

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: SN.71/472/33

BETWEEN

SAID ISSA AHMED..... COMPLAINANT

AND

DAWASA RESPONDENT

ORDER

(Made by the Legal and Corporate Affairs Committee of the Board of Directors of EWURA at its 92nd meeting held at Dar es Salaam on the 21st day of October 2019)

THIS COMPLAINT is coming for final determination by the Legal and Corporate Affairs Committee of the Board of Directors of EWURA on the 21st day of October, 2019 where the Complainant prays for Orders to compel the Respondent to issue correct bill for the month of May, 2019.

The parties having reached a settlement on the matter, the Committee **DOES HEREBY ORDERS** and declares that:

- (a) the Complainant's bill should be adjusted to TZS 1,168,433.20;
- (b) the Complainant should pay the bill of TZS 1,168,433.20 by monthly installments of TZS 50,000.00 until the whole debt is paid; and
- (c) each party should bear its own cost of the complaint.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority
(EWURA) at Dar es Salaam this 21st day of October, 2019.

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NZINYANGWA E. MCHANY
DIRECTOR GENERAL