

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER. NP.71/472/19

**ISSA A. LIYANGA FOR AND ON BEHALF OF
TOWN DIRECTOR "C"ENGINEERS HOUSE.....COMPLAINANT**

VERSUS

**KIGOMA WATER SUPPLY AND
SANITATION AUTHORITY.....RESPONDENT**

ORDER

*(Made by the Board of Directors of EWURA at its 148th Ordinary Meeting held in
Dodoma on the 30th January, 2020*

THIS COMPLAINT is coming for final determination by the Board of Directors of EWURA on the 30th day of January 2020 whereby the Complainant prays for Orders to compel the Respondent to adjust the monthly bill for June 2019.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDERS** and declares that the Complainant shall pay the Respondent the remaining balance of TZS 40,000 by 31st December 2019. Each party should bear its own costs in pursuing this complaint.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority
(EWURA) at Dodoma this 30th day of January 2020.



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NZINYANGWA E. MCHANY
DIRECTOR GENERAL