

THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)

COMPLAINT NUMBER: NP.71/135/57

BETWEEN

GETRUDE WILSON..... COMPLAINANT

AND

TANZANIA ELECTRIC SUPPLY COMPANY LIMITED.....RESPONDENT

ORDER

*(Made by the Board of Directors of EWURA through Circular Resolution
number 82 of 5th day of August 2019)*

THIS COMPLAINT is coming for final determination by the Board of Directors of EWURA on the 5th day of September 2019 whereby the Complainant prays for Orders to compel the Respondent to remove at their own cost the electricity service line constructed across her plot located at Bugene Omurushaka Ward, Kayanga Area in Karagwe District

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDERS** and declares that:

- a) the Respondent should shift the overhead electricity service line crossing over the Complainant's plot at its own costs;
- b) the agreement in (a) above should be implemented on or before 30th June 2019; and
- c) each party should bear its own costs of the complaint.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority
(EWURA) at Dodoma this 5th day of August 2019.



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NZINYANGWA E. MCHANY
DIRECTOR GENERAL