

THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)

COMPLAINT NUMBER: NP.71/135/69

BETWEEN

EMMANUEL MISANACOMPLAINANT

AND

TANZANIA ELECTRIC SUPPLY COMPANY LIMITED.....RESPONDENT

ORDER

*(Made by the Legal and Corporate Affairs Committee of the Board of Directors
of EWURA at its 92nd meeting held at Dar es Salaam on the 21st day of October
2019)*

THIS COMPLAINT is coming for final determination by the Legal and Corporate Affairs Committee of the Board of Directors of EWURA on the 21st day of October, 2019 where the Complainant prays for an Order to compel the Respondent to improve voltage of power supplied to his premises and local area.

The parties having reached a settlement on the matter, the Committee **DOES HEREBY ORDERS** and declares that:

- a) the Respondent having allocated some funds for voltage improvement project in this financial year should carry-out and complete the improvement works by 30th June 2020; and

- b) the voltage improvement by the Respondent should include upgrading the existing one phase to three phases overhead line and adding a new transformer; and
- c) each party should bear its own cost of the complaint.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dar es Salaam this 21st day of October, 2019.



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NZINYANGWA E. MCHANY
DIRECTOR GENERAL