should, for the water bills issued from September 2019, include therein the description of unit price for every unit of the consumed water.

**GIVEN UNDER SEAL** of the Energy and Water Utilities Regulatory Authority  
(EWURA) at Dar es Salaam this 21<sup>st</sup> day of October, 2019.



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**NZINYANGWA E. MCHANY**  
**DIRECTOR GENERAL**