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THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)

COMPLAINT NUMBER: NP.71/135/83

BETWEEN

ABDULBASTU J. BWANIKA.....COMPLAINANT

AND

TANZANIA ELECTRIC SUPPLY COMPANY LIMITEDRESPONDENT

ORDER

*(Made by the Board of Directors of EWURA at its 147th Ordinary Meeting held
at Dodoma on the 19th day of December, 2019)*

THIS COMPLAINT is coming for final determination before the Board of Directors of EWURA on the 19th day of December, 2019 for Orders to compel the Respondent to restore the Complainant's account back to customer tariff category D1.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDERS** and declares that, the Respondent should transfer the Complainant from customer tariff category T1 to D1 subject to verifying his power consumption history by 5th December, 2019. Each party should bear its own cost of the complaint.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dodoma this 19th day of December, 2019.


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NZINYANGWA E. MCHANY
DIRECTOR GENERAL